

Van: NVWA
Aan: NVWA [NVWA.pb.CV Incidenten Kwaliteitssystemen](#)
Onderwerp: rvb ifs gecertificeerd bedrijf
Datum: donderdag 6 augustus 2020 16:05:18
Bijlagen: [rvb 260791154.pdf](#)

Hoi

Uit de EDP audit is naar voren gekomen dat dit bedrijf iig niet alle afwijkende resultaten heeft gemeld bij de NVWA en ook de grondstof heeft gebruikt voor de productie van hamburgers. Ik heb geen navraag gedaan naar het auditrapport i.v.m. de weging dat dit ernstige overtredingen zijn. Het meewegen van de bevinding uit het auditrapport van de certificerende instantie is daarmee niet van toepassing.

Toch lijkt het me goed om jullie hiervan op de hoogte te brengen.

De waarneming rondom de tratering loopt nog. Mogelijk komt hier ook nog een interventie op. p.s. (mocht je toevallig over het rapport van de certificeerder beschikken dan zou ik deze nog wel graag ontvangen).

Groetjes

Senior Inspecteur Auditor

.....
Nederlandse Voedsel en Waren Autoriteit
Divisie Consument en Veiligheid

Catharijnesingel 59 | 3511 GG | Utrecht
Postbus 19034 | 3501 DA | Utrecht

[nvwa.nl](#)

Van: NVWA
Aan: IFS
Onderwerp: RE: notification of NVWA intervention at a IFS certificated company
Datum: vrijdag 7 augustus 2020 10:53:50

Hi [REDACTED],
 I have no objection that you inform the CB that there has been an intervention by the NVWA. I do think that in the context of privacy legislation it is wise not to specify details and to ask the CB to contact the company and ask them to provide the exact information them self.
 I thought the company is obliged to report interventions by the NVWA to the CB?
 Kind regards,
 [REDACTED]

Van: IFS
Verzonden: vrijdag 7 augustus 2020 10:40
Aan: NVWA
Onderwerp: Re: notification of NVWA intervention at a IFS certificated company

Dear [REDACTED],
 thanks for your Email.
 To allow fast actions, are we allowed to share this information with the CB?
 Thanks and best regards

[REDACTED]
 Mit freundlichen Grüßen | Kind regards
 [REDACTED]
 [REDACTED]

IFS Management GmbH
 Am Weidendamm 1 A, 10117 Berlin
 Mobile: [REDACTED]
 Phone: [REDACTED]
 Fax: [REDACTED]
www.ifs-certification.com
 Managing Director: [REDACTED]
 Location: Berlin | AG Charlottenburg | HRB 136333B
 VAT-Ident-No.: DE 278799213

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Von: NVWA
Gesendet: Freitag, August 7, 2020 10:34
An: IFS
Betreff: notification of NVWA intervention at a IFS certificated company

Dear [REDACTED],
 Hope you are well and enjoying the summer in good health.
 As agreed in our information sharing understanding, hereby I would like to inform you that we found non compliance activities at the IFS certificated company:

[REDACTED]
 An EDP (Electronic Data Processing) audit revealed that this company did not report all deviating results (Listeria and Salmonella in raw material) to the NVWA and used the raw material for the production of hamburgers. It turn out that the company had put food products into the market witch are unsafe for health.
 The found facts and circumstances fall within the scope of the IFS certificate, therefore I would like to ask you to monitor and asses the operation of the IFS certification system in this case.

Did the CB (LRQA) found the deviating lab results and did they asses the follow-up by the company in the way the used the contaminated raw materials?

I hope to have informed you enough to evaluate the process and I am curious about the findings.

Kind regards,

[Redacted signature]

Coördinerend/Specialistisch Adviseur

.....
Directie Handhaven
Divisie Regie en Expertise
Nederlandse Voedsel en Waren Autoriteit (NVWA)

Catharijnesingel 59 | 3511 GG | Utrecht
Postbus 43006 | 3540 AA | Utrecht

.....
[Redacted logo]

[nvwa.nl](http://www.nvwa.nl)
<http://www.nvwa.nl>

.....
Dit bericht kan informatie bevatten die niet voor u is bestemd. Indien u niet de geadresseerde bent of dit bericht abusievelijk aan u is gezonden, wordt u verzocht dat aan de afzender te melden en het bericht te verwijderen.

De Staat aanvaardt geen aansprakelijkheid voor schade, van welke aard ook, die verband houdt met risico's verbonden aan het elektronisch verzenden van berichten.

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Van: NVWA
Aan: IFS
Cc: "Integrityprogram IFS Certification"
Onderwerp: RE: Food Safety Incident at [REDACTED]
Datum: maandag 10 augustus 2020 13:09:32
Bijlagen: [image002.jpg](#)
[image003.png](#)
[image004.png](#)
[image006.png](#)
[image007.png](#)
[image008.jpg](#)

Dear [REDACTED]
 Thank you for this information.
 The actions taken seem adequate and sufficient. Thank you for this and it underlines the value of our cooperation.
 Kind regards,
 [REDACTED]

Van: IFS
Verzonden: maandag 10 augustus 2020 11:51
Aan: NVWA
CC: Integrityprogram IFS Certification
Onderwerp: WG: Food Safety Incident at [REDACTED] COID 50735
Urgentie: Hoog

Dear [REDACTED]
 hope this email finds you safe and sound.
 After notification by IFS Integrity Program the responsible CB decided to lock the certificate within IFS Portal on Friday (see below notification).
 We have asked the CB to update us about further steps (new audit, re-instating certificate, etc.).
 As certificate is currently blocked, IFS IP does not plan any further actions due to lack of legitimacy for further measures (certificate already locked).

I'm at your disposal in case for further questions.

Best regards

Mit freundlichen Grüßen | Kind regards

Director IFS Quality Assurance / Integrity Program

emaillogo



IFS Management GmbH
 Am Weidendamm 1 A, 10117 Berlin

www.ifs-certification.com

Managing Director: [REDACTED]
 Location: Berlin | AG Charlottenburg | HRB 136333B
 VAT-Ident-No.: DE 278799213



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Von: LRQA
Gesendet: Freitag, 7. August 2020 16:42
An: Integrityprogram IFS Certification <integrityprogram@ifs-certification.com>

Cc: IFS, LRQA

Betreff: RE: Food Safety Incident at [REDACTED] COID 50735

Priorität: Hoch

Dear [REDACTED]

No formal notification has been made by the company on that issue.

We call several time the site this pm, in order to understand the status about last NVWA (Netherlands Food and Consumer Product Safety Authority) <https://english.nvwa.nl/>

After a phone call with the quality Manager and in this context I have decided to locked the certificate of this company

The below text have been entered in the IFS portal.

IFS Integrity Program has been informed about an inspection by NVWA (Dutch competent authority) conducted at [REDACTED]

The inspection revealed that there have been severe weaknesses within the food safety management system which resulted in food products into the market witch are unsafe for health.

Since LRQA has not been informed about the intervention by NVWA signed on 3rd AUG 2020 by the company (obligation in IFS Food V6.1, part 1, section 2.2 **Extraordinary information to the certification body by the certified company.** *The company shall inform its certification body about any change that may affect its ability to conform with the certification requirements (e.g. recall, alert on products, etc.). This information shall be made within 3 working days.*)

LRQA has investigate the case and conclude that contractual agreements between LRQA and this company have NOT been adhered to and under the above context the current IFS Food certificate is suspended



Cordialement/ Regards.

Lloyd's Register Quality Assurance France SAS Tour Swiss life, 1 boulevard Vivier Merle
69003 Lyon

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FR FQA Maya Remote Assurance Signature2



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De : IFS

Envoyé : Friday, August 7, 2020 3:08 PM

À : LRQA

Cc : IFS

IFS

<IFS

Objet : Food Safety Incident at**Importance :** Haute

*** THIS IS AN EXTERNAL EMAIL: do not click any links or open any attachments unless you trust the sender and know the content is safe. ***

Dear ,

hope this email finds you safe and sound.

We need to inform you, that IFS Integrity Program has been informed about an inspection by NVWA (Dutch competent authority) conducted at your certified client

The inspection revealed that there have been severe weaknesses within the food safety management system which resulted in food products into the market which are unsafe for health.

Your organization conducted an IFS Food V6.1 audit on 4th – 6th FEB 2020 with your IFS auditor resulting in an IFS Food V6.1 certificate on foundation level (93,32%), certificate validity 22.04.2021.

Have you been informed about the intervention by NVWA signed on 3rd AUG 2020 by company? (see obligation in IFS Food V6.1, part 1, section 2.2

Extraordinary information to the certification body by the certified company

The company shall inform its certification body about any change that may affect its ability to conform with the certification requirements (e.g. recall, alert on products, etc.). This information shall be made within 3 working days.)

Please investigate the case whether contractual agreements between your organization and certified company have been adhered to and whether under given circumstances and findings, which resulted in unsafe food for health in the market, the current IFS Food certificate can be kept valid.

Due to the severity of the case we ask for your detailed statement and decision whether certificate can be kept valid within one week (deadline 14th AUG 2020).

Thanks for your time and effort in advance.

Mit freundlichen Grüßen | Kind regards

Director IFS Quality Assurance / Integrity Program

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