



Defence Materiel Organisation
Ministry of Defence

**Division Procurement
Projects**
Procurement Section Ground
based Projects

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Contact
Art. 10 (2) (e)
Contract manager

M [redacted]
[redacted]@mindef.nl

Our reference
1476416/03

*Please quote date, our
reference and subject when
replying.*

Return address Postbus 90125 3509 BB Utrecht

The consortium Liftking Manufacturing Corporation and
Van Santen Intern Transport B.V.

F.a.o:

Art. 10 (2) (e) tender@vansantengrp.nl
[redacted]@liftking.com
[redacted]@vansantengrp.nl

Date 13-05-2020
Subject Quality management plan

References:

1. Delivery Agreement 2017/S 051-093540 MM450 1476416 dated 19-04-2019;
2. Letter DMO regarding the QMP, 1476416/01 dated 14 April 2020;
3. Letter CLiSa, DMO 280420_FM;
4. Letter CLiSa, DMO 280420_QMP.

Dear **Art. 10 (2) (e)**, [redacted], and [redacted],

Art. 10 (2) (g) [redacted]
[redacted]

Based on that letter, a delegation of DMO and a delegation of the Consortium Liftking and Van Santen (CLiSa) met each other online on 17 April 2020. During that online meeting the DMO delegation decided to have another look at the issue, based on the contradictory information given by your team and the DMO team. Further investigation in the history of the project has led to the following conclusions, which the program manager DVOW, **Art. 10 (2) (e)**, would like to discuss with you as soon as possible in a follow-on meeting.

We apologize for the time that it has taken to come to this point, but we consider it necessary to set a common baseline for the further successful implementation of the project, and have a common understanding on the way ahead. We hope you share our view on this.

In general, the statements in reference 2 still stand. However, to overcome possible discussion items, a more concise and commented QMP version 1.8 is attached to this letter.

Art. 10 (2) (g)

**Division Procurement
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Procurement Section Ground
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Date
13-05-2020

Art. 10 (2) (g)

Reference
16/03

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Based on the comments above, the letter as mentioned in reference 1 is herewith withdrawn and will be superseded by this letter. In order to provide you sufficient time to adjust the QMP, we would like to receive the final version not later than 1 JUN 2020.

With this letter we also would like to response on the latest letters sent by Art. 10 (2) (e) (reference 3 and 4).

Firstly, referring to your letter "Letter DMO 280420_FM".

- As DMO we are aware of common measures taken by several governments. However, many nations have made exceptions for 'critical processes'. Art. 10 (2) (g)

Secondly, referring to your letter "Letter DMO 280420_QMP".

- As mentioned above, the letter from 14 April 2020 is replaced with this letter.
- Art. 10 (2) (g)
- Art. 10 (2) (g)

All other terms and conditions of the Agreement as mentioned in reference 1 remain unchanged.

Finally, we would like to thank you for the effort done so far, and your understanding for the current circumstances that hamper effective communication. We really look forward to meet in person and pay a visit to your premises whether it be in NLD or CAN.

We hope you share our view, that this letter closes the discussions of the past and will enable a common baseline and at the same time a prerequisite for looking ahead and achieve a successful cooperation.

Yours sincerely,

[Redacted Signature]

[Redacted Name]

Contract Manager

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Annex: QMP v1.8 commented by DMO.