Buiten
reikwijdte

Sent with BlackBerry Work
(www.blackberry.com)

From: ▓▓▓▓ <▓▓▓▓ @un.org>
Date: Wednesday, 11 Apr 2018, 12:36 PM
To: ▓▓▓▓ BD/PDCT/PBI ▓▓▓▓ @nctv.minvenj.nl>   5.1.2.e
Cc: ▓▓▓▓ <▓▓▓▓ @un.org>, ▓▓▓▓ <▓▓▓▓ @un.org>
Subject: RE: Tech discussion on PNR

Dear ▓▓

Pls see attached draft agenda for your kind input/feedback.

Pls provide participants details for badge issuance.

Thanks
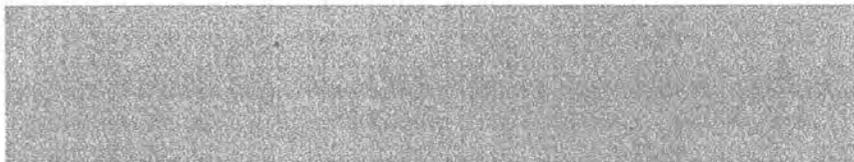
5.1.2.e

United Nations

▓▓▓▓▓▓

Websites: unite.un.org / www.un.org

Time Zone: GMT+1 (Vienna, Austria)

Anybody can lead with or without title.

From: ▓▓▓▓ BD/PDCT/PBI [mailto ▓▓▓▓ @nctv.minvenj.nl]
Sent: Tuesday, April 10, 2018 5:08 PM
To: ▓▓▓▓ <▓▓▓▓ @un.org>   5.1.2e
Subject: RE: Tech discussion on PNR

They'd like to come in straight from the airport if that's alright. Starting time around 13:30 then?
Many thanks!

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From: ███████████████████ @un.org>
Date: Tuesday, 10 Apr 2018, 3:25 PM
To: ██████████ BD/PDCT/PBI ██████ @nctv.minvenj.nl>

5.1.2e

Subject: RE: Tech discussion on PNR
It is 20 mins from the airport but they may want to check in the hotel and then come to office?
We could start at 15:00 on Monday...
Thanks

███████████████████████████████████

United Nations

5.1.2e

Tel: ███████████████

Websites: unite.un.org / www.un.org

Time Zone: GMT+1 (Vienna, Austria)

Anybody can lead with or without title.
From: ██████████ BD/PDCT/PBI [mailto: ██████ @nctv.minvenj.nl]
Sent: Tuesday, April 10, 2018 3:23 PM
To: ███████████████████ @un.org>
Subject: RE: Tech discussion on PNR
Many thanks! Will get this to them in a minute.

5.1.2e

You think it will take them that long to get from airport to you after arrival? So they
- arrive Monday with Austrian time of flight arrival 12:00.
- return Tuesday with Austrian time of flight departure 15:05
Will stay in touch over the next few days! :-)
███

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From: ████████████████████ @un.org>
Date: Tuesday, 10 Apr 2018, 3:16 PM
To: ██████████ - BD/PDCT/PBI < ████ @nctv.minvenj.nl>
Subject: RE: Tech discussion on PNR

5.1.2e

Dear ███ ,
Sorry you will not be able to make it this time – hope we will have other opportunities in future to meet up.
The plan sounds perfect. We will share Agenda soon with a start at 15:30 on Monday and end on 12/13:00 on Tuesday.
We will take care of your colleagues (kindly send me full details – name surname, title, organization - so that we can arrange for badges to enter the building – they will just need a passport at Gate 1 and will receive a badge – we will arrange for somebody to pick them up and come to the meeting room)!
We are located at the ██████████████████

5.1.2e
██████████████████

Please find attached a list of hotels in the area that offer UN rates.

Hotel NH Danube City****
few minutes walking distance ▨
Address: Wagramer Strasse 21, 1220 Vienna,
Tel: (43-1) 260 20 8266 (Ms. Berger), Fax: (43-1) 260 20/8108
E-mail : nhdanubecity@nh-hotels.com, Internet : www.nhdanubecity.com

Hotel Park Inn & Suites by Carlson ****
few minutes walking distance ▨
Address: Wagramer Strasse 16, 1220 Vienna,
Tel: (43-1) 260 400, Fax (43-1) 260 40-699
Email : reservation.vienna@rezidorparkinn.com Internet: www.rezidorparkinn.com

Hotel Donauzentrum****
in the Shopping Centre nearby, two stops with the underground only ▨
Address: Wagramer Strasse 83-85, 1220 Vienna,
Tel: (43-1) 203 55 45-113, Fax: (43-1) 203 55 45-183
Email: reservierung.donauzentrum@austria-trend.at Internet: www.austria-trend.at

Thanks

▨

▨

▨

United Nations

▨

Websites: unite.un.org / www.un.org
Time Zone: GMT+1 (Vienna, Austria)

Anybody can lead with or without title.

From: ▨ BD/PDCT/PBI [mailto: ▨ @nctv.minvenj.nl]
Sent: Tuesday, April 10, 2018 1:28 PM
To: ▨ @un.org>
Subject: RE: Tech discussion on PNR

Hi ▨
So on Monday, ▨ will join you in Vienna. Unfortunately I cannot make it
this time. Will miss out, but will make it up as soon as possible!
They are looking to arrive at 12 (at airport) on Monday and then leave again on Tuesday at 15
(from airport). Hoping to have dinner/drinks on the Monday night, we believe there should be
enough time to go over everything we need. Does that sound good?
Do you have a hotel recommendation? Or your location would be sufficient too.
Many thanks,
▨

Sent with BlackBerry Work
(www.blackberry.com)

From: ▨ @un.org>
Date: Thursday, 05 Apr 2018, 10:23 AM
To: ▨ BD/PDCT/PBI ▨ @nctv.minvenj.nl>
Subject: RE: Tech discussion on PNR

Dear ▨ ,

No problems at all! We thought it was a good opportunity to jump start our project, but
we can organize participation for next time!

We will speak today and look forward to your visit on 16-17 April to Vienna – right?

5.1.2e

5.1.2e

5.1.2e

5.1.2e

5.1.2e

5.1.2e

Thanks

United Nations

[REDACTED]

Websites: unite.un.org / www.un.org
Time Zone: GMT+1

5.1.2e

Anybody can lead with or without title.

From: [REDACTED] - BD/PDCT/PBI [mailto: [REDACTED] @nctv.minvenj.nl]
Sent: Thursday, April 5, 2018 9:48 AM
To: [REDACTED] @un.org>
Subject: RE: Tech discussion on PNR

5.1.2e

Morning [REDACTED]
Looking forward to our call later today!
About joining us for the Informal Working Group, it seems our colleagues are having great troubles deciding how and when to let new participants join the informal group. It seems it may be best to let this edition of the working group pass, and focus on a later one. I want you to know that we diametrically oppose this, as do many others, among which the [REDACTED]. It is also important to know that it has nothing to do with you, or any of the other countries that some have invited but who have been declined at this point – seems to be more a question of how the informal working group decides on things. As initiators of the group, we have always envisaged an informal nature where everyone is welcome and allows for honest and open conversations for all on how to implement and work with passenger data. Since the EU MS are so focused on themselves and meeting the EU implementation deadline of May 25th, it appears that this may influence their thoughts on how the group is set up. Much of this is my personal note, as a founding father (so to speak) of the group, but I felt I need to explain and make sure that this doesn't get in between our relationship nor your appetite for joining the group at a later stage.

5.1.2a

From what I understand, UN participation and that of a few other NEU countries will be tabled next week.
I am so sorry about this unexpected turn of events.
[REDACTED]

Van: [REDACTED] @un.org]
Verzonden: woensdag 4 april 2018 17:28
Aan: [REDACTED] - BD/PDCT/PBI
Onderwerp: RE: Tech discussion on PNR

5.1.2e

Dear [REDACTED],

Please see if you can join the Skype meeting by clicking the link in my calendar invite – so maybe we can do video call too (I will have key team members with me), otherwise we can indeed call each other on the normal phone.

Look forward to final position on my conference participation – I need to get flight ticket and book hotel...

Thanks

[REDACTED]

5.1.2e

United Nations

Anybody can lead with or without title.

From: [redacted] BD/PDCT/PBI [mailto: [redacted] @nctv.minvenj.nl]
Sent: Wednesday, April 4, 2018 4:18 PM
To: [redacted] @un.org>
Subject: RE: Tech discussion on PNR

Sounds good! Can I still use the number below if I'm dialing in from +31 number? Just checking ;-)
Haven't heard from [redacted] colleagues yet, we are expecting their call around 5. Apologies for all of this!
[redacted]

Sent with BlackBerry Work
(www.blackberry.com)

From: [redacted] @un.org>
Date: Wednesday, 04 Apr 2018, 4:04 PM
To: [redacted] @un.org>, [redacted] @un.org>, [redacted]
[redacted] < [redacted] @un.org>. [redacted] BD/PDCT/PBI [redacted] @nctv.minvenj.nl>
Subject: Tech discussion on PNR

→ Join Skype Meeting

This is an online meeting for Skype for Business, the professional meetings and communications app formerly known as Lync.

Join by phone

[redacted]

[redacted]

Conference ID: [redacted]

[redacted]

5.1.2e

5.1.2e

5.1.2e

5.1.2e

5.1.2i

resulting from the risks inherent in the electronic transmission of messages.

Ministry of Justice and Security

Tech discussion meeting on PNR – Agenda
16-17 April 2018, Vienna, Austria

Day 1 - Monday, 16 April 13:30 – 18:00

Time	Activity
13:30 – 13:45	Dutch delegation arrival to
14:45 – 14:30	Introduction of the Vienna Team, overview of Software Products for Member States
14:30 – 15:45	TRIP Introduction, scope deployment practices and lessons learned
15:45 – 16:15	Coffee Break
16:15 – 17:00	TRIP interfaces and business process examples
17:00 – 18:00	TRIP Demo

5.1.2i

Day 2 - Tuesday, 17 April 9:00 – 13:00

Time	Activity
9:00 – 10:30	TRIP system architecture and modules, overview of the source codebase
10:30 – 11:00	Coffee Break
10:45 – 12:00	TRIP system architecture and modules, overview of the source codebase
12:00 – 13:00	Q&A session and discussion on collaboration options between the TRIP Team and the UN

Van:	░░░░ BD/DCT/PBI	5.1.2.e
Aan:	░░░ BD/DW/AI; ░░░░░ BD/DW/AI	
Cc:	░░░░ BD/DCT/PBI	
Onderwerp:	FW: Short Summary of Meeting in Vienna	
Datum:	woensdag 25 april 2018 14:08:51	
Bijlagen:	2018-04_TRIP_Meeting_Summary.docx	Bijlage - 20180426A

Van: ░░░░░░░░░░░░░░░░░░░░░░░ @un.org]
Verzonden: woensdag 25 april 2018 12:58
Aan: ░░░░ BD/DCT/PBI
CC: ░░░░ BD/DCT/PBI
Onderwerp: Short Summary of Meeting in Vienna

5.1.2e

Dear ░░ ,

For our records, please see attached short DRAFT summary of the meeting in Vienna.

Kindly let me know if it is ok or we need to make some adjustments/amendments.

Thanks

░░░░░░░░░░░░░░
░░░░░░░░░
░░░░░░░░░░░░░░░░░░

5.1.2e

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Tel: ░░░░░░░░░░
Websites: unite.un.org / www.un.org
Time Zone: GMT+1 (Vienna, Austria)

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Tech discussion meeting on PNR – Summary
16-17 April 2018, Vienna, Austria

Participants

NCTV Dutch delegation (also referred as TRIP Team):

- ▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓
- ▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓
- ▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓

5.1.2e

OICT Team:

- ▓▓▓▓▓▓▓▓▓
- ▓▓▓▓▓▓▓▓
- ▓▓▓▓▓▓
- ▓▓▓▓▓▓
- ▓▓▓▓▓▓

5.1.2e

Definitions

- **Passenger Name Record (PNR)**: PNR data is information provided by passengers and collected by air carriers for enabling reservations and carrying out the check-in process. It is a record of each passenger's travel requirements held in carriers' reservation and departure control systems. It may contain a wide range of information, such as first and last name, DOB, dates of travel, travel itinerary, ticket information, contact details, travel agent, means of payment, seat number and baggage information.
- **Advance Passenger Information (API)**: API information usually consists of data found in the Machine Readable Zone (MRZ) of passports and other travel documents (full name, date of birth, gender, passport number, country of citizenship, country of passport issuance). It is collected during check-in and boarding time.
- **TRavel Information Portal (TRIP)**: Software system created by the Dutch government, used as a Single Window by air carriers for providing PNR/API data.

Discussions and points raised

- The OICT team presented a brief introduction of its Software Products for Member States (unite.un.org/goportfolio), highlighting the standard operating procedures followed in deploying its software solutions directly in Member States jurisdictions.
- The goAML (Government Office Anti Money Laundering) software solution shares commonalities with the TRIP system in terms of use cases and technical architecture.
- The OICT team shared its experiences gained from deploying software products for Member States for almost 15 years, including deployment setup and cost models for software support.
- The Dutch team presented a brief history of the implementation of the travel intelligence instrument for CT and organized crime purposes (incl. TRIP system) both from technical and political and legislative

perspective spanning almost 5 years (from PNR-related decisions: the Directive (EU) 2016/681 and the UN Security Council resolution 2396)

- The Dutch team shared the importance of addressing the full spectrum in the implementation of passenger information. This can be translated into four pillars that provide adequate and sustainable use of the instrument, being legal, governance, operational and technical (including carrier engagement). A system like TRIP cannot be used in isolation and must be underpinned by the other pillars (and the other way around).
- The Dutch team shared deployment and operational practices as well as lessons learned from using the TRIP system in The Netherlands. The importance of a dedicated multi-disciplinary team with sufficient mandate and financing was underlined.
- The Dutch team introduced the structure and the operation of the Informal Working Group on PNR (established by the Dutch team). The purpose of the working group is to collect experts from various countries and discuss PNR-related challenges.
- The Dutch team shared its future plan for collecting PNR and API data also from bus, train and maritime carriers.
- The Dutch team expressed future requirements for enriching the PNR data based on information collected from travel agencies and tour operators.
- The Dutch team emphasized the importance of managing a good relationship with air carriers in order to establish smooth and reliable PNR/API data exchange.
- The Dutch team explained the system architecture of the TRIP (see Figure 1 in appendix) and showcased the software.
- The main TRIP system use cases cover:

5.1.2i

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5.1.2i
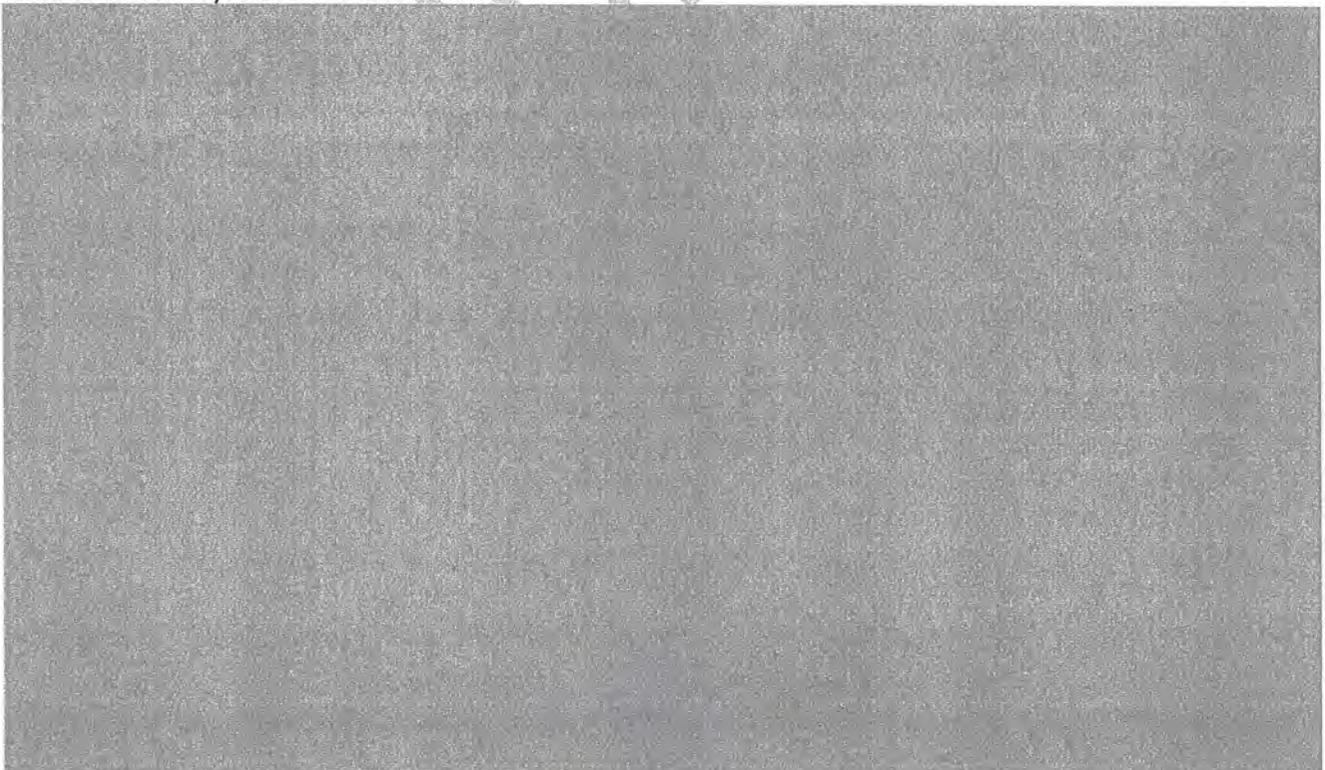
- Besides the TRIP system, the Dutch team developed two additional software systems:

- By transferring the source code from the Netherlands to UN the UN could work on a "blue flag" central code base to support countries. In the current situation a country can receive the source code (e.g. the Dutch code base) from the Netherlands but each country is required to have it's own developers for maintaining the countries code base.
- The Dutch team also shared its current model on PNR data exchange: the Passenger Information Unit (PIU) operates the TRIP system, and competent authorities can request the PIU to setup filters and watchlists on the PNR data. 5.1.2i
- The Dutch team is working at building [redacted] order to support Passenger Information Units (PIUs) in prevention, detection, investigation and prosecution of terrorist offences and serious crime at international level.
- The Dutch team shared its current technical team structure. The overall team is a collection of dedicated experts on the other pillars, including legal councils, political strategy/policy, programme director, carrier engagement officers and governance/finance, and technical experts. For operating the TRIP system for the Netherlands, the following technical resources are currently in place: [redacted] 5.1.2.i

- The Dutch team explained the reason why they approached the United Nations regarding the TRIP system: the NCTV does not have the resources to deploy the TRIP software for other governments. On the other hand, the NCTV is willing to share with others both their experience and knowledge on the implementation of PNR/API instrument in the CT and organized crime area and the software solution for handling PNR/API data.
- The Dutch team sees the United Nations as a great candidate for taking over the TRIP system and deploy it for Member States.
- Currently OICT doesn't have budget and resources to work on a "UN TRIP system". If budget and resources will be made available it's necessary to secure that knowledge and experience of the NCTV subject matter experts is available for OICT. It's import to have a budget and governance structure for the first 3-5 years to avoid problems on investments and delivery of services to countries showing interest in UN TRIP or countries already running UN TRIP.
- Suggestion would be to also investigate possibilities around carrier connection. This could make the implementation in a countries much easier and faster and would be very beneficial for carriers.

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Appendix

5.1.2.i.
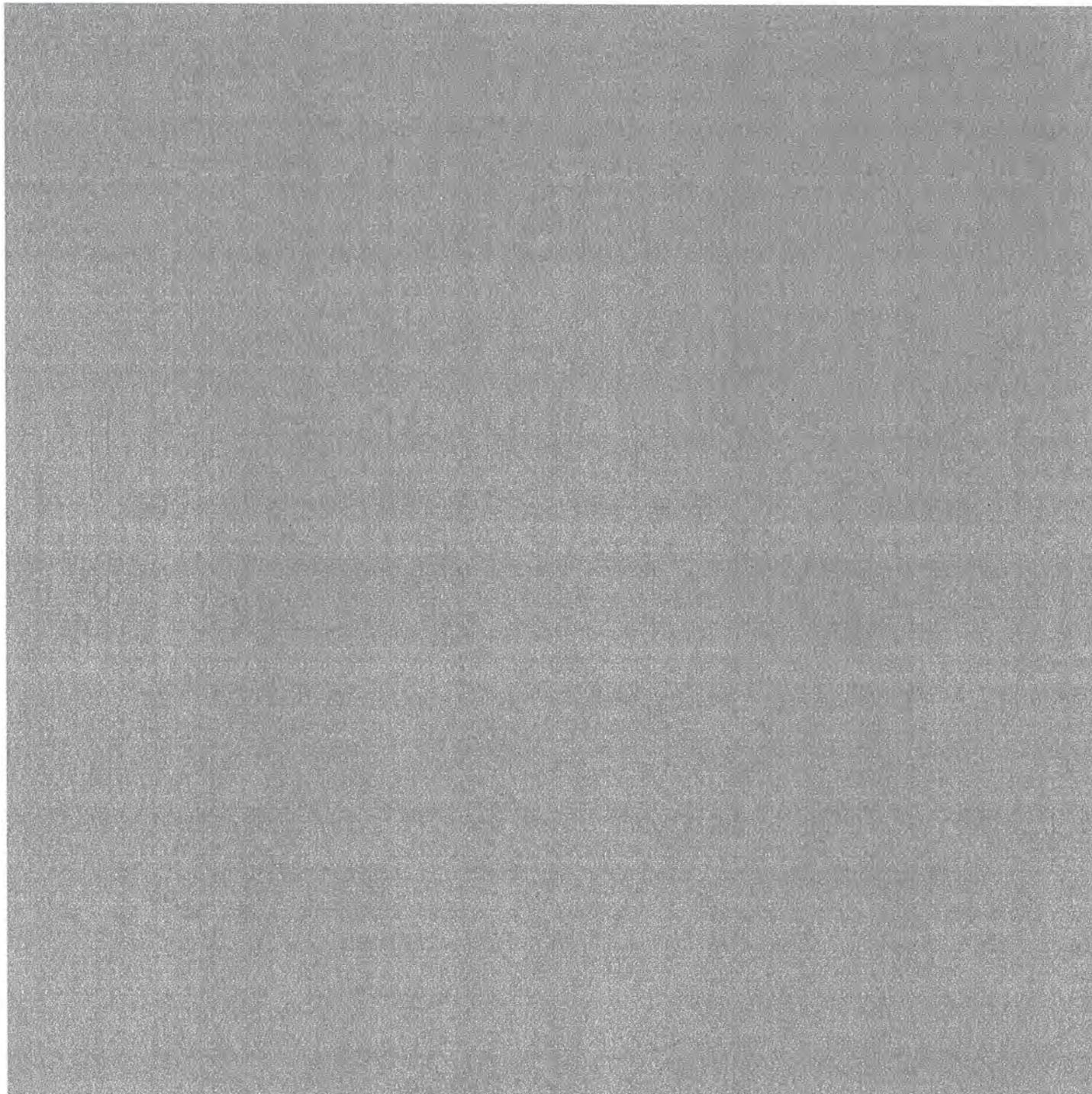
Figure 1- TRIP System Architecture Diagram

Van:	▢ - BD/DCT/PBI	
Aan:	▢ - BD/DCT/PBI; ▢ - BD/DNV; ▢ - BD/DCT/PBI	
Onderwerp:	Call net (excl juni)	
Datum:	donderdag 26 april 2018 16:09:50	

Methodology of selection and additional requirements
▢ composes the document and elaborate   5.1.2e

▢ walks through slides with brief overview of:
Recap of meeting in Vienna   5.1.2e
Multi disciplinary team dedicated working on implementing the system and unit
Standards ICAO and privacy by design
Carrier enagement and connection key element
Security at all levels
Use case example irt abilities and functionalities (use cases: watchlisting, RBT, RFI's, masking of data)
Architecture of TRIP
Licencing for buy in and maintenance
Requests put to NCTV to share TRIP and reason for transfer to the UN

Completely agree; adding
Mandat is with minJus, but not the apetite   5.1.2e
Experts from minJus
Keep the core team together, ALL disciplines and domains
Building formula to assist countries in predicting impact

                                                                          5.1.2e
Set up regular calls with all involved, methodology and legal framework
TRIP is cherry on top "is for free but not for nothing"
Discussions on GDPR for example bring a lot of issues so member states need to be aware
Plan to inform council on initiative with CCT

Keen to move quickly
UNCCT in ▢ interest in support   5.1.2.i   5.1.2e
Four pillars need staffing and ONE Implementation approach
OICT OCT CTED CCT and deployment team to what extend do we need Interpol or ICAO staff?
Rely on incidently? —> YES not permanent
Core team of in house staff must be there indeed
Licencing can be used indeed as incentive and maintance to remain somewhat competetive

Small remarks
Full agreement   5.1.2e
Keeping it small, so many details, to keep it achievable
Humbly suggest that core team is composed of experts with deep knowledge to set up. Interpol and ICAO there to support and help but not as permanent member of the team, esp regarding carriers
Brilliant to have a 5yr period of funding and then after use the buy in to keep this a permanent part of UN services

                                                                          5.1.2e
Based on API programme experience where situations where you need Interpol, but agree not   5.1.2.i
involved systematically. Useful maybe ▢ or something. TRIP already equipped with connection
to ▢. ICAO is also political, level of involvement. Meet with them to set the scene.

Committed but need funding
Drafting costs of core tech team   5.1.2e
Deployment is focus and will take that on board but full components needs to be on the team.
Consider that team needs to be co-located esp in beginning next to being under the same
umbrell. How does NY see this, work out together.

                                                                          5.1.2e
Phisical co location necessary? ▢ added that in the beginning this would be good —>
everything must be in sync. If you can achieve that from two places then that is fine, but our

experience is so dependant on each other that it is necessary for quick response to things coming up, close contact etc because of the direct influences among each other (interdependency). Just carefully consider.

████

Will consider our options   5.1.2e

████   working on doc but needs some additions from OICT and the numbers etc

Process ████   5.1.2e
Programme review board OCT in Mid May ████ will prep concept doc and ████████ will decide (positive advise) second week of May.

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(www.blackberry.com)

Van:					
Aan:	- BD/DCT/PBI;	BD/DNV;	- BD/DAS/AS;		5.1.2e
	@minbuza.nl;	@minbuza.nl;	@minbuza.nl;		
Cc:					
Onderwerp:	UN-Netherlands Collaboration on API/PNR: Invitation to VTC, 19 June, 9.30 am NY time				
Datum:	vrijdag 15 juni 2018 03:37:57				

Dear Colleagues and our Distinguished Donors,

To follow up on the informative coordination call we had on 13 June on the potential transfer of the TRIP system from the Netherlands to the UN, we would like to invite you to a VTC to take place on **Tuesday, 19 June from 9:30 to 11:30 am New York time**.

As we are in the midst of negotiating this generous offer of the Government of the Netherlands, we would like to ensure coordination and a successful consultative process as the transfer involves some technical and legal aspects. To this end, and to provide an overview and summary of the current state of affairs, we hope it would be useful to consult each other prior to the signing of Letter of Intent (LoI) during the High-Level Conference .

The immediate next step is the finalization of the draft LoI, to be signed during the High-Level Conference by the National Counter-Terrorism Coordinator of the Netherlands and Under-Secretary-General Voronkov. Our colleagues in OLA have shared the updated draft of the LoI with us. It is currently under review and we will deliver a draft for your consideration by 11 am on Tuesday, 19 June.

On the basis of the LoI, and further consultations and negotiations, we hope to conclude an agreement on the transfer of the TRIP system to the UN, to be signed by the Secretary-General and the Prime Minister of the Netherlands during the high-level segment of the General Assembly in September. To allow our colleagues from OLA to familiarize with some technical details of the TRIP software, it would be useful to hold the VTC mentioned above. This would allow the technical experts to provide an in-depth briefing to the legal experts. Our Office would benefit from this knowledge as well.

Should you be available, we would be grateful if you could kindly inform Ms.
@un.org, of your availability and your VTC connection   5.1.2e
details by **Monday, 18 June, 9:00 am New York time**. Specifically, we would appreciate it if you could provide your   number as well as the **name, telephone number, and email address of your technician**.

Many thanks and best regards,

Van:	- BD/DVCB/AI	
Aan:		
Cc:		5.1.2e
Onderwerp:	RE: Visit next week or the week after	
Datum:	vrijdag 13 juli 2018 08:19:59	

Dear   ,

5.1.2e

Thank you for agreement on the topics and sharing deep-dive need areas. We will discuss the topics in details during the visit.

Looking forward to next weeks meetings. Would be great to have a practical spin off of the code in an OICT environment by the end of next week.

Best regards,

Van: @un.org]
Verzonden: donderdag 12 juli 2018 16:42
Aan: BD/DVCB/AI
CC: BD/DCT/PBI;   BD/DCT/PBI;

5.1.2e

Onderwerp: RE: Visit next week or the week after

Dear   ,

5.1.2e

Just a quick note to confirm that the team is hopefully getting their tickets today and are ready for the 3 days visit – Tuesday July 17th to Thursday July 19th in The Hague. They will be ready to start on Tuesday at 9:30.

The team has spent some time this week to look at the app and the code and agree with the agenda topics you proposed below underlining their need to deep-dive in the following areas:

- Deployment Architecture documentation (Data flow between components

5.1.2.i

- GDPR implementation

- Requirements for devops pipeline, deployment automation / configuration

Ideally, the main outcomes of the mission would be a practical spin off of the code in one of OICT environment   is kindly getting an   hosting 5.1.2.e contract) and a full detailed documentation of all systems components and their integration mechanisms.

5.1.2.i.

I'm sure that will your kind help we will get there!

Look forward to your feedback, if any, otherwise we are set!

Thanks

5.1.2.e

United Nations

Tel:
Websites: unite.un.org / www.un.org
Time Zone: GMT+1 (Vienna, Austria)

Anybody can lead with or without title.

**From:** [redacted]
Sent: Thursday, July 5, 2018 10:54 AM
To: [redacted] - BD/DVCB/AI'
Cc: [redacted] - BD/DCT/PBI ; [redacted] - BD/PDCT/PBI [redacted] @nctv.minvenj.nl)
Subject: RE: Visit next week or the week after

Dear [redacted] ,

Thanks for your flexibility on this.

Please see the names of the colleagues who will travel to The Hague:
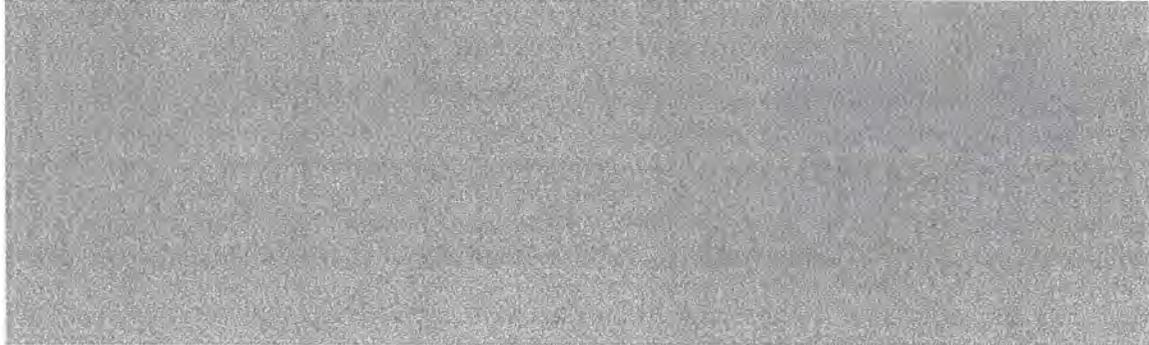
They have now access to the source code and are working on the review already so that we will be able to use the time in The Hague in the best possible way.

I will also send you back your list of topics in case the guys above will provide any comments/additions.

Hope this is ok!

Thanks

United Nations

Tel: [redacted]
Websites: unite.un.org / www.un.org
Time Zone: GMT+1 (Vienna, Austria)

Anybody can lead with or without title.

Van: [redacted] @un.org]
Verzonden: woensdag 4 juli 2018 11:28
Aan: [redacted] BD/DVCB/AI
Onderwerp: RE: Visit next week or the week after

Dear [redacted]

The list of items seems perfect to me. I will share with our team for any feedback/additions.

The OICT colleagues that are supposed to come to The Hague include a Security expert from the Digital Blue Helmets team based in OICT NY, an Architecture expert based in OICT NY and a senior software developer from Vienna (I do not think I'm required for this mission).

Unfortunately, UNOCT confirmed last night that it will be impossible to make the mission arrangements for next week so the actual visiting team composition may change a bit (not

the roles) – hence I did not add names...

Kindly let me know as soon as you can about any new possible dates.

Thanks

_____

[redacted]

[redacted]

[redacted]   5.1.2e

United Nations

Tel: [redacted]

Websites: unite.un.org / www.un.org

Time Zone: GMT+1 (Vienna, Austria)

_____

Anybody can lead with or without title.

From: [redacted] BD/DVCB/AI [mailto[redacted]@nctv.minvenj.nl]

Sent: Wednesday, July 4, 2018 9:43 AM

To: [redacted] @un.org>   5.1.2.e

Subject: Visit next week or the week after

Dear [redacted] ,

Last week we discussed the next possible topics for meeting between your and our experts during visit in the Hague:

- Source code inspection incl. quality tooling [redacted]   5.1.2.i.
- Tools used in the Netherlands for development and system management / monitoring of TRIP
- The way current TRIP version support multiple languages
- Discussion on [redacted] application part of TRIP and need to have that as part of TRIP UN solution
- Specific NL functionalities that could be transformed to configuration item or deleted within TRIP UN solution
- How to set-up TRIP NL codebase and TRIP UN codebase with possibility to profit from each others future developments   5.1.2i
- Improvements in deployment of TRIP. [redacted]
  [redacted] . Our experience so far
  is, that this can not be used for installations in other countries than the   5.1.2.i.
  Netherland. Our suggestion would be to look at [redacted] and [redacted] like we use
  for [redacted] .
- Alternative for user management. Currently we use [redacted] , for TRIP UN version it   5.1.2.i.
  might be good to look at another solution
- Message broker solution / infrastructure for receiving PNRGOV and PAXLST messages from airlines. It would be good to investgate if OICT could create a central hub for connection with all carriers and connect from that central hub to message broker of each connected country. This would be a great benefit for airlines and connected countries, simplifying the implementation.
- Infrastructure set-up in the Netherlands for connection with airlines and connection with organization that use TRIP system like customs, national police and PIU NL.

What is the expertise [redacted] developer, solution architect, support engineer, network   5.1.2.i
infrastructre) from your colleagues that will visit us next week of the week after? So we
could decide what topics to be discussed. Since [redacted] is on holiday from July 13th I have
to check availability of other experts.

Will you also come to the Hague as well?

Best regards,   5.1.2.e

[redacted]

Ministry of Justice and Security
National Coordinator for Security and Counterterrorism
Turfmarkt 147 | 2511 DP | The Hague
p.o. box 16950 | 2500 BZ | The Hague

@minvenj.nl
www.nctv.nl

5.1.2e

Van:	- BD/DVCB/AI
Aan:	
Cc:	
Onderwerp:	RE: Agenda
Datum:	dinsdag 17 juli 2018 08:27:13

Dear ▓▓▓▓ ,

That's correct. During the periods booked in the agenda our team is available. We are also available after 14:00 hours. I expect you will need time to process all information we provide and code review. Depending on your requirements, lets discuss your need on one-to-one sessions after 14:00 hours and we will arrange additional meeting.

Best regards,

Van: ▓▓▓▓ @un.org]
Verzonden: maandag 16 juli 2018 18:10
Aan: ▓▓▓▓ BD/DVCB/AI
CC:
Onderwerp: RE: Agenda

Dear ▓▓▓ ,

I understand that these periods booked in the agenda by ▓▓▓ is where the whole Dutch team will be available while after 14:00 hrs the UN team will work hands-on on the code review independently and depending on your requirements, selected Dutch team colleagues will be available on one-to-one sessions.

Dear ▓▓▓

Please confirm.

Thanks

United Nations

Tel: ▓▓▓
Websites: unite.un.org / www.un.org
Time Zone: GMT+1 (Vienna, Austria)

Anybody can lead with or without title.

From: ▓▓▓
Sent: Monday, July 16, 2018 5:42 PM
To: ▓▓▓
Subject: Fwd: Agenda

Dear ▓▓▓ ,

I thought we have three full day from 9 to 5. It is better that way to learn as much as possible when we are here. We booked room for Thursday and adjusted our flight as well to stay till 5 on last day.

Please advise.

Regards,

Get Outlook for iOS

From: ▓▓▓ - BD/DVCB/AI ▓▓▓ @nctv.minvenj.nl>

Sent: Monday, July 16, 2018 4:35:56 PM

To: ▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓

Cc: ▓▓▓▓▓▓▓

5.1.2e

Subject: Agenda

Dear colleagues,

Looking forward to our meetings coming week.

I structured the topics to be discussed as send by mail and the need for deep-dive areas as indicated in an agenda.

I propose we use it as a guideline for our meetings having full flexibility to change sequence and skip or add items.

Tuesday July 17<u>th</u> 09:30-14:00

- Welcome
- Introduction TRIP
  - o Demonstration TRIP
  - o Application Architecture
  - o Deployment Architecture documentation (Data flow between components ▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓

  5.1.2i

  - o Infrastructure set-up in the Netherlands for connection with airlines and connection with organization that use TRIP system like customs, national police and PIU NL.
- GDPR implemenation
- Site visit to ▓▓▓▓▓

  5.1.2.i.

  - o Tools used in the Netherlands for development and system management / monitoring of TRIP
  - o Source code incl. quality tooling ▓▓▓▓▓

  5.1.2.i.

  ▓ ▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓
  ▓▓▓▓▓▓▓▓▓▓

Wednesday July 18<u>th</u> 09:30-14:00

- Recap and outstanding questions
- Carrier connection
  - o Presentation carrier connection
  - o Message broker solution / infrastructure for receiving PNRGOV and PAXLST messages from airlines.
  - o It would be good to investigate if OICT could create a central hub for connection with all carriers and connect from that central hub to message broker of each connected country. This would be a great benefit for airlines and connected countries, simplifying the implementation.
- Source code inspection
  - o Recap source code incl. quality tooling ▓▓▓▓▓

  5.1.2.i.

  - o Results source code inspection UN
  - o How to set-up TRIP NL codebase and TRIP UN codebase with possibility to profit from each others future developments
- Requirements for devops pipeline, deployment automation / configuration
  - o The way current TRIP version support multiple languages
  - o Discussion on ▓▓▓▓▓▓▓ application part of TRIP and need to have that as part of TRIP UN solution

  5.1.2.i.

o Specific NL functionalities that could be transformed to configuration item or deleted within TRIP UN solution

o Alternative for user management. Currently we use ▨, for TRIP UN version it might be good to look at another solution

5.1.2.i.

o Improvements in deployment of TRIP. ▨

5.1.2i

▨ Our experience so far is, that this can not be used for installations in other countries than the Netherland. Our suggestion would be to look at ▨ and ▨ like we use for ▨ 5.1.2.i.

5.1.2.i.

Thursday July 20th 09:30-14:00

- Recap and outstanding questions
- ▨

o Introduction and demonstration

o Demonstration integration TRIP - ▨

5.1.2.i.

Best regards,

▨

5.1.2.e.

....

▨

5.1.2.e.

▨ *@minvenj.nl*

....

Van: BD/DVCB/AI
Aan:
Cc: 5.1.2e
Onderwerp: Documents
Datum: vrijdag 20 juli 2018 15:02:00
Bijlagen: 1800717 TR27k Presentation Carrier connection.pptx =document 20181707 van onderdeel 6

5.1.2.i
10 documenten/files met betrekking tot veelal technisch aspecten

PNR directive.pdf = document 20160405 van onderdeel 6 betreft reeds openbaar document

Dear _____ and _____,
Thanks again for your contribution to the meetings we had this week. It was nice meeting you.
As discussed I hereby sent you the e-mail addresses of _____ and ░ and the documentation.
In case of any questions, please let us know.
Best regards,

5.1.2e

....
Ministry of Justice and Security
National Coordinator for Security and Counterterrorism
Turfmarkt 147 | 2511 DP | The Hague
p.o. box 16950 | 2500 BZ | The Hague
....
T _____
_____@minvenj.nl
www.nctv.nl
....

5.1.2e

Background

The Travel Information Portal (TRIP) system consists of software and associated artifacts (processes, source code, libraries, configuration, documentations etc.) to develop, support and manage development and production systems developed by the Dutch government.

It is assumed that the Dutch TRIP system's source code, including licensing, will be transferred to the UN with the understanding that the UN will not only configure and adopt the code, but also undertake an in-depth analysis to ensure that it is reliable, scalable and free from any security-related threats.

To this end, this document is aimed at facilitating transfer of the TRIP system to the UN, Office of Information and Communications Technology (OICT). It describes artefacts that are required to develop, adopt, build, operate and continuously enhance the TRIP system.

It is also proposed to transfer the ███████████████ . The TRIP System has interface to ████ which   5.1.2i
allows to execute query data in other connected countries via a secured network. The result of query indicates whether there is a hit or no hit. All transfer producers describe in this document are also application to ██████████████ .

Assumptions

Due to the lack of detailed design documents and requirement specifications, this document attempts to describe the system with the knowledge gained by the UN team visiting the site, examining the system, reading high level documentation and taking part in a presentation made by the Dutch team. As a result, the following assumptions are made:

- Dutch team will indicate any mistake or missing information in this document.
- Dutch Team will continue to extend assistance during the transition period. The transition period is defined as the period of time after the transfer of artefacts described in this document and verification of a designated UN staff to independently build and deploy a production version of the system close to that of the Dutch TRIP system.
- Dutch government will provide the full right to modify and own the source code and artefacts by the UN. Any modification including transferred artefacts done by UN will also become property of the UN.
- Dutch team will provide existing Service Leve Agreement (SLA) for the system and pertinent documents that describe the overall system and requirements even if only available in Dutch language.
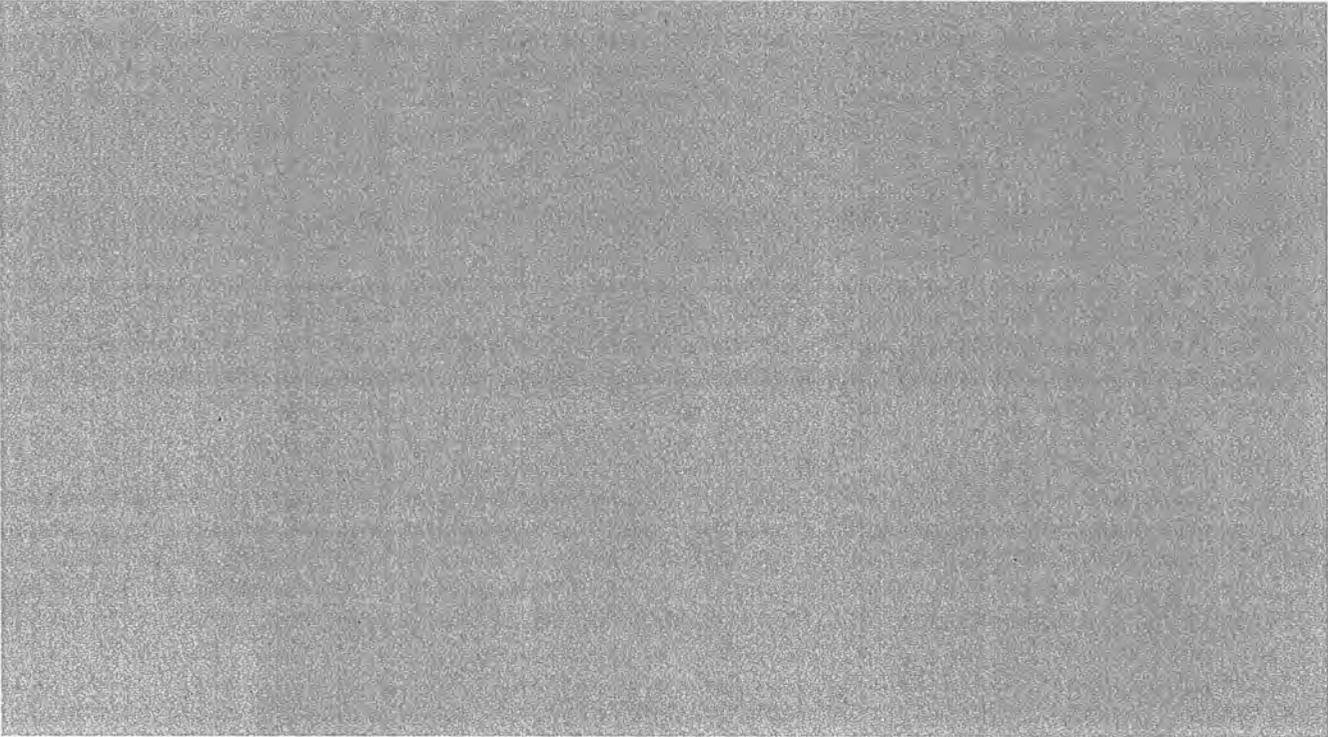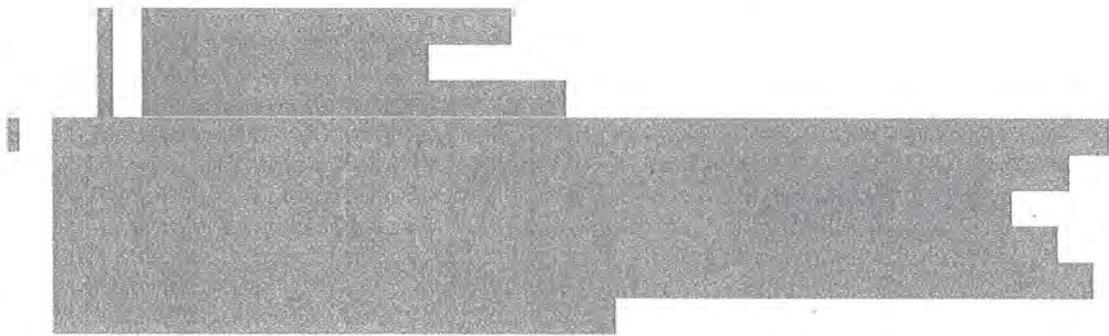
Modules to components/Service mappings

Module	Components/Services	Technology/remarks
1. Carrier data processing		
2. PNR data management		

	▮▮▮	▮▮▮▮▮
	▮▮▮▮	▮▮▮▮
	▮▮▮	▮▮▮
	▮▮▮▮▮▮	▮▮▮▮▮
	▮▮	▮▮▮▮
3. Claim Provisioning	▮▮	▮▮▮
	▮▮▮▮	▮▮▮▮
	▮▮▮▮	▮▮▮▮
4. Operation Management	▮▮▮	▮▮▮▮
	▮▮▮	▮▮▮
	▮▮▮	▮▮▮▮

5.1.2.i.

Transfer of existing and Future version of documents

- Netherlands PNR Implementation Guide
- Travel information Portal Connectivity Kit
- User Manual Travel Information Portal (TRIP)

Glossary of Terms

Passenger Name Record (PNR): PNR data is information provided by passengers and collected by air carriers for enabling reservations and carrying out the check-in process. It is a record of each passenger's travel requirements held in carriers' reservation and departure control systems. It may contain a wide range of information, such as dates of travel, travel itinerary, ticket information, contact details, travel agent, means of payment, seat number and baggage information.

Advance Passenger Information (API): API information usually consists of data found in the Machine-Readable Zone (MRZ) of passports and other travel documents (full name, date or birth, gender, passport number, country of citizenship, country of passport issuance). It is collected during check-in and boarding time.

Travel Information Portal (TRIP): Software system created by the Dutch government, used as a Single Window by air carriers for providing PNR/API data.

RES = reservation

DCS = departure control system

PNL = passenger name list

GDS = global distribution system

PIU =Passenger Information Unit

Van:	▓▓▓▓ - BD/DVCB/AI
Aan:	
Cc:	5.1.2e

Onderwerp:	RE: Documents - TRIP Transfer proposal draft
Datum:	dinsdag 28 augustus 2018 17:04:06
Bijlagen:	1 bijlage = 20180828A

7 bijlagen vallen buiten de reikwijdte
van dit verzoek.

5.1.2i

TRIP Transfer proposal draft 0.2 NL response.docx

Dear ▓▓▓ ,
Attached our response to the draft proposal.
Also attached documentation of the ▓▓▓▓▓ . Some of these documents we already   5.1.2e
discussed during your visit to The Hague.   5.1.2.i.
Best regards,
▓▓▓

Van: ▓▓▓▓▓ [mailto:▓▓▓▓▓@un.org]	
Verzonden: vrijdag 24 augustus 2018 15:29	
Aan: ▓▓▓▓ BD/IBO; ▓▓▓▓ - BD/DVCB/AI; ▓▓▓▓ - BD/IBO; ▓▓▓▓ 5.1.2e	
▓▓ BD/DVCB/AI	
CC: ▓▓▓▓▓▓▓▓	

Onderwerp: RE: Documents - TRIP Transfer proposal draft
Urgentie: Hoog

Dear ▓▓▓▓▓▓ ,

I would like to follow-up on the below email. Please could you kindly provide us with   5.1.2i
documentation of the ▓▓▓▓ .   5.1.2.i.

Regards,

▓▓▓▓▓▓
▓▓▓▓
▓▓▓▓▓▓▓▓   5.1.2e

United Nations
▓▓▓▓▓

Websites: un.org, unite.un.org

Information. Innovation.Transformation - Technology for a better world

From: ▓▓▓▓▓
Sent: Thursday, 16 August 2018 15:36
To: ▓▓▓▓▓▓▓▓ BD/DVCB/AI ; ▓▓▓▓ BD/IBO ; ▓▓▓
▓▓ - BD/DVCB/AI   5.1.2e
Cc: ▓▓▓▓▓▓▓▓
▓▓▓▓

Subject: RE: Documents - TRIP Transfer proposal draft

Dear ▓▓▓▓▓▓▓   5.1.2.i.

Our team in New York met with ▓▓▓▓ . He informed us that the ▓▓▓▓ , which was   5.1.2e
briefly introduced during the teams visit but was not in the scope for its analysis, will also be part   5.1.2i
of the transfer. Based on this information and some additional information/corrections, we
made some modifications to the document. Could you please correct/review and update the
attached document.

I hope ▓▓▓▓▓ are back from holidays as we as we need to finalize this document as soon   5.1.2e
as possible.

Regards,

Information. Innovation.Transformation - Technology for a better world

From: ████████ BD/IBO ████████ @ibo.justid.nl>
Sent: Wednesday, 08 August 2018 12:49
To: ████████████████████ @un.org>; ████████████
████████ @nctv.minvenj.nl>; ████████ BD/IBO ████████ @ibo.justid.nl>;   5.1.2e
████████ - BD/DVCB/AI ████████ @nctv.minvenj.nl>
Cc: ████████████ @un.org>; ████████████ @un.org>; ████████
████████ @un.org>; ████████████ @un.org>; ████████
████████ @un.org>; ████████████ @un.org>
Subject: RE: Documents
Hi ████████ ,
We checked our firewall but ████████████████████████████████ . 5.1.2.i.   5.1.2e
Are your colleagues using the ████████████   5.1.2i
We will review the document but ████████████ are still on holiday so this will take some
time is that ok for you?
Regards,
████████

Van: ████████████████████ @un.org]
Verzonden: woensdag 8 augustus 2018 11:02
Aan: ████████ - BD/DVCB/AI; ████████ - BD/IBO; ████████ - BD/IBO   5.1.2e
CC: ████████████████████████████

Onderwerp: RE: Documents
Dear ████████████████

Please find attached a transfer proposal document reflecting our understanding of the system
and also listing the items to be transferred, to make sure we are all on the same page.   5.1.2e
I would also like to connect you with ████████ , who is involved in the code review too and
might have questions for you as we gain further insight into the code.
Another thing I would like to inform is that our colleagues in NY are getting a ████████ 5.1.2.i.
██   5.1.2.i.
████████████████████████
████████████ 5.1.2.i.
Kind regards,
██

Information. Innovation.Transformation - Technology for a better world

Van:		BD/DCT/PBI			
Aan:		- BD/DNV;	- BD/DNV;		BD/DVCB/AI;	
	BD/DCT/PBI;		BD/DCT/PBI;		BD/DAS/AS;	5.1.2e
	BD/DAS/AS					
Onderwerp:	FW: Valuation of the TRIP system					
Datum:	vrijdag 7 september 2018 12:25:33					
Bijlagen:	image001.jpg	:jpg valt buiten reikwijdte				

Van: ▨ BD/DCT/PBI
Verzonden: vrijdag 7 september 2018 12:22
Aan: ▨ '
CC: ▨ ; ▨ @un.org) 5.1.2e
Onderwerp: RE: Valuation of the TRIP system

Dear ▨ ,

First of all I really hope you have enjoyed your holiday visiting your family?!

Second, I do apologize for the delay in responding to your earlier request. I'm afraid it slipped from my radar in these busy times. Sorry for that.

Now for the Valuation. We tried as much to stick to the ▨ and 5.1.2.i. guidelines of ▨ and ▨ but couldn't follow the strict rules since it would create 5.1.2.i. a somewhat oversized valuation. This is why we focus on the costs made to develop and maintain, from the start in 2014 until now, based on actual costs and budget sheets (available in The Hague for auditing purposes if so desired by your financial experts). It comes down to the following estimation:

▨ 5.1.2.i.
▨ 5.1.2.i.

Adding these numbers gives us a total of close to ▨ . 5.1.2.i. This excludes all current and future benefits (income we and others generate with the tool-taxes, fines, drugs and currency smuggle etc).

This excludes the financial contribution of ▨ in effect to the program 5.1.2.i. leading to a total gift of ▨ . 5.1.2.i.

Is this helpful and will it suffice? If not, please let us know. We're at your disposal.

On another note, we haven't received a draft agreement yet and time is running out. Sorry to ask for your attention again on our favorite topic. We do understand that OLA needs to do their homework and receive green light at the right levels, but with only two weeks left we have no idea what the proposal will look like. We agreed to share an outline weeks ago but thus far we haven't received any word. Our legal experts are not comfortable with the situation and might feel a lack of respect and understanding. They also need time to assess and comment. I'm afraid we will run into a brick wall if we can't share anything this week. Also because we need to inform our Prime Minister if we can give the green light or not (pressure is rising). I'm sorry to be so direct and I fully appreciate the situation in NY. We share the same situation here in The Hague. Would you please inform me at your earliest convenience where we stand?

Again, please forgive my blunt call for action, we are very close to making this all a success and it would be a shame to stumble with the finish in sight.

Kind regards,

▨ 5.1.2e

Ministry of Security and Justice
National Coordinator for Security and Counterterrorism
Turfmarkt 147 | 2511 DP | The Hague | The Netherlands
P.O. Box 16950 | 2500 BZ | The Hague | The Netherlands

....
M▨ www.nctv.nl <http://www.english.nctv.nl/> 5.1.2e
....

Van: [blank] [mailto:[blank]@un.org]
Verzonden: vrijdag 7 september 2018 0:02
Aan: [blank] BD/DCT/PBI
CC: [blank] ; [blank] - BD/DCT/PBI; [blank]
Onderwerp: RE: Valuation of the TRIP system

5.1.2e

Dear [blank] ,

I hope this finds you well.

Further to the below, I wanted to follow up on my previous request for a valuation of the TRIP system, including an estimate of the annual maintenance and other costs associated with its upkeep.

We are hoping to meet with the Controller's Office in the course of next week and would be grateful if you could send us this information at your earliest convenience.

Many thanks and Best regards,

5.1.2e

United Nations Counter-Terrorism Centre (UNCCT)
United Nations Office of Counter-Terrorism
Two United Nations Plaza, DC2-0870, New York, NY 10017
Telephone: [blank]
Email: [blank]@un.org

5.1.2e

cid:image002.png@01D33C4C.B5BF23A0

From: [blank] - BD/DCT/PBI
Sent: Tuesday, 31 July, 2018 1:44 AM
To: [blank]
Cc: [blank]

5.1.2e

Subject: RE: Valuation of the TRIP system

Dear [blank] , just to let you know that we've received your request and are working on it. I'll make sure to get back to you soon!

Also wanted to let you know that everything is booked for my trip although it's from late Monday until Friday 17 and I'm considering prolonging until Tuesday 21 in order to have a little bit more time to get everything done that's needed. Do you have any thoughts on that?

Regarding the working space I could use. You mentioned an option you kindly arranged for me to use. Thanks again for that. Do I need to arrange something beforehand to make sure I'm let in? And for the meetings at the Secretariat building? I could try our permanent representation of course but perhaps you have alternative thoughts?

Sorry for all the questions. Now that my trip is coming soon, I try to get as prepared as possible. I'll also draft an agenda for the week and share it with you so you know about the meetings I'll have.

Warm regards,

5.1.2e

Van: [blank] @un.org>

Datum: vrijdag 27 jul. 2018 4:49 PM
Aan: ▓▓▓▓ - BD/DCT/PBI <▓▓▓▓@nctv.minvenj.nl>
Kopie: ▓▓▓▓▓▓▓▓▓▓▓ @un.org>
Onderwerp: Valuation of the TRIP system

Dear ▓▓ ,

In preparation for the formal transfer of the TRIP system to the UN, the Office of the Controller has requested that we submit a valuation of the system for accounting and insurance purposes. The valuation should include an estimate of the annual maintenance and other costs associated with its upkeep.

I have gone through the documents that you and your colleagues shared with us earlier this year and did not manage to find this information.

I would be grateful if could share the valuation with us at your earliest convenience.

Best regards,

United Nations Counter-Terrorism Centre (UNCCT)
United Nations Office of Counter-Terrorism
Two United Nations Plaza, DC2-0870, New York, NY 10017
Telephone: ▓▓▓▓▓▓▓
Email: ▓▓▓ @un.org
cid:image002.png@01D33C4C.B5BF23A0

5.1.2e

5.1.2e

Van:	▓▓▓▓▓ - BD/DVCB/AI
Aan:	
Onderwerp:	RE: installation manual
Datum:	vrijdag 7 september 2018 15:59:58
Bijlagen:	▓▓▓▓▓

2 bijlagen vallen onder reikwijdte van
onderdeel 6 = niet openbaar 5.1.2i

5.1.2e

Dear ▓▓▓ ,
Attached an installation manual and a SLA. Both in Dutch.
The most recent version of a TRIP installation manual is from 2017. ▓▓▓▓▓
▓▓▓▓▓ we do not use documentation for that. We also discussed that during the   5.1.2i
site visit in The Hague.
Best regards,
▓▓▓

Van: ▓▓▓▓▓ @un.org]
Verzonden: woensdag 5 september 2018 20:26
Aan: ▓▓▓ - BD/DVCB/AI   5.1.2e
Onderwerp: FW: installation manual

Dear ▓▓▓

Hope all is well!

Wondering if you could help with the below request.

Thanks

▓▓▓▓▓

▓▓▓▓▓

▓▓▓▓▓

United Nations   5.1.2e

Tel: ▓▓▓▓▓
Time Zone: Vienna, CET
Websites: until.un.org / unite.un.org / www.un.org
Twitter: ▓▓▓▓▓ / @UNTILabs

Anybody can lead with or without title

From: ▓▓▓
Sent: Wednesday, 05 September 2018 5:56 PM
To: ▓▓▓
Subject: FW: installation manual   5.1.2e

Dear ▓▓▓ ,
I got out of office notification from ▓▓▓ . Would you be kind to contact Dutch team with the
request below.
Regards,

▓▓▓▓▓

▓▓▓▓▓   5.1.2e

United Nations, New York,
Tel: ▓▓▓

From: ▓▓▓
Sent: Wednesday, 05 September, 2018 9:55 AM
To: ▓▓▓▓▓ @un.org>

Subject: installation manual

Hi ▌▌▌,

Thanks for working on the funds.

Dutch team in their feedback mentioned that they have installation document in dutch. Could you please ask them to forward.

And since it seems, fund availability is imminent, please ask them if they are fine that that we will be pestering them with a lot of questions.

Best regards,

United Nations, New York,

Tel: ▌▌▌▌

Van:	▓▓▓▓▓ - BD/DVCB/AI
Aan:	
Onderwerp:	RE: installation manual
Datum:	maandag 10 september 2018 15:35:21
Bijlagen:	▓▓▓▓▓

5.1.2.e.

2 bijlagen die vallen onder deel 6, niet openbaar. Betreft twee installatie handleidingen.

Dear ▓▓▓ ,

5.1.2e

See attached document. We also attached another document we refer to, beware that the additional document refers to an ▓▓▓▓▓ version we do not use anymore.

5.1.2i

Best regards,

▓▓▓

Van: ▓▓▓▓▓ @un.org]
Verzonden: maandag 10 september 2018 14:40
Aan: ▓▓▓▓▓ BD/DVCB/AI
Onderwerp: FW: installation manual

5.1.2e

Dear ▓▓▓

Would you have also the doc referred to below pls?

Thanks

▓▓▓▓▓

5.1.2.e

United Nations

Tel: ▓▓▓▓▓

Time Zone: Vienna, CET

Websites: until.un.org / unite.un.org / www.un.org

5.1.2.e

Twitter: ▓▓▓▓▓ / @UNTILabs

Anybody can lead with or without title

From: ▓▓▓▓▓
Sent: Friday, 07 September 2018 5:22 PM
To: ▓▓▓▓▓
Cc: NL TRIP - PNR ▓▓▓▓▓ @emea.teams.ms>

5.1.2e

Subject: RE: installation manual

Dear ▓▓▓ ,

Thanks a lot !

Wile I was going through the installation manual it has reference to the "configuration handbook (Zie configuratie handboek) page 6". Would they be able to share this document as well.

Best regards,

▓▓▓▓▓

United Nations, New York,

Tel: ▓▓▓▓▓

From: ▓▓▓▓▓

5.1.2.e

Sent: Friday, 07 September, 2018 10:20 AM
To: ▓▓▓▓▓ @un.org>; ▓▓▓▓▓ @un.org>
Cc: NL TRIP - PNR ▓▓▓▓▓ @emea.teams.ms>

Hi ▮▮▮▮

Thanks for working on the funds.

Dutch team in their feedback mentioned that they have installation document in dutch. Could you please ask them to forward.

And since it seems, fund availability is imminent, please ask them if they are fine that that we will be pestering them with a lot of questions.

Best regards,

5.1.2.e.

United Nations, New York,
Tel: ▮▮▮▮▮▮▮

Kind regards,

5.1.2.e.

Van: ▉▉▉▉▉▉▉▉▉▉▉▉▉▉▉▉▉▉ @un.org>
Datum: dinsdag 25 sep. 2018 11:17 PM
Aan: ▉▉▉▉ - BD/DCT/PBI ▉▉▉▉ @nctv.minvenj.nl>, ▉▉▉▉▉▉▉▉▉▉ @un.org>
Kopie: ▉▉▉▉ BD/DNV ▉▉▉▉ @minvenj.nl>, ▉▉▉▉▉▉▉ @un.org>,
▉▉▉▉▉▉▉▉▉▉ @un.org>

5.1.2.e

Onderwerp: RE: SPEAKER- 14TH ICAO TRIP SYMPOSIUM & EXHIBITION 2018

Dear ▉▉

Welcome to New York, looking forward to catching up.

The plan is that I'll attend the event, and I'm discussing with ▉▉▉▉ if he or a colleague could also take part to cover the IT elements. I see the Netherlands is in the latest programme for Session 6 for a presentation of the TRIP software, and I'm scheduled to speak under Session 7, although I'm not sure that's the best place to present our project. I'll also speak at the opening. If you or a colleague will speak under session 6 we should seek to coordinate, especially with any OICT component of a statement.

Best regards,

▉▉▉▉
▉▉▉▉▉▉▉▉
▉▉▉▉▉▉▉
▉▉▉▉▉▉▉▉▉▉

5.1.2.e

United Nations Office of Counter-Terrorism
One United Nations Plaza, S-2720, New York, NY 10017
Telephone : ▉▉▉▉▉▉

From: ▉▉▉▉ - BD/DCT/PBI ▉▉▉▉ @nctv.minvenj.nl>
Sent: Monday, 17 September, 2018 5:28 AM
To: ▉▉▉▉▉▉▉▉▉▉ @un.org>; ▉▉▉▉▉▉▉▉ @un.org>
Cc: ▉▉▉▉ - BD/DNV ▉▉▉▉ @minvenj.nl>

5.1.2.e

Subject: FW: SPEAKER- 14TH ICAO TRIP SYMPOSIUM & EXHIBITION 2018

Dear both,

Please find attached the invitation from ICAO as a gentle reminder of the mail I send earlier (Thursday 30-8-2018 8:24). Of course fully aware of your crazy schedules preparing for the UNGA, I hope you don't mind me asking whether you would like to have representation of the UN 2396/travel initiative and/or the Netherlands as requested by ICAO. My advise would be to accept the invitation and speak there on the UN initiative. If so, please let me know so I can reply our colleagues since they need to confirm the list of speakers. Perhaps a bit premature for me to talk on behalf of the program but I'd be happy to do so.

Thanks for letting me know.

Regards,

▉▉

5.1.2.e

Ministry of Security and Justice
National Coordinator for Security and Counterterrorism
Turfmarkt 147 | 2511 DP | The Hague | The Netherlands

P.O. Box 16950 | 2500 BZ | The Hague | The Netherlands

....

████████████ www.nctv.nl <http://www.english.nctv.nl/>

....

Van: ████████████ @icao.int]
Verzonden: donderdag 12 juli 2018 20:43
Aan: ████ @un.org; ████ - BD/DNV
CC: ████████████████████████████████

████████████

Onderwerp: SPEAKER- 14TH ICAO TRIP SYMPOSIUM & EXHIBITION 2018

Dear ████████████████████████ ,

We have the pleasure to invite the participation of United nations and Netherlands to jointly present the TRIP Software from the Netherlands at the Fourteenth Symposium and Exhibition on the ICAO Traveller Identification Programme (TRIP), which will be held at ICAO Headquarters in Montréal, Canada from 23 to 25 October 2018. Your topic of presentation will be covered under session 6 " Advance Passenger Information Interactive Session ".

The Draft programme is attached for your consideration

The Symposium is a world-class forum for the exchange of information on all aspects of traveller identification management and the ICAO Traveller Identification Programme (TRIP) Strategy, providing decision makers and technical experts with valuable insight on key current and emerging issues.

In line with UN Security Council Resolutions 2178 (2014) and 2309 (2016) that re-affirmed the importance of border controls to combat terrorism, the Symposium will provide an opportunity to enhance international cooperation and collaboration to address the threats faced by international civil aviation. This will be accomplished by promoting the global framework established by Annex 9 – Facilitation to the Convention on International Civil Aviation. Accordingly, the theme of this year's Symposium will highlight using traveller identification for streamlined border controls.

An exhibition will complement the Symposium, showcasing a broad range of products and services related notably to travel document security applications, border inspection and automated border control systems.

For additional information concerning the programme of the Symposium and Exhibition, please visit the event website at https://www.icao.int/Meetings/TRIP-Symposium-2018/Pages/default.aspx

Should you have any additional questions, please do not hesitate to contact me.

Best regards,

████████████

████████████

Facilitation Section(FAL)
Aviation Security and Facilitation (ASF)
Air Transport Bureau(ATB)
International Civil Aviation Organization (ICAO)
Address: 999 Robert-Bourassa Boul., Montreal, QC, CANADA
TEL: ████████████
E-mail : ████████████

ICAO TRIP Website |

....
Pensés à l'environnement avant d'imprimer ce courriel

Upcoming Programme Activities:

cid:image001.png@01D4179A.B1D2C650

cid:image002.jpg@01D40E04.2CEF10F0

Van:	
Aan:	BD/DCT/PBI
Cc:	BD/DCT/PBI; BD/DVCB/AI; BD/DNV
Onderwerp:	RE: Meeting in NL
Datum:	woensdag 14 november 2018 11:04:34

5.1.2.e.

Dear ▮ ,

Please allow me to send you a list of topics for our Friday meeting. Any feedback/amendments are welcome and appreciated.

As discussed the goal of my trip is three fold:

1. Learn more about the PIU substantive processes. I have been able to pick up more infos about the "PIU world" at the conferences I attended, but I would appreciate to receive a briefing about how your PIU practically operates (roles/processes/expertise). It would be useful to learn what The Netherlands PIU learnt across the years and what would be the best practices that should be disseminated to other countries. Also, what you would be planning to add as new features in the software that we can work on together to support additional PIU processes.

2. I would like to have a technical demo of the ▮▮▮▮ including a discussion about the next steps and the further decisions that need to be taken to ensure that the ▮▮▮▮ could also be offered as a "software only" set up for countries who would not be in a position to adopt the hardware-based solution.

   5.1.2.i.

3. If we have time, it would also be excellent to see your devOps set up and structure. We are planning to decentralize TRIP – now possibly ▮▮▮▮ I would like your opinions too on this name! - development through the UNTIL lab network (until.un.org) and therefore structure a robust devOps set up.

   5.1.2.i

4. Pls add any other topics that you and your team would like to cover.

I will be ready to show up at your office (pls confirm > Ministry of Justice and Security, Turfmarkt, The Hague, Netherlands) at 9:00 am. I will then have to be at the Financial Intelligence Unit (they are coming to the Hague.-▮▮▮▮) from 11 AM to 2:00 PM. I will then be able to come back to your office by 2:30/3:00 PM to continue with our agenda.

5.1.2i

Kindly confirm what would be the best topics for the morning and for the afternoon. Thanks in advance!

▮▮▮▮
▮▮▮▮
▮▮▮▮

United Nations

Tel: ▮▮▮▮
Time Zone: Vienna, CET
Websites: until.un.org / unite.un.org / www.un.org
Twitter: ▮▮▮▮ @UNTILabs

5.1.2.e

5.1.2.e

Anybody can lead with or without title

From: [redacted]
Sent: Wednesday, 17 October 2018 6:19 PM
To: [redacted] - BD/DCT/PBI'
Cc: [redacted] - BD/DCT/PBI ; [redacted] BD/DVCB/AI ; [redacted] - BD/DNV
Subject: RE: Meeting in NL short term

Dear [redacted] ,

My mission request is being processed and I'm almost set to visit your HQ on the 16th of November – I would really appreciate if we could spend time on the items you described below between 9am and 10am and 3pm to 5 pm and also specifically review PIU processes/procedures and the [redacted] /interoperability challenges/network set up. I will also take the opportunity to meet colleagues from the Financial Intelligence Unit of the Netherlands and discuss with them the linkages they see between the PNR system and their counter terrorism financing efforts with a view to possibly link goAML with PNR in a subsequent phase of development of TRIP.

Thanks

[redacted]

United Nations

Tel: [redacted]
Time Zone: Vienna, CET
Websites: until.un.org / unite.un.org / www.un.org
Twitter: [redacted] @UNTILabs

Anybody can lead with or without title

From: [redacted] - BD/DCT/PBI [redacted] @nctv.minvenj.nl>
Sent: Tuesday, 09 October 2018 5:51 PM
To: [redacted] @un.org>
Cc: [redacted] @nctv.minvenj.nl>; [redacted] BD/DVCB/AI [redacted] @nctv.minvenj.nl>; [redacted] @minvenj.nl>
Subject: Meeting in NL short term

[redacted]

With time passing quickly and a desire to jump start a lot of work for/with you, our technical team (and ourselves) are anxious to invite you to our hq as soon as possible. What would be your earliest availability for that? There are a number of topics to assess, view and discuss on site at the heart of our work with the system, operations and new developments (ie interoperability). An agenda will be drafted and we could use our call next week to prepare further if needed. Please advise us when you are available and we will make the arrangements.

Many thanks,

[redacted]

van welke aard ook, die verband houdt met risico's verbonden aan het elektronisch verzenden van berichten.

Ministerie van Justitie en Veiligheid

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Ministry of Justice and Security

Van:	
Aan:	BD/DVCB/AI; BD/DCT/PBI;
Cc:	BD/DCT/PBI; BD/DNV;
Onderwerp:	RE: Question regarding TRIP UN support from
Datum:	maandag 19 november 2018 16:15:26

5.1.2.e.

5.1.2.i

Thanks ▓▓▓.

5.1.2.e

Dear ▓▓▓,
Could you please reach out to ▓▓▓ and assist with information we can provide at this stage?
Thanks

5.1.2.i

5.1.2.e

United Nations

Tel: ▓▓▓
Time Zone: Vienna, CET
Websites: until.un.org / unite.un.org / www.un.org
Twitter: ▓▓▓ / @UNTILabs

Anybody can lead with or without title

From: ▓▓▓ - BD/DVCB/AI
Sent: Monday, 19 November 2018 4:00 PM
To: ▓▓▓ BD/DCT/PBI ; ▓▓▓
Cc: ▓▓▓ BD/DCT/PBI ; ▓▓▓ BD/DNV
Subject: Question regarding TRIP UN support from ▓▓▓

5.1.2.e

As discussed last Friday hereby additional information on the request received from ▓▓▓ regarding UN program and contact information of ▓▓▓ (e-mail and mobile phone).
He would like to add UN TRIP API/PNR solution as option for ▓▓▓ in his report this week if will be possible.
Can one of you contact ▓▓▓ about this?
Best regards,
▓▓▓

5.1.2.i

5.1.2.e

Van: ▓▓▓
Verzonden: vrijdag 16 november 2018 14:25
Aan: ▓▓▓ BD/DVCB/AI
Onderwerp: Odg.: RE: Odg.: RE: Information on the connection to ▓▓▓ for ▓▓▓

5.1.2.i.

Dear ▓▓▓,

5.1.2.i

Dit bericht kan informatie bevatten die niet voor u is bestemd. Indien u niet de geadresseerde bent of dit bericht abusievelijk aan u is toegezonden, wordt u verzocht dat aan de afzender te melden en het bericht te verwijderen. De Staat aanvaardt geen aansprakelijkheid voor schade, van welke aard ook, die verband houdt met risico's verbonden aan het elektronisch verzenden van berichten.

Ministerie van Justitie en Veiligheid

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Ministry of Justice and Security

Van:
Aan: BD/DVCB/AI;
Cc: BD/IBO; BD/DCT/PBI;
BD/DNV;
Onderwerp: RE: TRIP - Visit to the Hague - 10 to 14th of December
Datum: vrijdag 7 december 2018 15:17:06

Dear ,

Just to confirm to you that the team will be in the Hague on Monday 10th @ 10am.

I will be in the Hague on the 12th for the substantive and carrier engagement training as per below agenda.

- Monday 10th of December 10:00 -14:00 available till 13:00) for start with agenda item 2,3 and 4

5.1.2i

- Tuesday 11th of December 10:00-14:00 available till 13:00) continue agenda item 2, 3 and 4
- Wednesday 12th of December training and carrier engagement by

5.1.2e

- Thursday 13th of December 10:00 -14:00 concluding agenda item 2, 3 and 4
- Friday 14th of December (back-up/fall back)

Regards,

United Nations
Tel:
Websites: un.org, unite.un.org

Information. Innovation.Transformation - Technology for a better world

From:
Sent: Monday, 03 December 2018 4:03 PM
To: BD/DVCB/AI ;
Cc: BD/IBO ; BD/DCT/PBI ;
BD/DNV ;
Subject: RE: TRIP - Visit to the Hague - 3 to 7th of December E-mailtrail verder gelijk aan document
20180312

Van: ▓▓▓▓ BD/DVCB/AI

Aan: ▓▓▓▓
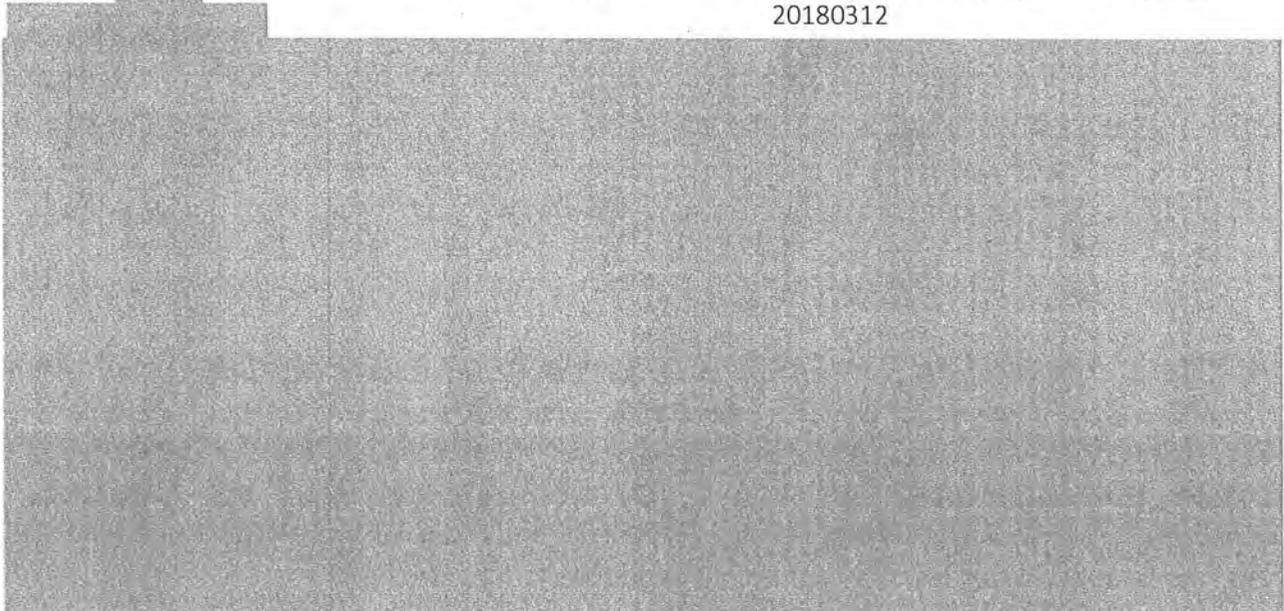
Onderwerp: Joint effort UN-NL to support ▓ on update existing TRIP solution

Datum: dinsdag 18 december 2018 11:45:54

5.1.2.e

Hi ▓▓▓,

▓▓▓▓▓▓▓▓ has a live TRIP production solution. The NL TRIP team supported ▓▓ on TRIP installation. 5.1.2.i

We received a request from ▓ to support ▓ with update ▓ production TRIP solution and the installation and integrating with ▓ .

5.1.2.i

As discussed during your last visit we would like to jointly support ▓ on update existing TRIP solution and the installation of ▓

We believe joint support to ▓ by NL and OICT would be a good next step in getting acquainted with TRIP support by OICT, following last weeks on-site visit to the NL TRIP team by OICT.

5.1.2.e

I propose to engage your colleagues ▓▓▓▓▓ as much as possible in calls and on-site activities.

I also propose that I arrange a meeting between you, the ▓ PIU management and myself to introduce yourself and explain how future UN support to ▓ could look like. Can you agree on these proposals?

5.1.2.i

In case of any questions or remarks, please give me a call or send me an e-mail.

Best regards,

▓▓▓▓▓

5.1.2.e.

....
Ministry of Justice and Security
National Coordinator for Security and Counterterrorism
Turfmarkt 147 | 2511 DP | The Hague
p.o. box 16950 | 2500 BZ | The Hague
....

T▓▓▓▓▓
▓▓▓▓▓ @minvenj.nl
www.nctv.nl
....

5.1.2.e

Van:	[BD/DVCB/AI]	
Aan:		**5.1.2.e**
Cc:	[BD/IBO]	
Onderwerp:	RE: Available for call to support ▓ on update existig TRIP solution and the installation of ▓	5.1.2.i.
Datum:	vrijdag 21 december 2018 10:55:35	

Hi ▓

The call details for 14:30 hours call are:

5.1.2.e

Best regards,

Van: ▓▓▓ @un.org]
Verzonden: vrijdag 21 december 2018 10:32

5.1.2.e

Aan: ▓▓ BD/DVCB/AI; ▓▓
CC:
Onderwerp: Re: Available for call to support ▓ on update existig TRIP solution and the installation of ▓

5.1.2.i.

Hi ▓

Yes, please count me in.

▓ is off this week.

5.1.2.e

Best,

▓

From: ▓▓ - BD/DVCB/AI"
Date: Friday, 21. December 2018 at 07:57

5.1.2.e

To: ▓

Cc: ▓

Subject: Available for call to support ▓ on update existig TRIP solution and the installation of ▓

Hi ▓,

Hope you are fine.

I agreed with ▓ to jointly support ▓ on update of existing TRIP solution and the installation of ▓. We believe joint support to ▓ by NL and OICT would be a good next step in getting acquainted with TRIP support by OICT.

5.1.2.i.

I will engage you as much as possible in calls, preparations and on-site activities.

We will have a call this afternoon at 14:30 hour to discuss ▓ current TRIP production setup to have a clear view on what need to be done for upgrade and ▓ installation.

5.1.2.i.

Are you available to join the call this afternoon? (Sorry for short notice, but meeting was confirmed on short time.)

If so, I will forward invitation with call detail to you.

If not, no problem, we will engage you in next steps.

Best regards,

▓

....

Ministry of Justice and Security
National Coordinator for Security and Counterterrorism
Turfmarkt 147 | 2511 DP | The Hague
p.o. box 16950 | 2500 BZ | The Hague

5.1.2.e

....

▓ invenj.nl
www.nctv.nl

....

Dit bericht kan informatie bevatten die niet voor u is bestemd. Indien u niet de geadresseerde

Van: ▮▮▮▮▮ BD/DVCB/AI
Aan: ▮▮▮▮▮
Onderwerp: RE: SV: PNR and API: Experiences regarding your PUI
Datum: maandag 21 januari 2019 16:08:24

5.1.2.e

Hi ▮▮▮▮ ,
I saw your e-mail to ▮▮▮▮ ! That's great.
Best regards,
▮▮▮▮

5.1.2.e

5.1.2.i

Van: ▮▮▮▮▮▮▮▮▮▮ un.org]
Verzonden: maandag 21 januari 2019 14:32
Aan: ▮▮▮▮▮ BD/DVCB/AI
CC: ▮▮▮▮▮
Onderwerp: RE: SV: PNR and API: Experiences regarding your PUI

Dear ▮▮▮ ,

Indeed ▮▮▮ will be back as of 28 Jan and I already sent your email to ▮▮ asking his green light for us to talk to ▮▮▮▮ .

Thanks

5.1.2.e

5.1.2.i

▮▮▮▮▮▮▮
▮▮▮▮▮▮▮
▮▮▮▮▮▮▮▮▮▮▮▮

United Nations
Tel: ▮▮▮▮▮▮
Time Zone: Vienna, CET
Websites: until.un.org / unite.un.org / www.un.org
Twitter: ▮▮▮▮▮ / @UNTILabs

5.1.2.e

Anybody can lead with or without title

From: ▮▮▮▮▮ BD/DVCB/AI
Sent: Monday, 21 January 2019 2:24 PM
To: ▮▮▮▮▮
Cc: ▮▮▮▮▮
Subject: RE: SV: PNR and API: Experiences regarding your PUI

Hi ▮▮▮▮ ,
I received an out-of-office from ▮▮▮ . The out-of-office doesn't indicated when he is back.
If it will take to long, can you (ask for some else to) respond to ▮▮▮ ?
Best regards,
▮▮▮

5.1.2.e

5.1.2.e

Van: ▮▮▮▮▮ BD/DVCB/AI
Verzonden: maandag 21 januari 2019 9:22
Aan: ▮▮▮▮▮
Onderwerp: FW: SV: PNR and API: Experiences regarding your PUI

Dear ▮▮▮
See below request from ▮▮▮ for a call to evaluate TRIP.
Can you please respond to the mail ▮▮▮▮▮ with me in CC.
Best regards,
▮▮▮

5.1.2.e

Van: ▮▮▮▮▮▮▮▮▮▮
Verzonden: donderdag 17 januari 2019 14:01
Aan: ▮▮▮▮▮ BD/DVCB/AI
Onderwerp: VS: SV: PNR and API: Experiences regarding your PUI

Dear ▮▮▮
Please refer to the dialogue I had with ▮▮▮▮ . I will be very greatful if we could have

5.1.2.e

a telephone conference with you – hopefylly next week in order for us to get answer on some questions.
We will very much appreciate if you are able to talk to us related those matters.
Best regards

Fra: ▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓ @mindef.nl]
Sendt: 17. januar 2019 12:34
Til: ▓▓▓
Kopi: ▓▓▓ @mindef.nl; ▓▓▓ @politie.nl
Emne: Re: SV: PNR and API: Experiences regarding your PUI
Dear ▓▓▓

At the moment I am traveling in the Netherlands (work related). To answer your question; ▓▓▓
▓▓▓ will be the right person to contact.

Best regards

▓▓▓

Verstuurd vanaf mijn iPhone

Op 17 jan. 2019 om 09:32 heeft ▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓ het volgende geschreven:

5.1.2.e

5.1.2.e

5.1.2.i

5.1.2.e

5.1.2i

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5.1.2i

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5.1.2.i

5.1.2.e

5.1.2.e

5.1.2i

5.1.2.e

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Ministry of Justice and Security

Van:	
Aan:	
Cc:	
Onderwerp:	RE: Joint support ▓ by NL and UN OICT
Datum:	maandag 28 januari 2019 15:00:22
Bijlagen:	image001.jpg

5.1.2.e

▓▓▓▓ same for me, agenda looks good!

Van: ▓▓▓▓▓ @un.org]
Verzonden: maandag 28 januari 2019 14:58
Aan: ▓▓▓▓ BD/DVCB/AI
CC: ▓▓▓▓
Onderwerp: RE: Joint support ▓ by NL and UN OICT

5.1.2.e

Thanks ▓▓▓ ,
Agenda looks good to me!
Thanks

United Nations
Tel: ▓▓▓▓
Time Zone: Vienna, CET
Websites: until.un.org / unite.un.org / www.un.org
Twitter: ▓▓▓▓ / @UNTILabs

5.1.2.e

Anybody can lead with or without title

From: ▓▓▓▓
Sent: Monday, 28 January 2019 9:10 AM
To: ▓▓▓▓ BD/DVCB/AI
Cc: ▓▓▓▓
Subject: RE: Joint support ▓ by NL and UN OICT

5.1.2.e

Dear ▓▓▓▓

5.1.2.i

5.1.2.i

De : ▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓

Envoyé : vendredi 25 janvier 2019 12:46

À : ▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓ un.org>; ▓▓▓▓▓▓▓▓▓
▓▓▓▓▓ @nctv.minvenj.nl>

Cc : ▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓

Objet : RE: Joint support ▓▓ by NL and UN OICT

Good morning ▓▓▓▓▓,

As you know, unfortunately I will not be able to participate in the meeting with you, as I need to attend meetings with the EU Commission in The Hague. I apologize for this.

Concerning the planning of the meeting with you and ▓▓▓▓▓▓▓▓▓▓▓▓, our ▓▓▓▓▓▓▓ ▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓ will come back to you in the beginning of next week, as soon as has confirmation of all participants.

Unfortunately, this afternoon, we will not be able to make all these arrangements, as we will have a visit of the state prosecutors in our premises.

Best regards,

▓▓▓▓▓▓▓▓▓▓▓

▓▓▓▓

From: ▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓ @un.org>

Sent: 25. Januar 2019 11:52

To: ▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓ @nctv.minvenj.nl>; ▓▓▓▓▓
▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓

Subject: RE: Joint support ▓▓ by NL and UN OICT

Dear All,

I suggest that we will have our meeting on 6th of February starting from 13:00 so ▓▓▓▓▓▓ is also there. Kindly let me know if it is ok and send the address where the meeting will take place please.

I'm planning to brief you about the latest development on the goTravel project and the support options that the UN will provide to Member States who will adopt goTravel. I also hope to engage by hearing your requirements and how we could improve our planned support structure to serve ▓▓▓▓▓▓▓▓ and other countries better in the near future.

I will have to visit the EU and I plan to do this on 6th morning and I will be available on the 7th until 10:00 AM and again from 14:00 – my plane back to Vienna is at 17:55.

Thanks

▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓

United Nations

Tel: ▓▓▓▓▓▓▓▓▓

Time Zone: Vienna, CET

Websites: until.un.org / unite.un.org / www.un.org

Twitter: ▓▓▓▓▓ / @UNTILabs

Anybody can lead with or without title

From: ▚▚▚▚▚▚▚▚▚▚▚▚▚▚▚▚▚▚ @nctv.minvenj.nl>

Sent: Thursday, 24 January 2019 12:42 PM

To: ▚▚▚▚▚▚▚▚▚▚▚▚▚▚▚▚▚▚ @un.org>; ▚▚   5.1.2.e

▚▚▚▚▚▚▚▚▚▚▚▚▚▚▚

Subject: RE: Joint support ▚▚ by NL and UN OICT

Dear ▚▚▚▚▚▚▚ ,

Looking forward to our meeting, even knowing ▚▚ will not be there, but represented   5.1.2.e
by ▚▚ colleagues.

We agreed on a meeting on 6th and 7th of February.

▚▚▚▚ arrive 5th of February, and is on the 6th February available for a first meeting
from 09:00.   5.1.2.i

I expect to arrive on 6th February around 12:00.

First meeting from 1300-17:00, as indicated below, would be fine for me.

If UN and ▚▚ would like to meet on the 6th in the morning before my arrival, that
would be ok for me.

For the 7th of February ▚▚▚▚ will visit the EU and the ▚▚ ICT infrastructure people.

On the 7th I am also available for a meeting between 9:00-13:00.   5.1.2.e

I could also use that timeslot to discuss issues regarding TRIP as sent by ▚▚▚▚▚▚
and ▚▚▚▚ and assist the NL and UN colleagues of the on-site support visit to
upgrade ▚▚ TRIP system and implementing ▚▚▚▚ instance.   5.1.2.i.

Can you make a final proposal and agenda for the meeting(s)?

Best regards,

▚▚▚

Van: ▚▚▚▚▚▚▚▚▚▚▚▚▚▚▚▚▚ **Namens** ▚▚▚

Verzonden: donderdag 27 december 2018 9:04

Aan: ▚▚▚▚▚▚▚▚▚▚▚▚ BD/DVCB/AI   5.1.2.e

CC: ▚▚▚▚▚▚▚▚▚▚▚▚▚▚▚▚▚

Onderwerp: RE: Joint support ▚▚ by NL and UN OICT

Dear ▚▚▚ ,

Dear ▚▚▚

Thanks for your precious proposals. Indeed we still need to install the update of the TRIP version
already delivered and we would be interested on support to receive.

As already discussed with our NL colleagues, we also propose you to participate in a team in
order to provide input to improve TRIP, based on our operational processes and on operational
experience.   5.1.2.i

As we could offer you to organize this meeting in ▚▚▚▚▚ in January after the 14th, I would
propose you a doodle voting.

What should the duration of this meeting be ? 2 days or 3 days?

1st day: arrival in the morning and meeting from 13.00 to 17.00

2nd day: meeting from 09.00 to 13.00 and departure in the afternoon

Please give us your feedback by filling in the doodle voting sent to you in a separate email.

In case other participants should also attend the meeting, please send us their names in order to
make them the doodle poll available.

Kind regards,
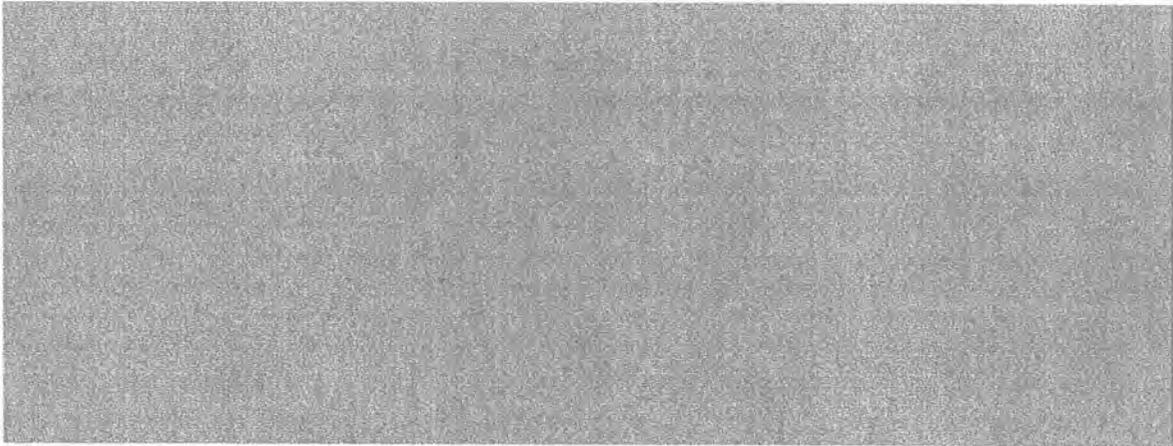
▚▚▚▚▚▚▚▚▚▚   5.1.2.i

From: [redacted]
Sent: 21. Dezember 2018 16:14
To: [redacted] @un.org>; [redacted]
[redacted] @nctv.minvenj.nl>
Cc: [redacted]

[redacted]
[redacted]

Subject: RE: Joint support [redacted] by NL and UN OICT
Dear [redacted]
Dear colleague,
Thank you for this information. I think [redacted] proposal is an excellent approach.
Our head of PIU, [redacted], will get back to you to organize this meeting in [redacted]. We

will be glad to have you here.
Merry christmas and a happy new year to you and your families.
Best regards,
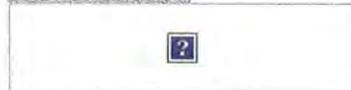
From: ▨▨▨▨▨▨▨▨▨▨▨▨▨▨▨▨▨ @un.org>
Sent: Friday 21 December 2018 13:51
To: ▨▨▨▨▨▨▨▨▨▨▨▨▨▨▨▨▨▨ @nctv.minvenj.nl>; ▨▨▨▨▨▨
▨▨▨▨▨▨▨▨▨▨▨
Subject: RE: Joint support ▨▨ by NL and UN OICT

Dear ▨▨▨

Thanks for your message – we are happy to start discussion on future support model for
goTravel.

I copy ▨▨▨ who, I understand, is one of the main customers of TRIP for his information and any comments.

Dear ▨▨▨▨▨▨▨▨ , I take this opportunity to wish you and your families a happy festive season!

Thanks

▨▨▨▨▨▨▨▨▨▨▨▨
▨▨▨▨▨▨▨▨▨
▨▨▨▨▨▨▨▨▨▨▨▨▨▨

United Nations
Tel: ▨▨▨▨▨
Time Zone: Vienna, CET
Websites: until.un.org / unite.un.org / www.un.org
Twitter: ▨▨▨▨ / @UNTILabs

Anybody can lead with or without title

From: ▨▨▨▨▨▨▨▨▨▨▨▨▨▨▨▨▨▨▨▨ nctv.minvenj.nl>
Sent: Friday, 21 December 2018 8:09 AM
To: ▨▨▨▨▨▨▨▨▨▨▨▨▨▨▨▨ @un.org>
Subject: FW: Joint support ▨▨ by NL and UN OICT

Hi ▨▨▨
Just to inform you on mail I sent to ▨▨ to inform ▨▨ on our joint support and proposal
for meeting to introduce you. I will keep you posted.
Have a nice Christmas and Holidays!
Best regards,

▨▨▨

Van: ▨▨▨▨▨▨▨▨ BD/DVCB/AI
Verzonden: vrijdag 21 december 2018 8:07
Aan: ▨▨▨
Onderwerp: Joint support ▨▨ by NL and UN OICT

Dear ▨▨▨▨▨▨ ,
As discussed during our September meeting NL transferred TRIP to UN. Within UN, OICT will be partner for countries to provide and support countries with TRIP UN.
We and UN OICT would like to jointly support you on update existing TRIP solution and the installation of ▨▨ . We believe joint support to ▨▨ by NL and OICT would be a
good next step in getting acquainted with TRIP support by OICT.
I will engage OICT colleagues as much as possible in calls, preparations and on-site activities.
I propose to arrange a meeting between you, the OICT manager and myself to introduce the OICT manager. OICT manager can explain how future UN support to ▨▨ could look
like.
Do you agree on this proposal?
If so, preparation of such a meeting can start.
In case of any questions or remarks, please give me a call or send me an e-mail.
Best regards,

Van:	BD/DVCB/AI
Aan:	
Onderwerp:	FW: TRIP (to haag)
Datum:	woensdag 30 januari 2019 17:14:47
Bijlagen:	image001.jpg
Prioriteit:	Hoog

Dear ▆▆▆ and ▆▆▆ ,
See below request from ▆▆▆ regarding TRIP.
Can you please respond to the mail ▆▆▆▆▆▆ with me in CC.
Best regards,
▆▆▆

Van: ▆▆▆▆▆▆▆▆▆▆
Verzonden: woensdag 30 januari 2019 15:47
Aan: ▆▆▆▆▆▆
Onderwerp: TRIP (to haag)
Urgentie: Hoog

Hello ▆▆ ,

Long time no hear. Are you still with the Ministry of Security and Justice? Are you still working with TRIP?

I'm going to Haag on Tuesday next week, the 5th of February, and if possible would like to pick up a copy the latest version of TRIP, or is it available by any other means that we ▆▆▆ has not been made aware of?

Best regards,

▆▆▆

Business Analyst
Border controll and passenger systems
IT-Department

Phone: ▆▆▆▆
Mobile: ▆▆▆▆

▆▆▆▆▆

Exploration paper: "Towards the international implementation of PNR"

Detection of terrorists; a current and future challenge

ISIS has suffered several setbacks in the Syrian Arab Republic and Iraq. As a result of these setbacks, ISIS was forced to evolve to a networked group, emphasizing terror attacks within and outside the original conflict zone. The result is a new and emerging global network of ISIS and Al-Qaida affiliates. In response to these new developments, the UN Security Council, acting under Chapter VII of the UN Charter, unanimously adopted resolution 2396 on the 21st of December 2017. With the adoption of this resolution, the Council actively expressed its concern that foreign terrorist fighters (FTFs) and their families may be seeking to return to their countries of origin or to relocate to third countries to foster radicalization and to support or perpetrate terrorist acts. For the detection of these movements, the use of Passenger Name Record (PNR)[1] is essential. With resolution 2396 (reflected in paragraph 12), the collection, processing, analyzing of PNR data, as well as the sharing of these data has now become an international obligation, an essential step in the fight against terrorism. This obligation is a first step; putting in practice the use of PNR for the detection of unwanted travel movements by terrorists or criminals is the next challenge.

> The Council "12. Decides that Member States shall develop the capability to collect, process and analyse, in furtherance of ICAO standards and recommended practices, passenger name record (PNR) data and to ensure PNR data is used by and shared with all their competent national authorities, with full respect for human rights and fundamental freedoms for the purpose of preventing, detecting and investigating terrorist offenses and related travel, further calls upon Member States, the UN, and other international, regional, and subregional entities to provide technical assistance, resources and capacity building to Member States in order to implement such capabilities, and, where appropriate, encourages Member States to share PNR data with relevant or concerned Member States to detect foreign terrorist fighters returning to their countries of origin or nationality, or traveling or relocating to a third country, with particular regard for all individuals designated by the Committee established pursuant to resolutions 1267 (1999), 1989 (2011) and 2253 (2015), and also urges ICAO to work with its Member States to establish a standard for the collection, use, processing and protection of PNR data

Collecting PNR using TRIP

Cross-border crime, terrorism and smuggling continue to be a major and worldwide cause of concern. More and more governments seek to improve their ability to detect and combat these crimes. Different countries are currently in the process of improving the detection of travel movements in the area of counter-terrorism, within the context of the European Union due to the API Directive

---

[1] Passenger Name Record (PNR) data as far as collected by air carriers are names, travel itinerary, seat information, payment information, luggage, including Advanced Passenger Information (API). See also EU PNR-directive, adopted 2016)

(2004/82/EC), the Union Customs Code and the PNR Directive. Following up on these requirements, the Netherlands has, during its EU Presidency, developed a system called Travel Information Portal, or TRIP. TRIP is a technical facility for the collection and processing of travel data. TRIP provides a single, centralised information portal to which airlines send the travel data. TRIP makes use of the so-called 'push' method: airlines transmit ("push") the required data to TRIP. TRIP has the ability to process the information and, when necessary, actively send a signal to relevant parties (to be determined by governments themselves) for instance customs or the police in case of unwanted travel movements. This is in line with international developments in passenger data exchange between the aviation sector and governments[2].

The Kingdom of the Netherlands acknowledges that developing and operationalizing PNR can be timely and costly. This was also acknowledged in paragraph 48 of resolution 2396:

> *The Council 48. Notes that the implementation of aspects of this resolution, especially PNR and biometric data collection, can be resource-intensive and take an extended period of time to develop and make operational;*

For this reason, the Netherlands has already transferred TRIP to various countries around the world, namely European partners. Via the transfer of the TRIP system, including its source code, as well as the expertise surrounding it, the period of time and expenses to develop and operationalize PNR, could be reduced significantly. This is of vital importance to national and international security.

Working together towards the international implementation of PNR: Dutch offer

To achieve an international, correct and effective implementation of PNR in line with the obligation in resolution 2396 and in full respect for human rights, the need for the United Nations (UN) to fulfil a key role is of evident necessity. The Netherlands can pay a substantive contribution to the implementation of PNR via the offer to make TRIP system available to the UN for a worldwide implementation.

Strong political commitment of the UN, in particular of the Office of Counter-Terrorism (OCT), CTED

> *The Council 14. Encourages improved cooperation between ICAO and CTED, in coordination with other relevant UN entities, in identifying areas where Member States may need technical assistance and capacity-building to implement the obligations of this resolution related to PNR and API and watch lists.*

---

[2] Guideline on PNR Data ICAO 2010, doc 9944

and ICAO, is required as reflected in resolution 2396.

Merely the transfer of the TRIP software will not be sufficient for a successful implementation of the PNR requirement in resolution 2396. Additional steps need to be taken to facilitate implementation on a global scale. A transfer of expertise on the functioning and requirements for the use of the software is conditional and of equal importance. On top of offering the software itself, building capacity to establish the correct expertise for the use and implementation of the system itself is necessary. Such capacity building would require financial support from others as well and involvement of the UN.

Next steps

The Netherlands invites interested partiesto start a dialogue and further explore possibilities for cooperation.

Van: ███████ - BD/IBO
Aan: ███████
Onderwerp: RE: Documents
Datum: woensdag 1 augustus 2018 13:20:38

Hi ███████
No problem, uploaded the zip file.
Kind regards,

███

Van: ███████ @un.org]
Verzonden: dinsdag 31 juli 2018 21:34
Aan: ███████ - BD/IBO
Onderwerp: RE: Documents

Hi ██,

Could you please upload to ███████ You have to use ███████
I will send user name and password in two separate emails.
Sorry for the inconvenience.
Regards,

Van:
Aan: - BD/ACT;
Cc: - BD/IBO;   - BD/DCT/PBI;   5.1.2.e
                                    - BD/ACT;
Onderwerp: RE: TRIP - Visit to the Hague - 3 to 7th of December
Datum: maandag 3 december 2018 16:04:52

Dear   5.1.2.e
Many thanks for continuing support and making your invaluable time available to us for the next
week (10 Dec-14 Dec 2018).
I confirm that our servers are available and can be configured from the Hague so long as we can
                        If needed we can also spawn additional servers. We appreciate your   5.1.2.i
offer to show us production environment and we definitely need a detail look into your

We are looking forward to meeting you,   and the rest of team next week.
Best regards,
                                                                                                    5.1.2.e

----

                                                                                                    5.1.2.e

Global Security & Architecture Section
Office of Information and Communications Technology/DM
United Nations, New York,
Tel: +1

From: - BD/DVCB/AI
Sent: Monday, 19 November, 2018 9:48 AM
To:
Cc: - BD/IBO ;   - BD/DCT/PBI ;   5.1.2.e
                                    - BD/DNV

Subject: RE: TRIP - Visit to the Hague - 3 to 7th of December
Dear
I just finished checking our availability for the week after. A visit the week after will indeed give us more time to
sit with the UN team.
We drafted the next agenda:

- Monday 10th of December 10:00 -14:00   available till 13:00) for start with
  agenda item 2,3 and 4   5.1.2.i
- Tuesday 11th of December 10:00-14:00   available till 13:00) continue agenda
  item 2, 3 and 4
- Wednesday 12th of December training and carrier engagement by   5.1.2.e
- Thursday 13th of December 10:00 -14:00 concluding agenda item 2, 3 and 4
- Friday 14th of December (back-up/fall back)

Starting point for agenda item 2, 3 and 4   5.1.2.e
                    are UN systems as configured so far by UN experts based on our documentation and e-
mail instructions. During the agenda topics UN experts will demonstrated set-up so far, and explain how set-up
was done, and our TRIP experts will comment that and provide input/help on the next steps. If needed our TRIP
experts can demonstrate the our production or development set-up/configuration.
Can the UN experts get access to all the UN systems and components from the Hague and will it be possible to
do additional configuration and installations on these UN systems from the Hague?
Best regards,

Van: @un.org]   5.1.2.e
Verzonden: maandag 19 november 2018 14:50

Aan: ▓▓▓▓▓▓ - BD/DVCB/AI

CC: ▓▓▓▓ - BD/IBO; ▓▓▓▓ - BD/DCT/PBI; ▓▓▓▓▓▓▓▓▓▓▓▓
▓▓▓▓▓▓▓▓▓▓▓

Onderwerp: RE: TRIP - Visit to the Hague - 3 to 7th of December

Dear ▓▓▓▓

As discussed, kindly let us know if the week before or the week after will give you more time to sit with the UN team.

We need to initiate travel arrangements and this confirmation is becoming more urgent pls.

Thanks in avance.

▓▓▓▓▓▓▓▓▓▓

Strategic Solutions

Office of Information and Communications Technology (OICT)

United Nations

Tel: (+43-1) ▓▓▓▓▓

Time Zone: Vienna, CET

Websites: until.un.org / unite.un.org / www.un.org

Twitter: ▓▓▓▓ / @UNTILabs

Anybody can lead with or without title

From: ▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓ @nctv.minvenj.nl>

Sent: Thursday, 15 November 2018 9:21 AM

To: ▓▓▓▓▓▓ @un.org>; ▓▓▓▓▓▓ @un.org>; ▓▓▓▓
▓▓▓▓ @un.org>

Cc: ▓▓▓▓▓▓▓▓ @ibo.justid.nl>; ▓▓▓▓ - BD/DCT/PBI
▓▓▓ @nctv.minvenj.nl>; ▓▓▓▓▓▓▓▓ @un.org>; ▓▓▓
▓▓▓▓ @un.org>

Subject: RE: TRIP - Visit to the Hague - 3 to 7th of December

Dear ▓▓▓▓▓▓

Following phone calls with ▓▓▓ and ▓▓ .

Please confirm starting point for agenda point 2, 3 and 4 ▓▓▓▓▓▓▓▓▓▓▓▓▓▓
▓▓▓▓▓▓▓▓ are UN systems as configured so far by UN experts based on our documentation and e-mail instructions. During the agenda topics you will demonstrated set-up so far, and explain how set-up was done, and our experts will comment that and provide input/help on the next steps. Can you get access to all these systems and components from the Hague and will it be possible to do additional configuration and installations on these systems from the Hague?

As discussed by ▓▓▓ . At December 5th we have a production release, and we cannot "guarantee" full
availability of our expert on Monday, Tuesday and Wednesday. So suggestion would be to schedule meetings on Monday, Tuesday and Wednesday from 10-13 hours and have Thursday and Friday as fallback/back-up. After the meeting you could perform the additional configurations and installations as discussed during the meetings and report any issues on the next meeting.

We are looking at availability of training facilities. So for the moment not clear at what day training is possible.

Best regards,

▓▓▓▓▓▓

....

Ministry of Justice and Security

National Coordinator for Security and Counterterrorism
Turfmarkt 147 | 2511 DP | The Hague
p.o. box 16950 | 2500 BZ | The Hague

···

T +31 (0) [redacted]

[redacted] @minvenj.nl

www.nctv.nl

···

From: [redacted] @un.org>

Date: Tuesday, 13 Nov 2018, 11:14 AM

To: [redacted] - BD/DCT/PBI < [redacted] @nctv.minvenj.nl>

Cc: [redacted] @un.org>, [redacted] @un.org>, [redacted]

[redacted] @un.org>, [redacted] @un.org>

Subject: RE: TRIP - Visit to the Hague - 3 to 7th of December

Dear [redacted],

Please see the response from the team below. I have also copied the team to move this faster.

While July visit in our opinion was mainly focus on high level understanding with focus on dev instance, this visit is aimed at gaining in depth understanding of production environment and Devops environment. This is also to bridge the gap between existing document and the current state of production system. User training will allow the team to understand the existing functionality of the system. Except for the user training, the rest, we expect it to be "take you through type" of existing production system and configuration.

[redacted]

[redacted]

[redacted]

[redacted]

1. Training that is provided to users by PIU
2. Production configuration of all the modules
    a. [redacted]

    b. [redacted]
    c. [redacted]
    d. [redacted]
    e. [redacted]

i. Backup, building of index, reindexing

[redacted]

3. Verification of setup done by UN
4. [redacted]

[redacted]

    b. Demo of build and release

Regards,

[redacted]

Strategic Solutions
Office of Information and Communications Technology (OICT)
United Nations
Tel: (+43-1) [redacted]

Websites: un.org, unite.un.org

Information. Innovation.Transformation - Technology for a better world

From: ████████████████████ @nctv.minvenj.nl>　　　　　5.1.2.e
Sent: Monday, 12 November 2018 1:47 PM
To: ████████████████████████ @un.org>
Cc: ████████████████████ @un.org>
Subject: RE: TRIP - Visit to the Hague - 3 to 7th of December

████　　　　　　　　　　　　　　　　　　　　　　　　　　　　　5.1.2.e

Apologies for the late reply. We started pulling together people but ████ would like to have some more info before he can pin them down.

So, his questions are

Whom exactly are you sending down (role, etc)

What exactly are your objectives/questions/etc

How does this compare to the visit in July

What would you like from the guys: that they 'lecture' info, or take you through things?

If you like, I can give you his number to have a quick chat if that helps.

You are very welcome! They just want to make sure that its as useful as you need.

████

Van: ████████████████████████████ @un.org]
Verzonden: dinsdag 6 november 2018 10:57　　　　　　　　　　5.1.2.e
Aan: ████████ - BD/DCT/PBI
CC: ████████
Onderwerp: TRIP - Visit to the Hague - 3 to 7th of December
Urgentie: Hoog

Dear ████

Greetings from Vienna. Our team has been working hard to document and setup a production version of the TRIP system. During this process the team has been collecting questions and clarifications that we feel would be best addressed with an onsite visit to the Hague

We would like to send our team to the Hague during the period of the 3rd to 7th of December for a minimum of 3 days to work with your team to resolve the outstanding questions.

Please could you let me know, if the team is available for this visit?

Regards,

████████████████████████

Strategic Solutions　　　　　　　　　　　　　　　　　　　　　5.1.2.e
Office of Information and Communications Technology (OICT)
United Nations
Tel: (+43-1) ████████
Websites: un.org, unite.un.org

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Van:		
Aan:	███████ - BD/ACT; ███ - BD/IBO; ███ - BD/IBO ███	5.1.2.e
Cc:		
Onderwerp:	RE: Documents	
Datum:	woensdag 8 augustus 2018 11:04:02	
Bijlagen:	TRIP Transfer proposal draft 0.1.docx	

Dear ███████   5.1.2.e

Please find attached a transfer proposal document reflecting our understanding of the system
and also listing the items to be transferred, to make sure we are all on the same page.   5.1.2.e

I would also like to connect you with ███████ , who is involved in the code review too and
might have questions for you as we gain further insight into the code.

Another thing I would like to inform is that our colleagues in NY are getting a ███   5.1.2.i
███████████████████████████████████ . Kindly find below the IP ranges
so they can be whitelisted:

███████████████   5.1.2.i

Kind regards,

███

████████████████████████████   5.1.2.e

Enterprise Applications Center Vienna (EAC-VN)

Office of Information and Communications Technology (OICT)

United Nations

Tel: (+43-1) ███████

Websites: unite.un.org, un.org, www.unvienna.org, unodc.org

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Van:	[redacted] @un.org>
Verzonden:	vrijdag 10 augustus 2018 14:07
Aan:	[redacted] - BD/IBO; [redacted] BD/ACT; [redacted] BD/IBO; [redacted] - BD/DVCB/AI
CC:	
Onderwerp:	RE: Documents
Bijlagen:	RE: Documents

5.1.2.e

Hi [redacted] ,

Now I can get to the login page. Thanks a lot!.

Best regards,
[redacted]

5.1.2e

Van: - BD/IBO   5.1.2.e
Verzonden: vrijdag 10 augustus 2018 13:49
Aan: - BD/ACT;
 - BD/IBO; - BD/DVCB/AI
CC:
Onderwerp: RE: Documents

Hi
We changed the range and it's now whitelisted.   5.1.2.e
Best regards,

Van: @un.org]
Verzonden: donderdag 9 augustus 2018 20:24
Aan: - BD/IBO; - BD/DVCB/AI; -   5.1.2.e
BD/IBO; - BD/DVCB/AI
CC:
Onderwerp: RE: Documents
Dear ,
I just noticed a typo in the range (apologies), it should be: 5.1.2.i
Kindly adjust your fw configuration.
Best regards,
--

Office of Information and Communications Technology   5.1.2.e
Department of Management
United Nations, New York

From: @ibo.justid.nl]
Sent: Wednesday, 08 August, 2018 9:29 AM
To: BD/DVCB/AI ; BD/IBO ;
 BD/DVCB/AI
Cc: 5.1.2.e
Subject: RE: Documents
Hi   5.1.2.i
The client range is also whitelisted.
Regards,

Van: @un.org]
Verzonden: woensdag 8 augustus 2018 14:19
Aan: BD/IBO; BD/DVCB/AI;
BD/IBO; BD/DVCB/AI
CC: 5.1.2.e
Onderwerp: RE: Documents
Dear all,
It seems that a recent change for the network in New York was not communicated widely enough. The new ip
address range used for outbound connections from client subnets is Please adjust your firewall
rules accordingly.   5.1.2.i
Kind regards,

--

Office of Information and Communications Technology
Department of Management
United Nations, New York

5.1.2.e

From: ████████████████████████ @ibo.justid.nl]
Sent: Wednesday, 08 August, 2018 6:49 AM
To: ██████████████ @un.org>; ████████ BD/DVCB/AI
█████ @nctv.minvenj.nl>; ███████ BD/IBO < ████ @ibo.justid.nl>; ████████ BD/DVCB/AI
< ████ @nctv.minvenj.nl>

5.1.2.e

Cc: █████████ @un.org>; ██████████ @un.org>;
████████ @un.org>; ████████ @un.org>; █████████ @un.org>;
████████ @un.org>
Subject: RE: Documents

Hi ██████

5.1.2.i

We checked our firewall but ██████████████████████ are already open. Are your colleagues using
the ██████ login?

5.1.2.i

We will review the document but ██████ and ██ are still on holiday so this will take some time is that ok for you?

Regards,

5.1.2.e

Van: ████████████████████████████ @un.org]
Verzonden: woensdag 8 augustus 2018 11:02
Aan: ████████ BD/DVCB/AI; ████████ . - BD/IBO; ████████ - BD/IBO
CC: ████████████████████████████████████

5.1.2.e

Onderwerp: RE: Documents

Dear ████████████

Please find attached a transfer proposal document reflecting our understanding of the system and also listing the
items to be transferred, to make sure we are all on the same page.

I would also like to connect you with ████████████ , who is involved in the code review too and might have
questions for you as we gain further insight into the code.

5.1.2.e

Another thing I would like to inform is that our colleagues in NY are getting a ████████████████████████

5.1.2.i

██████████████████████ Kindly find below the IP ranges so they can be whitelisted:

5.1.2.i

Kind regards,

████

5.1.2.e

██

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Office of Information and Communications Technology (OICT)
United Nations
Tel: (+43-1) ████████████
Websites: unite.un.org, un.org, www.unvienna.org, unodc.org

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---

Van:	BD/IBO
Aan:	
Onderwerp:	AS connectivity kit
Datum:	maandag 10 december 2018 13:27:44
Bijlagen:	

5.1.2.e

1 bijlage die valt onder deel
6, niet openbaar

5.1.2i

Van:	████████████████████ @un.org>
Verzonden:	dinsdag 11 december 2018 14:55
Aan:	██████████ BD/IBO; ███████████████
Onderwerp:	Summary security
Bijlagen:	Summary-security.docx

5.1.2.e

Best regards,

████████

_____

████████████████████████████

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Office of Information and Communications Technology (OICT)
United Nations

Tel: (+43-1 ████████
████████████████

5.1.2.e

Websites: unite.un.org, unvienna.org, unodc.org

_____

Impossible is not a fact, only an opinion

From: ████████ BD/IBO
Sent: Monday, December 10, 2018 1:27 PM
To: ████████████████████
Subject: AS connectivity kit

5.1.2.e

Dit bericht kan informatie bevatten die niet voor u is bestemd. Indien u niet de geadresseerde bent of dit bericht abusievelijk aan u is toegezonden, wordt u verzocht dat aan de afzender te melden en het bericht te verwijderen. De Staat aanvaardt geen aansprakelijkheid voor schade, van welke aard ook, die verband houdt met risico's verbonden aan het elektronisch verzenden van berichten.

Ministerie van Justitie en Veiligheid

This message may contain information that is not intended for you. If you are not the addressee or if this message was sent to you by mistake, you are requested to inform the sender and delete the message. The State accepts no liability for damage of any kind resulting from the risks inherent in the electronic transmission of messages.

Ministry of Justice and Security

Van:	████████ @un.org>	5.1.2.e
Verzonden:	maandag 17 december 2018 10:44	
Aan:	████ BD/IBO; ████	
CC:	████ BD/ACT; ████	
Onderwerp:	Re: Extra info TRIP	

Dear ████ ,   5.1.2.e

Thank you for the great and extremely useful week in the Haag!

As discussed, it would be a big help if you could share the following files and document with us (if the editable source files - e.g Word - could be shared that would be the best):

1 ████████████████████████   5.1.2.i

████████████████████ I would be grateful if you could   5.1.2.i
share the ████ before the holiday season begins.

Thank you for your help and have a nice week.

Best regards,
████

     5.1.2.e

████████████

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United Nations

Tel: (+43-1) ████
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From: ▮▮▮▮▮
Sent: Thursday, November 29, 2018 2:34:27 PM
To: ▮▮▮ BD/IBO; ▮▮▮▮▮▮
Cc: ▮▮▮▮▮ BD/DVCB/AI; ▮▮▮▮▮▮

Subject: Re: Extra info TRIP
Dear ▮▮▮▮ ,

Thank you for the information.

While I was playing around with the ▮▮▮▮▮▮ , I found some parts of the ▮ that was not in English. I collected screenshots about these ▮▮▮▮▮▮
Could you please advice how/if these parts can be translated?

In the ▮▮▮▮ subfolder I collected some functionality-related questions that was not clear to me (e.g. once I clicked on a button, nothing happened). Could you please let me know if you experience the same, or is the problem with my setup?

Thank you for your help.

Best regards,
▮▮▮

▮▮▮▮▮▮▮▮▮▮

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From: ▮▮▮▮ BD/IBO
Sent: Wednesday, November 21, 2018 11:02:14 AM
To: ▮▮▮▮

Cc: ▮▮▮▮ BD/DVCB/AI; ▮▮▮▮▮▮

Subject: RE: Extra info TRIP
Hi ▮▮▮ ,
The last version we used is ▮▮▮▮▮▮

Regards,
▮▮▮

Van: ▮▮▮▮
▮▮▮ maandag 19 november 2018 17:11

2

Aan: ▓▓▓▓▓▓ BD/IBO; ▓▓▓▓▓▓▓▓▓▓▓
CC: ▓▓▓▓▓▓ BD/DVCB/AI; ▓▓▓▓▓▓▓▓▓▓▓▓▓▓

Onderwerp: Re: Extra info TRIP

Hi ▓▓▓▓ ,

Thank you for the clarification!

Could you please tell us the ▓▓▓▓▓▓▓▓▓▓ that is known to work together with the ▓▓▓

Thank you for the information!

Best regards,

▓▓▓▓

▓▓▓▓▓▓▓▓▓▓▓▓▓▓

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From: ▓▓▓▓▓▓ BD/IBO
Sent: Monday, November 19, 2018 3:11:20 PM
To: ▓▓▓▓▓▓▓▓▓▓
Cc: ▓▓▓▓▓▓ BD/DVCB/AI; ▓▓▓▓▓▓▓▓▓▓▓▓▓▓

Subject: RE: Extra info TRIP

Hi ▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓

Regards,

▓▓▓▓

Van: ▓▓▓▓▓▓▓▓▓▓▓▓ @un.org]
Verzonden: maandag 19 november 2018 13:09
Aan: ▓▓▓▓▓▓ BD/IBO; ▓▓▓▓▓▓▓▓▓▓
CC: ▓▓▓▓▓▓ BD/DVCB/AI; ▓▓▓▓▓▓▓▓▓▓▓▓▓▓

Onderwerp: Re: Extra info TRIP

Dear ▓▓▓▓

I would have a question regarding ▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓

Thank you for the clarification!

Best regards,

▓▓▓▓

▓▓▓▓▓▓▓▓▓▓▓▓▓▓

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Office of Information and Communications Technology (OICT)
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Websites: unite.un.org, unvienna.org, unodc.org

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From: ▮▮▮
Sent: Thursday, November 15, 2018 12:36:10 PM
To: ▮▮▮ BD/IBO; ▮▮▮
Cc: ▮▮▮ BD/DVCB/AI; ▮▮▮

Subject: Re: Extra info TRIP

Dear ▮▮▮

Thank you for the user manual and for the information on how to fill the system with sample data. I assume that you carefully constructed ▮▮▮ in order to be able to showcase as much functionality of the system as possible.

Would it be possible to share with us the ▮▮▮ that you used to fill the demo system with data? Could you please give me a hint which menu item of the ▮▮▮

I would also have some questions regarding internationalization:

1. ▮▮▮

2. do you have an English version of the ▮▮▮

Thank you for your help.
Best regards,
▮▮▮

▮▮▮

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Websites: unite.un.org, unvienna.org, unodc.org

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From: ▮▮▮ BD/IBO
Sent: Tuesday, November 13, 2018 11:01:54 AM
To: ▮▮▮
Cc: ▮▮▮ BD/DVCB/AI; ▮▮▮

Subject: RE: Extra info TRIP

Hi ▮▮▮ ,

When we give a demo we use th ▮▮▮

Attached you will find a newer version of the manual ▮▮▮ .
Regards,

5.1.2.e
5.1.2.i
5.1.2.i
5.1.2.e
5.1.2.e
5.1.2.i

4

Van: ████████████████████ @un.org] 5.1.2.e
Verzonden: maandag 12 november 2018 14:48
Aan: ████████ BD/IBO; ████████
CC: ████████ BD/DVCB/AI; ████; ████; ████; ████   5.1.2.e
████;
Onderwerp: Re: Extra info TRIP
Dear ████████ ,
We are working on setting up a demo laptop, so we can showcase the full range of functionalities of TRIP for interested member states.
I am wondering if you could share with us the sample data ████████████████████████████ that you   5.1.2.i
usually use to showcase the system?
I would also have a question regarding the "User Manual TRIP ENG ████████ " documentation. On ████████
████████████████████ is referenced but the document seems to contain only Appendix 1.
Thank you for your help!
Best regards,

████████

Enterprise Application Center Vienna (EAC-VN)
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United Nations
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████████████████████

Websites: unite.un.org, unvienna.org, unodc.org

Impossible is not a fact, only an opinion

From: ████████ BD/IBO
Sent: Monday, October 29, 2018 1:21:08 PM
To: ████████
Cc: ████████ BD/DVCB/AI; ████; ████; ████; ████   5.1.2.e
████;
Subject: RE: Extra info TRIP
Hi Peter,
We did a check between ████████████████████████████████   5.1.2.i
Regards,

Van: ████████████████████ @un.org]
Verzonden: maandag 29 oktober 2018 11:30   5.1.2.e
Aan: ████████ BD/IBO; ████████
CC: ████████ BD/DVCB/AI; ████; ████; ████;
████;
Onderwerp: Re: Extra info TRIP
Dear ████████
Thanks a lot, I downloaded the scripts!   5.1.2.i
The ██
████████████████████████████████
██
██
████████████████████████

5.1.2.i

Thank you for your help!
Best regards,

Enterprise Application Center Vienna (EAC-VN)
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Tel: (+43-1)

5.1.2.e

Websites: unite.un.org, unvienna.org, unodc.org

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From: BD/IBO
Sent: Monday, October 29, 2018 9:53:39 AM
To:
Cc: BD/DVCB/AI; ; ; ;
;
Subject: RE: Extra info TRIP

5.1.2.e

Hi ,
You can download the scripts

5.1.2.i

Regards,

Van: @un.org]
Verzonden: donderdag 25 oktober 2018 14:36
Aan: BD/IBO;
CC: BD/DVCB/AI; ; ; ;
;
Onderwerp: Re: Extra info TRIP

5.1.2.e

Dear
Thank you for your answer!

5.1.2.i

Could you please also ask your colleague next week to share with us not only the

5.1.2.i

Thanks a lot!
Best regards,

5.1.2.e

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Websites: unite.un.org, unvienna.org, unodc.org

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From: ████████ BD/IBO
Sent: Thursday, October 25, 2018 1:01:57 PM
To: ████ ;
Cc: ██████████ BD/DVCB/AI; ████████ ; ████████ ; ████████ ; ████████
████ ;

Subject: RE: Extra info TRIP
Hi ████ ,
My colleague is on holiday at the moment and he is back next week. He can share the files on █████████
████████████

Van: ████████████████ @un.org]
Verzonden: donderdag 25 oktober 2018 10:58
Aan: ████ BD/IBO; ████████
CC: ████████ BD/DVCB/AI; ████ ; ████████ ; ████████ ;
████ ;

Onderwerp: Re: Extra info TRIP
Dear ████████
Thank you for the clarification!
Could you please share with us the full ████████████████████

Thank you!
Best regards,
████████

████████████████████

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Office of Information and Communications Technology (OICT)
United Nations
Tel: (+43-1) ████████

████████████████

Websites: unite.un.org, unvienna.org, unodc.org

Impossible is not a fact, only an opinion

From: ████████ BD/IBO
Sent: Thursday, October 25, 2018 10:52:12 AM
To: ████ ;
Cc: ██████████ BD/DVCB/AI; ████████ ; ████████ ; ████████ ;
████ ;

Subject: RE: Extra info TRIP
Hi ████ ,

████████████████████████
████████████████████████

Regards,

Van: ███████████████████████████ @un.org]
Verzonden: dinsdag 23 oktober 2018 15:47
Aan: ███████ BD/IBO; ████████████████████
CC: ██████████████ BD/DVCB/AI; ██████████ ; ██████████ ; ██████████ ;
████████ ;
Onderwerp: Re: Extra info TRIP

Dear ██

Thank you for your help!

Best regards,

████

████████████████████████████████

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Office of Information and Communications Technology (OICT)
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Tel: (+43-1) ████████████
████████████████████

Websites: unite.un.org, unvienna.org, unodc.org

Impossible is not a fact, only an opinion

From: ████████████ BD/IBO
Sent: Tuesday, October 16, 2018 7:26:45 AM
To: ██████████ ; ████████████

Cc: ▮▮▮▮▮▮ BD/DVCB/AI; ▮▮▮▮ ; ▮▮▮▮ ; ▮▮▮▮ ;
▮▮▮ ;
Subject: RE: Extra info TRIP
Goodmorning ▮▮▮

▮▮▮▮▮▮▮▮▮▮▮▮▮

Regards, ▮▮▮

Van: ▮▮▮▮▮▮▮▮ @un.org]
Verzonden: maandag 15 oktober 2018 13:59
Aan: ▮▮▮ BD/IBO; ▮▮▮
CC: ▮▮▮▮ BD/DVCB/AI; ▮▮▮ ; ▮▮▮ ; ▮▮▮ ;
▮▮ ;
Onderwerp: Re: Extra info TRIP
Dear ▮▮▮ ,
Thanks for the useful clariciation!

▮▮▮▮▮▮▮▮▮▮▮▮▮▮
▮▮▮▮▮

Thank you!
Best regards,
▮▮

▮▮▮▮▮▮▮▮

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▮▮▮▮▮▮▮

Websites: unite.un.org, unvienna.org, unodc.org

Impossible is not a fact, only an opinion

From: ▮▮▮▮ BD/IBO
Sent: Thursday, October 11, 2018 12:35:40 PM
To: ▮▮▮ ;
Cc: ▮▮▮▮ BD/DVCB/AI; ▮▮▮ ; ▮▮▮ ; ▮▮▮ ;
▮▮ ;

Subject: RE: Extra info TRIP
Hi ▮▮▮

We don't use the ▮▮▮ anymore so the information for the installations is on some points outdated. At the moment we use ▮▮▮▮▮▮
See below for my answers in red.

Regards,
▮▮▮

Van: ▮▮▮▮▮▮ @un.org]
Verzonden: woensdag 10 oktober 2018 11:27
Aan: ▮▮▮ BD/IBO; ▮▮▮
CC: ▮▮▮▮ BD/DVCB/AI; ▮▮▮ ; ▮▮▮ ; ▮▮▮ ;
▮▮ ;

Onderwerp: Re: Extra info TRIP
Dear ▮▮▮
Thank you for the clarification, your help is very much appreciated!

Thank you for your help!

Best regards,

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United Nations
Tel: (+43-1)

Websites: unite.un.org, unvienna.org, unodc.org

Impossible is not a fact, only an opinion

From: BD/IBO
Sent: Monday, October 8, 2018 2:10:00 PM
To: ;
Cc: BD/DVCB/AI; ; ; ;
;
Subject: RE: Extra info TRIP

Hi
Yes I mean the   For the other questions see my answers in red below.
Regards,

Van: @un.org]
Verzonden: vrijdag 5 oktober 2018 15:32
Aan: BD/IBO;
CC: BD/DVCB/AI; ; ; ;
;
Onderwerp: Re: Extra info TRIP

Dear   ,

Thank you for the information regarding

I would have some more questions about the ████████████████

██

5.1.2.i

Thank you for your help and have a nice weekend!
Best regards,
▓▓▓

▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓

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Office of Information and Communications Technology (OICT)
United Nations
Tel: (+43 ▓▓▓

5.1.2.e

Websites: unite.un.org, unvienna.org, unodc.org

Impossible is not a fact, only an opinion

From: ▓▓▓▓▓▓ BD/IBO
Sent: Thursday, October 4, 2018 3:25:44 PM
To: ▓▓▓▓▓ ;
Cc: ▓▓▓▓▓ BD/DVCB/AI; ▓▓▓▓ ; ▓▓▓▓ ; ▓▓▓▓ ;
▓▓ ;
Subject: RE: Extra info TRIP
Hi ▓▓▓

5.1.2.e

5.1.2.i

██

Regards,
▓▓▓

Van: ▓▓▓▓▓▓▓▓ @un.org]
Verzonden: donderdag 4 oktober 2018 9:53
Aan: ▓▓▓▓ - BD/IBO;
CC: ▓▓▓▓ - BD/DNV; ▓▓▓ ; ▓▓▓ ; ▓▓▓ ;
▓▓ ;
Onderwerp: Re: Extra info TRIP
Dear ▓▓▓▓
Could you please help me out with the details of the ████████

5.1.2.e

5.1.2.i

Thank you for your help!

Best regards,

███████

5.1.2.e

Impossible is not a fact, only an opinion

From: ███████ BD/IBO
Sent: Tuesday, October 2, 2018 2:23:52 PM
To: ███
Cc: ███ BD/DNV; ███ ; ███ ; ███ ; ███ ;
███ ;

5.1.2.e

Subject: RE: Extra info TRIP
Hi ███
To be honest I'm not sure, because I was not involved with the actual licensing. ███████

Regards,
███████

5.1.2.i

Van: ███████ @un.org]
Verzonden: maandag 1 oktober 2018 22:29
Aan: ███ BD/IBO
CC: ███ BD/DNV; ███ ; ███ ; ███ ;
███ ;

5.1.2.e

Onderwerp: RE: Extra info TRIP
Hi ███
Thank you for your answers. I have a follow-up question.
    1. For the production, do we need license for ███████ ?

5.1.2.i

Regards,

███████
Global Security & Architecture Section
Office of Information and Communications Technology/DM
United Nations, New York,
Tel: +1 ███

5.1.2.e

From: ███ - BD/IBO
Sent: Monday, 01 October, 2018 3:53 AM
To: ███
Cc: ███ - BD/DVCB/AI ; ███ ; ███ ; ███ ; ███ ;
███ ; ███

Subject: RE: Extra info TRIP
Hi ███ ,
See below for my answers in red.
Regards,

5.1.2.e

███████

Van: ███████ @un.org]
Verzonden: vrijdag 28 september 2018 14:55

Aan: [redacted] BD/IBO
CC: [redacted] BD/DVCB/AI; [redacted] ; [redacted] ; [redacted] ; [redacted] ; 5.1.2.e
[redacted] ;
Onderwerp: RE: Extra info TRIP
Hi [redacted]
Many thanks for your effort and continuous support. We will let you know when we try to apply these files.
We still need to install [redacted] which will be our second phase following installing of closer to a
production version of TRIP. The release steps will be invaluable for both phases.
Meanwhile I have two more questions related with [redacted]

[redacted] 5.1.2.i

[redacted] 5.1.2.i

Regards,

[redacted]
Global Security & Architecture Section
Office of Information and Communications Technology/DM
United Nations, New York,
Tel: +1 [redacted]

From: [redacted] @ibo.justid. l>
Sent: Friday, 28 September, 2018 8:00 AM
To: [redacted] @un.org> 5.1.2.e
Cc: [redacted] @nctv.minvenj.nl>;
[redacted] @un.org>; [redacted] @un.org>; [redacted] @un.org>;
[redacted] @un.org>; [redacted] @un.org>;
[redacted] @un.org>
Subject: RE: Extra info TRIP
Hi [redacted]
Attached you will find the [redacted]
[redacted] Can you try to import it in your
system?
Regards,
[redacted]

Van: [redacted] @un.org]
Verzonden: donderdag 27 september 2018 16:57 5.1.2.i
Aan: [redacted] BD/IBO
CC: [redacted] BD/DVCB/AI; [redacted] ; [redacted] ; [redacted] ;
[redacted] ;
Onderwerp: RE: Extra info TRIP
Hi [redacted] ,
Thanks a lot ! I confirm that I can access the site.
Regarding the monitoring cluster, is it possible to share the configuration files for the cluster ?

Regards,

████████████

Global Security & Architecture Section
Office of Information and Communications Technology/DM
United Nations, New York,
Tel: +1 ████████

From: ███████████████████████ @ibo.justid.nl>
Sent: Thursday, 27 September, 2018 7:22 AM
To: ████████████ @un.org>
Cc: ████████████████████████████ @nctv.minvenj.nl>; ████████   5.1.2e
████████ @un.org>;   ████████ @un.org>;   ████████ @un.org>;
████████ @un.org>;   ████████ @un.org>;
████████ @un.org>
Subject: RE: Extra info TRIP
Hi ████

We opened our firewall for your range and you should now be able to access it. The release steps are only to deploy trip so not of the monitoring cluster. We don''t have an instruction to setup the monitoring cluster.
Regards,

████████

Van: ████████████████████ @un.org]
Verzonden: donderdag 27 september 2018 0:11
Aan: ████████████████
CC: ████████████████████████████████   5.1.2.e

Onderwerp: RE: Extra info TRIP
Hi ████ ,
I hope you are doing fine.
I still do not have access to the site. Please give access to the following range ████████   5.1.2.i
Additionally, does release steps you are preparing contains deployment of monitoring cluster ? Otherwise could you please provide instruction to set them up.
Best regards,

--   5.1.2.e

████████████

Global Security & Architecture Section
Office of Information and Communications Technology/DM
United Nations, New York,
Tel: +1 ████████

From: ███████████████████████ @ibo.justid.nl>
Sent: Tuesday, 25 September, 2018 12:29 PM
To: ████████████ @un.org>   5.1.2.e
Cc: ████████████████████████ @nctv.minvenj.nl>;
████████ @un.org>;   ████████ @un.org>;   ████████ @un.org>;
████████ @un.org>;   ████████ @un.org>
Subject: RE: Extra info TRIP
Hi ████

We look at it tomorrow morning. The ████ only contains the build steps.
Hopefully I van send you the release steps later thuis week.   5.1.2.i
Best regards,

████████

14

Verzonden met BlackBerry Work
(www.blackberry.com)

Van: ████████████████ @un.org>
Datum: dinsdag 25 sep. 2018 5:59 PM
Aan: ████████████ @ibo.justid.nl>
Kopie: ████████████████████████████████

5.1.2.e

Onderwerp: RE: Extra info TRIP
Hi ██████
Thank you for your quick response and explanation.

████████████████████████████████████

5.1.2.i

Additionally, could you please let me know whether ██████ you have attached last time also contains the release steps.
Best regards,

████████████████████
Global Security & Architecture Section
Office of Information and Communications Technology/DM
United Nations, New York,
Tel: +1 ████████

From: ████████████████████ @ibo.justid.nl>
Sent: Tuesday, 25 September, 2018 1:46 AM
To: ████████ @un.org>
Cc: ████████████████████████████████

5.1.2.e

Subject: RE: Extra info TRIP
Hi ████████ ,
See my anwsers in red.
Regards,
████████████

Van: ████████████████ @un.org]
Verzonden: dinsdag 25 september 2018 0:10
Aan: ████████████████
CC: ████████

5.1.2.e

Onderwerp: RE: Extra info TRIP
Hi ██████
Many thanks for the information and file. Finally, we have started working on the installation.
I have a few preliminary questions regarding test and production environment setup.

5.1.2.i

████████████████████████████████████
████████████████████████████████████
████████████████████████████████████

[redacted]

5.1.2.i

[redacted]

Best regards,

[redacted]

5.1.2.e

[redacted]

Global Security & Architecture Section
Office of Information and Communications Technology/DM
United Nations, New York,
Tel: +1 [redacted]

From: [redacted] @ibo.justid.nl>
Sent: Thursday, 20 September, 2018 2:19 AM
To: [redacted]

5.1.2.e

Cc: [redacted]

Subject: RE: Extra info TRIP
Hi [redacted] ,

[redacted]

5.1.2.i

Regards,

[redacted]

Van: [redacted]
Verzonden: woensdag 19 september 2018 8:19

5.1.2.e

Aan: [redacted]
CC: [redacted]
Onderwerp: RE: Extra info TRIP
Hi [redacted]

[redacted]

5.1.2.i

Best regards,

[redacted]

Van: [redacted] @un.org]
Verzonden: woensdag 19 september 2018 0:07
Aan: [redacted]

5.1.2.e

CC: [redacted]
Onderwerp: RE: Extra info TRIP
Hi [redacted] ,
Glad to hear from you.
Thank you for the [redacted] , and yes we would like to share the layers as you have suggested.
I have a few more questions.

5.1.2.i

What [redacted] version are you using so that I can ask MS if it is possible get the build steps ?
On release steps, we understand the security implications and will wait for your sanitized version.

16

On the certification server, are they implemented as ▓▓▓▓▓▓▓▓▓▓▓   5.1.2.i
At present, we are still preparing the environment and will come back to you with more questions.
Best regards,

▓▓▓

▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓   5.1.2.e
Global Security & Architecture Section
Office of Information and Communications Technology/DM
United Nations, New York,
Tel: +1 ▓▓▓▓▓▓

From: ▓▓▓▓▓▓▓▓▓▓▓▓▓▓ @ibo.justid.nl>
Sent: Tuesday, 18 September, 2018 9:19 AM   5.1.2.e
To: ▓▓▓▓▓▓ @un.org>
Cc: ▓▓▓▓▓▓▓▓▓▓▓▓▓ @nctv.minvenj.nl>
Subject: ▓▓ a info TRIP
Hi ▓▓▓▓ ,
▓▓▓▓ told me you had some extra questions about the ▓▓▓▓▓▓ and the latest version of TRIP. The   5.1.2.i
setup of the ▓▓▓▓ is explained below and in the PDF, this is for setting up an ▓▓▓▓▓▓

The export of the release steps is possible but I have to check how to change our private data because there
is a lot of info in the ▓▓▓ which we are not allowed to export due to security.   5.1.2.i
The new version of TRIP will be available for download tomorrow, this version will also contain the ▓▓

For the ▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓

    5.1.2.i

If you need any help with setting up the trip environment please let me know.   5.1.2.e
Regards,

▓▓▓

Dit bericht kan informatie bevatten die niet voor u is bestemd. Indien u niet de geadresseerde bent of dit
bericht abusievelijk aan u is toegezonden, wordt u verzocht dat aan de afzender te melden en het bericht te
verwijderen. De Staat aanvaardt geen aansprakelijkheid voor schade, van welke aard ook, die verband houdt
met risico's verbonden aan het elektronisch verzenden van berichten.

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bericht abusievelijk aan u is toegezonden, wordt u verzocht dat aan de afzender te melden en het bericht te
verwijderen. De Staat aanvaardt geen aansprakelijkheid voor schade, van welke aard ook, die verband houdt

Van: ▓▓▓▓▓▓ - BD/IBO
Verzonden: maandag 19 november 2018 15:19
Aan: ▓▓▓▓▓▓
CC: ▓▓▓▓▓▓ - BD/ACT; ▓▓▓▓▓▓ ; ▓▓▓▓▓▓ ; ▓▓▓▓▓▓ ; 5.1.2.e
▓▓▓▓▓▓ ;
Onderwerp: RE: Extra info TRIP

Hi ▓▓▓ ,

▓▓ 5.1.2.i
▓▓

1. No there is no option for this it's probably best to change it in your solution.
2. No we don't any english version for this.

Regards,

▓▓▓▓▓▓

Van: ▓▓▓▓▓▓▓▓▓▓▓▓▓▓ @un.org]
Verzonden: donderdag 15 november 2018 12:36   5.1.2.e
Aan: ▓▓▓▓▓▓ - BD/IBO; ▓▓▓▓▓▓
CC: ▓▓▓▓▓▓ - BD/DVCB/AI; ▓▓▓▓▓▓ ; ▓▓▓▓▓▓ ; ▓▓▓▓▓▓ ;
▓▓▓▓▓▓
Onderwerp: Re: Extra info TRIP   E-mailtrail verder gelijk aan document 20181712

Van:	▓▓▓▓▓▓▓▓▓▓▓▓▓ @un.org>
Verzonden:	vrijdag 20 juli 2018 16:46
Aan:	▓▓▓▓▓▓▓▓ - BD/ACT
CC:	▓▓▓▓▓ - BD/IBO; ▓▓▓▓ - BD/IBO; ▓▓▓▓▓ ; ▓▓▓▓▓▓ ; ▓▓▓▓ ; ▓▓▓ @nctv.minvenj.nl; ▓▓▓▓ - BD/DCT/PBI
Onderwerp:	Thank you

5.1.2.e

Dear ▓▓▓ (and dear TRIP Team),

this morning, I had a quick debrief from ▓▓▓▓ who underlined your warm and welcoming reception as well as the professionalism of the TRIP team. Thank you!

5.1.2.e

I understand meetings were very productive! We will have a mission debrief next week and come back to you with our proposed plan moving forward.

PS thanks for the additional documentation.

Thanks again!

▓▓▓▓▓▓▓▓▓▓▓

Strategic Solutions
Office of Information and Communications Technology (OICT)
United Nations

5.1.2.e

Tel: (+43-1)▓▓▓▓▓
Websites: <u>unite.un.org</u> / <u>www.un.org</u>
Time Zone: GMT+1 (Vienna, Austria)

Anybody can lead with or without title.

From:	▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓ @nctv.minvenj.nl]
Sent: Friday, July 20, 2018 3:02 PM	
To:	▓▓▓▓ ; ▓▓▓▓ ;
Cc:	▓▓▓▓ ; ▓▓▓▓ - BD/IBO ; ▓▓▓▓ - BD/IBO
Subject: Documents	

5.1.2.e

Dear ▓▓▓▓▓▓▓▓▓▓ ,

Thanks again for your contribution to the meetings we had this week. It was nice meeting you.

As discussed I hereby sent you the e-mail addresses of ▓▓▓ and ▓ and the documentation.

5.1.2.e

In case of any questions, please let us know.

Best regards,

▓▓▓▓▓▓▓

....

Ministry of Justice and Security
National Coordinator for Security and Counterterrorism
Turfmarkt 147 | 2511 DP | The Hague
p.o. box 16950 | 2500 BZ | The Hague

....
T +31 (0)

www.nctv.nl
....

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Ministry of Justice and Security

Van:	▓▓▓▓ - BD/IBO
Verzonden:	dinsdag 24 juli 2018 07:07
Aan:	▓▓▓▓ ; ▓▓▓▓ - BD/ACT; ▓▓▓▓ ; ▓▓▓▓
CC:	▓▓▓▓ ; ▓▓▓▓ - BD/IBO; ▓▓▓▓
Onderwerp:	RE: Documents
Bijlagen:	ATT00001.txt; TRIP ▓▓▓

5.1.2.e

5.1.2.i

Hi ▓▓▓▓

5.1.2.e

Unfortunately our office environment has no ▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓. So instead I removed the file extensions and hopefully your spam filter is fooled, otherwise let me know and I'll try to compress and password protect the files on another environment.

5.1.2.i

Kind regards,

▓▓

Van: ▓▓▓▓▓▓▓▓▓▓ @un.org]
Verzonden: maandag 23 juli 2018 18:22
Aan: ▓▓▓▓ - BD/DVCB/AI; ▓▓▓▓ ; ▓▓▓▓
CC: ▓▓▓▓ ; ▓▓▓▓ - BD/IBO; ▓▓▓▓ - BD/IBO; ▓▓▓▓
Onderwerp: RE: Documents

5.1.2.e

Dear ▓▓▓▓▓▓▓

5.1.2.e

Thank you all for your warm welcome and hospitality.

We had indeed very productive meetings and sessions. We will go through the documents and system and will contact you for further questions and enquiries (I am definite that we will have many).

▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓. Please send the password in a separate email.

5.1.2.i

Thank you for continued support and professionalism.

Best regards,

▓▓▓▓

5.1.2.e

Ministry of Justice and Security

Van:	[redacted] @un.org>
Verzonden:	donderdag 26 juli 2018 23:14
Aan:	[redacted] - BD/IBO; [redacted] - BD/ACT; [redacted] ; [redacted]
CC:	[redacted] ; [redacted] - BD/IBO; [redacted]
Onderwerp:	RE: Documents
Bijlagen:	RE: Documents

5.1.2.e

Dear [redacted] ,

Unfortunately, the workaround did not work. We are working on to get accounts for [redacted] . I will send you the information later.

5.1.2.i

Best regards,

Van:	░░░░░ - BD/IBO
Verzonden:	donderdag 26 juli 2018 08:12
Aan:	░░░░░░; ░░░░░ - BD/ACT; ░░░░; ░░░░░░ 5.1.2.e
CC:	░░░░; ░░░░ - BD/IBO; ░░░░
Onderwerp:	RE: Documents
Bijlagen:	ATT00001.txt

Hi ░░░░

See attached, the password ░░░

5.1.2.i

Kind regards,

░

Van: ░░░░░░░░░ @un.org]	
Verzonden: dinsdag 24 juli 2018 14:30	
Aan: ░░░░ - BD/IBO; ░░░░ - BD/DVCB/AI; ░░░░; ░░░░ 5.1.2.e	
CC: ░░░░; ░░░░ - BD/IBO;	
Onderwerp: RE: Documents	

Hi ░░

5.1.2.i

It worked for ░░ file, however did not work for ░░ file. I am afraid that it needs to be processed in different environment.

5.1.2.e

Best regards,

░░░

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Ministry of Justice and Security

Van: ▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮ un.org>
Verzonden: donderdag 27 september 2018 10:09
Aan: ▮▮▮▮▮▮ BD/IBO
Onderwerp: Re: Extra info TRIP

5.1.2.e

Hi ▮▮▮▮▮

It works, thanks a lot!

Best regards,

▮▮▮▮

5.1.2.e

▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮

Enterprise Application Center Vienna (EAC-VN)
Office of Information and Communications Technology (OICT)
United Nations

Tel: ▮▮▮▮▮▮▮▮▮▮
▮▮▮▮▮▮▮▮▮▮▮▮

5.1.2.e

Websites: unite.un.org, unvienna.org, unodc.org

Impossible is not a fact, only an opinion

From: ▮▮▮▮▮ BD/IBO
Sent: Thursday, September 27, 2018 9:49:31 AM
To: ▮▮▮▮▮
Cc: ▮▮▮▮▮ BD/DVCB/AI; ▮▮▮▮▮ ; ▮▮▮▮▮ ; ▮▮▮▮▮
Subject: RE: Extra info TRIP

5.1.2.e

Hi ▮▮▮
Can you please try this ▮▮ phrase:

5.1.2.i

▮▮▮▮▮▮▮▮▮

Regards,

▮▮▮

Van: ▮▮▮▮▮▮▮▮▮▮▮▮ un.org]
Verzonden: donderdag 27 september 2018 9:17
Aan: ▮▮▮▮▮ - BD/IBO; ▮▮▮▮▮
CC: ▮▮▮▮▮ BD/DVCB/AI; ▮▮▮▮▮▮▮▮▮

5.1.2.e

Onderwerp: Re: Extra info TRIP
Dear ▮▮▮▮
Thank you for the URL! I managed to download the file but I am having trouble to decrypt the file.
For ▮▮▮▮▮▮ I tried to use the same passport that I used for downloading the file from the URL, but I get "▮▮▮▮▮▮▮▮▮▮▮ error message ▮▮▮▮▮▮▮▮

5.1.2.i

Thank you for your help!

Best regards,

[REDACTED]

Enterprise Application Center Vienna (EAC-VN)
Office of Information and Communications Technology (OICT)
United Nations
Tel: [REDACTED]   5.1.2.e

[REDACTED]

Websites: unite.un.org, unvienna.org, unodc.org

Impossible is not a fact, only an opinion

From: [REDACTED] BD/IBO
Sent: Thursday, September 27, 2018 8:17:21 AM   5.1.2.e
To: [REDACTED]
Cc: [REDACTED] BD/DVCB/AI; [REDACTED]

Subject: RE: Extra info TRIP
Dear [REDACTED]
Yes that version is available [REDACTED] you can access it with the credentials which   5.1.2.i
where supplied before.

[REDACTED]

Van: [REDACTED] un.org]
Verzonden: woensdag 26 september 2018 19:33   5.1.2.e
Aan: [REDACTED] ; [REDACTED] - BD/IBO
CC: [REDACTED] BD/DVCB/AI; [REDACTED]
Onderwerp: Re: Extra info TRIP
Dear [REDACTED]
You mentioned that a new version of TRIP (with [REDACTED] is available. Could you please share with us the   5.1.2i
download URL?
Thanks a lot!
Best regards,

[REDACTED]

Enterprise Application Center Vienna (EAC-VN)
Office of Information and Communications Technology (OICT)   5.1.2.e
United Nations
Tel: [REDACTED]

[REDACTED]

Websites: unite.un.org, unvienna.org, unodc.org   5.1.2.i

Impossible is not a fact, only an opinion

From: [REDACTED]
Sent: Tuesday, September 25, 2018 00:09
To: [REDACTED] BD/IBO   5.1.2.e
Cc: [REDACTED] BD/DVCB/AI; [REDACTED]

Subject: RE: Extra info TRIP
Hi [REDACTED]   E-mailtrail verder gelijk deel van document 20181712

2

Van:	████████████████ @un.org>
Verzonden:	dinsdag 31 juli 2018 21:37
Aan:	████████ - BD/IBO
Onderwerp:	RE: Documents
Bijlagen:	RE: Documents

5.1.2.e

████████████

5.1.2.i

Van:	▓▓▓▓▓▓▓▓▓▓ @un.org>	
Verzonden:	dinsdag 31 juli 2018 21:37	
Aan:	▓▓▓▓▓▓▓▓	5.1.2.e
Onderwerp:	RE: Documents	
Bijlagen:	RE: Documents	

Username: ▓▓▓▓▓
Password in the next email. Port to access ▓▓

5.1.2.i

Van: ▮▮▮▮▮▮▮▮▮▮ @un.org>
Verzonden: woensdag 3 april 2019 15:46
Aan: ▮▮▮▮▮▮▮▮▮▮
CC:
Onderwerp: Re: ▮▮ on-site support

5.1.2.e

5.1.2.i

Hi ▮▮▮▮ ,

Thanks a lot, I have downloaded the file.

Best regards,
▮▮▮

5.1.2e

Policy Strategy & Governance Division, Strategic Solutions
T: (+43-1 ▮▮▮
▮▮▮▮▮▮▮

Office of Information and Communications Technology (OICT)
United Nations

un.org, unite.un.org, until.un.org

Leveraging emerging technology to transform societies, nations and humanity.

From: ▮▮▮▮▮
Sent: Tuesday, April 2, 2019 3:32 PM
To: ▮▮▮▮▮
Cc:
Subject: RE: ▮▮ on-site support
Hi ▮▮
You can download version ▮▮ on ▮▮▮▮▮▮▮▮▮▮▮▮
Regards,
▮▮▮

5.1.2.e

5.1.2.i

Van: ▮▮▮▮▮▮▮▮▮▮ @un.org]
Verzonden: woensdag 27 maart 2019 11:01
Aan: ▮▮▮▮▮▮▮▮▮
CC: ▮▮▮
Onderwerp: Re: ▮▮ on-site support
Dear ▮▮▮
Thanks a lot for sharing this calculation with us.
The new option for selecting country on the manual query page sounds great, if possible, we would go for version ▮▮ .
Thank you.
Best regards,
▮▮▮

5.1.2.e

5.1.2.i

Policy Strategy & Governance Division, Strategic Solutions
T: (+43-1) ███████   5.1.2.e
███████ @un.org
Office of Information and Communications Technology (OICT)
United Nations

██ ██

un.org, unite.un.org, until.un.org

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From: ███████
Sent: Tuesday, March 26, 2019 11:03 AM
To: ███████
Cc: ███████
Subject: RE: ████ on-site support   5.1.2.i

Hi ██ ,

███████████████████████████████

Regards,
███████

Van: ███████ @un.org]
Verzonden: maandag 25 maart 2019 10:30   5.1.2.e
Aan: ███████
CC: ███████
Onderwerp: Re: ████ on-site support   **5.1.2.e**
Dear ███████   5.1.2.i
Thanks a lot for sharing all this useful information with us!
In the meantime I also did some storage calculation and I am a bit confused now. I took the sample from the ███████

███████████████████████████████

Could you please give me a hint where I messed up my calculation?

███████████████████████████████

███████ I would like to ask if it would be possible to share the current latest version with us so we could fork out from that one?
Thank you for your help.

2

Best regards,

██████

██████████████████████

Policy Strategy & Governance Division, Strategic Solutions
T: (+43-1)██████

Office of Information and Communications Technology (OICT)
United Nations

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From: ██████████████████████
Sent: Friday, March 22, 2019 8:46 AM
To: ██████
Cc: ██████
Subject: RE: ██████ on-site support
Good morning ██████
Sorry for my late reply, but it's been quit busy over here. The official ██████████ recommendation answer is: It depends. But we did a checkup call with ██████ yesterday and according to our diagnostics our cluster looks great on our hardware.

██████████████████████████████

The ██████████ recommendations you could run it on the ██████████████ (we do this in test).
In production we created ██████████████ just for security purpose and we create ██████

Regards,

██████

Van: ██████████████████████ @un.org]
Verzonden: maandag 11 maart 2019 13:45
Aan: ██████
CC: ██████
Onderwerp: Re: ██████
Dear ██████
Thank you for reaching out ██████, he kindly helped me to setup everything to connect to ██████
I would like to ask if you could share with us some storage recommendations based on your experience such as:

██████████████████████

Could you please also share some recommendations about the ██████████████

Thanks a lot for your help.

Best regards,

5.1.2.e

From:
Sent: Wednesday, February 27, 2019 9:15 AM
To: - BD/IBO; - BD/DVCB/AI
Cc: ;
Subject: Re: on-site support
Dear
Could you please follow up with team regarding the url, username and password to the demo instance?
5.1.2.i
Thank you for your help.
Best regards,

5.1.2.e

From:
Sent: Tuesday, February 19, 2019 3:06 PM
To: - BD/IBO; - BD/DVCB/AI
Cc: ;
Subject: Re: on-site support
Dear
Thanks a lot for the User manual.
Best regards,

5.1.2.e

Office of Information and Communications Technology (OICT)
United Nations
Tel: (+43-1) ▮▮▮▮▮
Time Zone: Vienna, CET
Websites: unite.un.org / www.un.org

Impossible is not a fact, only an opinion

From: ▮▮▮▮▮ - BD/IBO
Sent: Monday, February 18, 2019 2:25 PM
To: ▮▮▮▮▮ ; ▮▮▮▮▮ - BD/DVCB/AI; ▮▮▮▮▮
Cc: ▮▮▮▮▮ ;
Subject: RE: ▮▮▮ on-site support

Hi ▮▮▮

I will forward you request to the ▮▮▮ team. Attached you will find the latest English version of the trip manual I could find.

▮▮▮ team could you please send the details for the showcase environment to ▮▮▮

Regards,

▮▮▮

5.1.2.e

5.1.2.i

5.1.2.e

Van: ▮▮▮▮▮ @un.org]
Verzonden: vrijdag 15 februari 2019 9:50
Aan: ▮▮▮▮▮ - BD/IBO; ▮▮▮▮▮ - BD/DVCB/AI
CC: ▮▮▮▮▮ ;
Onderwerp: Re: ▮▮▮ on-site support

Dear ▮▮▮

Thank you for asking the ▮▮▮ team on the firewall setup.

Could you please also share with me the url, username and password that we can use to connect to the test ▮▮▮ instance; and also the latest version of the TRIP user manual?

Thanks a lot and have a nice weekend.

Best regards,

▮▮▮

5.1.2.e

5.1.2.i

Strategic Solutions
Office of Information and Communications Technology (OICT)
United Nations
Tel: (▮▮▮▮▮
Time Zone: Vienna, CET
Websites: unite.un.org / www.un.org

5.1.2.e

Impossible is not a fact, only an opinion

From: ▮▮▮▮▮ BD/IBO
Sent: Friday, February 8, 2019 2:15 PM
To: ▮▮▮▮▮ BD/DVCB/AI
Cc: ▮▮▮▮▮
Subject: RE: ▮▮▮ on-site support

Hi ▮▮▮

We gave the ▮▮▮ to ▮▮▮ team and they will add it in the firewall next week. I will check Monday who has the latest version of the manual and I will send it to you.

Have a nice weekend.

Regards,

▮▮▮

5.1.2.e

5.1.2.i

Van: [un.org]
Verzonden: vrijdag 8 februari 2019 11:15
Aan: [BD/IBO;   BD/DVCB/AI   5.1.2.e
CC:
Onderwerp: [on-site support
Dear

Thank you for your support. It was nice to see you again, I hope you had a great trip back to the Netherlands.
Dear

Our IP is [Could you please ask the [   ] team to let this IP access the [   ] test instance?   5.1.2.i

Regarding the User manual TRIP ENG.pdf you mentioned that it is not finalized yet. Even if it is not finished, it would be a great help if you could share with us in its current form in some editable format. Thank you.

Best regards,

Strategic Solutions
Office of Information and Communications Technology (OICT)   5.1.2.e
United Nations
Tel:
Time Zone: Vienna, CET
Websites: unite.un.org / www.un.org

Impossible is not a fact, only an opinion

Van: ▮▮▮▮▮ BD/IBO   5.1.2.e
Verzonden: woensdag 6 november 2019 11:53
Aan: ▮▮▮▮▮ BD/ACT
CC:
Onderwerp: RE: ▮▮▮ code coverage and TRIP version

                                                                    5.1.2.i

Hi ▮▮▮

No problem, after 13:00 (dutch time) I am available. You can call me on ▮▮▮▮▮   5.1.2.e

Regards,

▮▮▮▮▮

Van: ▮▮▮▮▮
Verzonden: woensdag 6 november 2019 11:47
Aan: ▮▮▮ BD/IBO ; ▮▮▮▮▮ BD/DVCB/AI
CC: ▮▮▮▮▮   5.1.2.e
Onderwerp: Re: ▮▮▮ code coverage and TRIP version

Hi ▮▮▮

Do you mind if we have a short phone conf. on this connectivity part?
We're quite flexible time-wise.

Best,
▮▮▮▮▮

From: ▮▮▮▮▮ ibo.justid.nl>
Date: Wednesday, 6. November 2019 at 11:31
To: ▮▮▮▮▮ un.org>, ▮▮▮▮▮   5.1.2e
▮▮▮ @nctv.minjenv.nl>
Cc: ▮▮▮▮▮ un.org>, ▮▮▮▮▮ un.org>
Subject: RE: ▮▮▮ code coverage and TRIP version

Hi ▮▮▮

                                            5.1.2.i

In our case we receive about 98% through ▮▮▮ but that will go down because some low cost carriers want to connect via ▮▮▮ The cost I honestly don't know because the airlines pay these cost. But if you want we have a contact at ▮▮▮ who can provide that kind of information.

Regards,

▮▮▮▮▮

Van: ▮▮▮▮▮ un.org>
Verzonden: woensdag 6 november 2019 11:23
Aan: ▮▮▮▮▮ ibo.justid.nl>; ▮▮▮▮▮
▮▮▮ @nctv.minjenv.nl>
CC: ▮▮▮▮▮ un.org>; ▮▮▮▮▮ un.org>   5.1.2.e
Onderwerp: Re: ▮▮▮ code coverage and TRIP version

                                                 5.1.2.i

Hi ▬   5.1.2.e

Thanks! Am I correct in assuming that the biggest part then is ▬ Do you have a % from the top of your   5.1.2.i
head?
Regarding ▬ we stayed with the version which works with ▬ and did not upgrade to ▬ We like tried
and tested ☺

Rather sooner than later we'll have to engage with these message brokers to be at least able to advice member   5.1.2.i
states what to use for those legacy connections. ▬ are the providers the airlines use anyway,
right? Is there a ballpark figure for the cost/message?

Best,

▬

From: " ▬ ibo.justid.nl>
Date: Wednesday, 6. November 2019 at 11:14
To: ▬ un.org>. ▬   5.1.2.e
▬ @nctv.minjenv.nl>
Cc: ▬ un.org>, ▬ un.org>
Subject: RE: ▬ code coverage and TRIP version

Hi ▬   5.1.2.i

▬ adopted ▬ (our government standard) and have a direct connection. The other airlines
who don't use ▬ use providers like ▬ who have a direction connection via ▬
▬ with us. If you want to connect a lot of airlines fast this is the best solution because you only need
to connect a few party's. The airlines are already connected to one of the providers but the downside is
that someone has to pay this party's for the messaging.

Did you already upgrade to ▬   5.1.2.i

Regards,

▬

Van: ▬ @un.org>
Verzonden: woensdag 6 november 2019 10:19
Aan: ▬ ibo.justid.nl>; ▬
▬ @nctv.minjenv.nl>   5.1.2e
CC: ▬ un.org>; ▬ un.org>
Onderwerp: Re: ▬ code coverage and TRIP version

Hi ▬

Just a quick question regarding the airlines and the protocols they use.   5.1.2.i
As far as I remember, big airlines like ▬ don't use ▬ and you have a provider in the middle. What was the name
of this provider and can you recommend them or are there better alternatives?

Thanks!

Best,

▬
                                                                                             5.1.2e

From: ▨▨▨▨▨▨▨▨▨▨▨▨▨▨▨▨▨▨ ibo.justid.nl>
Date: Thursday, 3. October 2019 at 16:28
To: ▨▨▨▨▨▨ un.org>, ▨▨▨▨▨▨▨▨▨▨
▨▨▨▨▨ @nctv.minjenv.nl>   5.1.2.e
Cc: ▨▨▨▨▨ un.org>, ▨▨▨▨▨▨▨▨▨▨▨▨ un.org>
Subject: RE: ▨▨▨▨ code coverage and TRIP version

Hi ▨▨▨▨

No that doesn't work. The new version of nest is completely changed and not all the functionality (that
we need for trip to work) was in ▨▨▨ (our the latest version we tested). So first nest must be   5.1.2.i
upgraded before you can move to version ▨▨▨

Regards,

▨▨▨▨▨

Van: ▨▨▨▨▨▨▨▨▨▨▨▨▨▨▨ un.org]
Verzonden: donderdag 3 oktober 2019 16:17
Aan: ▨▨▨▨▨▨▨▨▨▨▨▨ BD/DVCB/AI   5.1.2.e
CC:
Onderwerp: Re: ▨▨▨▨ code coverage and TRIP version

Hi ▨▨▨▨

Would ▨▨▨ in theory work with more recent versions of ▨▨▨ or are there any known dependencies on legacy   5.1.2.i
▨ functions?

Best,
▨▨▨

From: ▨▨▨▨▨▨▨▨▨▨▨▨▨▨▨▨▨▨▨ @ibo.justid.nl>
Date: Thursday, 3. October 2019 at 16:04
To: ▨▨▨▨▨▨ un.org>, ▨▨▨▨▨▨▨▨▨▨
▨▨▨▨ @nctv.minjenv.nl>
Cc: ▨▨▨▨▨ un.org>, ▨▨▨▨▨▨▨▨▨▨▨ un.org>   5.1.2.e
Subject: RE: ▨▨▨▨ code coverage and TRIP version

Hi ▨▨▨▨

The version of ▨▨▨ we use is ▨▨▨▨ e hope to change to ▨▨▨▨ in a few sprints. The changes we
did which do not have an impact on the source code is that we upgraded development and test to   5.1.2.i
▨▨▨▨▨▨▨ and ▨▨▨▨ to ▨▨▨▨▨▨

Regards,

▨▨▨▨▨

Van: ▨▨▨▨▨▨▨▨▨▨▨▨▨▨ un.org]
Verzonden: donderdag 3 oktober 2019 15:50
Aan: ▨▨▨▨▨▨▨▨▨▨▨▨ BD/DVCB/AI   5.1.2.e
CC: ▨
Onderwerp: Re: ▨▨▨▨ code coverage and TRIP version

                                                                       5.1.2.i

Hi [REDACTED]

Thank you! That's a nice round version number ☺
Are there any changes on the infrastructure side? E.g. last version [REDACTED] that can be used?   5.1.2.i

Best,

[REDACTED]

From: [REDACTED] ibo.justid.nl>
Date: Thursday, 3. October 2019 at 15:27
To: [REDACTED] un.org>, "[REDACTED]   5.1.2.e
nctv.minjenv.nl>
Cc: [REDACTED] un.org>, [REDACTED] un.org>
Subject: RE: [REDACTED] code coverage and TRIP version

Hi [REDACTED]

You can download the latest TRIP version at [REDACTED] the   5.1.2.i
credentials are still the same.

Regards,

[REDACTED]

Van: [REDACTED] @un.org]
Verzonden: maandag 23 september 2019 18:21
Aan: [REDACTED] BD/DVCB/AI   5.1.2.e
CC: [REDACTED] BD/IBO; [REDACTED]
Onderwerp: [REDACTED] code coverage and TRIP version   5.1.2.i

Dear [REDACTED]
                                                                             5.1.2.e

Great news! We're more than happy with the version you'll be deploying on Wed.

1. The version you'll provide will be the last one we're asking for and it will be the one we'll start
modifying. No previous versions have been deployed or modified.

As for [REDACTED] I'll paste [REDACTED] response here since they are doing the organizational part: 5.1.2.i
"The CT Travel Programme has [REDACTED] confirmed member states and [REDACTED] more under serious consideration in
their capital. We work under confidentiality with Member States and are not allowed to share the entire list
of interested countries per mail.

The support we give is not limited to technology. The Programme then assists Member States in the
following areas of capacity-building: (a) The provision of legislative assistance regulating the PIU, in line
with international law obligations, including human rights; (b) the institutional set-up of the PIU, followed
by capacity-building including training; (c) engagement of the transport industries and carrier connections to
the PIU; and (d) technical support. Especially support in the legislative area takes time and energy due to the

data protection and human rights aspects. There has been no actual deployment of the software thus far. We can share that the first deployment is foreseen for the ▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮ over the next months. **5.1.2.i**
▮ is also being supported but the legislative work will take up most of the first phase."

Please let me know if you need further info.

As always, thank you for your kind assistance!

Best,

▮▮▮▮

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From: ▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮ nctv.minjenv.nl>
Sent: Monday, September 23, 2019 16:46
To: ▮▮▮▮▮ **5.1.2.e**
Cc: ▮▮▮▮▮ BD/IBO ▮▮▮▮
Subject: RE: ▮▮▮▮ code coverage and TRIP version **5.1.2.i**

Dear ▮▮▮ **5.1.2.e**

I received approval from management to share the latest TRIP version.

This Wednesday we will have a release of the newest TRIP version.
I suggest to decide by the end of the week if we share that version or the version that's currently live.

On behalf of my management I would like to ask you to provide me with an update on:
1. Moment you actually started to change our sourcecode by your developpers
2. Planning for GoTravel source code available for first Go Travel country
3. Name of first country or first countries that will receive Go Travel sourcecode for production use
4. Countries listed for use of GoTravel including planning

Best regards,

▮▮▮ **5.1.2.e**

Verzonden: maandag 23 september 2019 16:35

Aan: ███████████ - BD/DVCB/AI

CC: ██████ - BD/IBO; ████████

Onderwerp: Re: ██████ code coverage and TRIP version   5.1.2.e

Dear ████   5.1.2.i

I hope everything is well on your side.

Just wanted to ask if there are any news from NCTV on the approval of the latest TRIP version?

Best regards,

████

────────────────────────────────────

████

████   5.1.2.e

Policy Strategy & Governance Division, Strategic Solutions

T: ████

Office of Information and Communications Technology (OICT)

United Nations

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Twitter: @UNTILabs

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From: ████████████████ un.org>

Date: Monday, 26. August 2019 at 10:01
                                                                            5.1.2.e
To: "████████████████████████████ nctv.minjenv.nl>

Cc: ████████████████████ un.org>, "████████████████████████ ibo.justid.nl>

Subject: Re: ██████ code coverage and TRIP version

Dear ████

Thank you for your e-mail. I am back to the office on 2nd September. If you have any questions in the meantime. please contact ████████████████████████████

Thank you.

Best regards,

████

────────────────────────────────

████████████████

Policy Strategy & Governance Division. Strategic Solutions

T: ████████████████

████████████████

████████████ and Communications Technology (OICT)

United Nations

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────────────────────────────────

Leveraging emerging technology to transform societies. nations and humanity.

────────────────────────────────

From: ████████████████████████████████ nctv.minjenv.nl>

Sent: Monday, August 19, 2019 14:47

To: ████████████████████

Cc: ████████████████████████████ BD/IBO

Subject: RE: ██████ code coverage and TRIP version

Dear ████

Good to hear the development team has been established!

I asked approval from NCTV management to provide latest TRIP version upon your explicit request.

Approval may take some additional time because of holidays.

As soon as I got the approval, we will come back to you.

Best regards,

5.1.2.e

▓▓▓▓

Van: ▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓ un.org]
Verzonden: donderdag 15 augustus 2019 20:30
Aan: ▓▓▓▓▓▓ BD/IBO
CC: ▓▓▓▓▓▓▓ BD/DVCB/AI; ▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓
Onderwerp: Re: ▓▓▓▓ code coverage and TRIP version

5.1.2.e

Dear ▓▓▓▓▓▓

5.1.2.i

I hope you are doing well. The development team has been established on our side, and I would like to ask if it would be possible to share the current latest TRIP version with us for the last time?

Thanks a lot.

Best regards,

▓▓▓

▓▓▓▓▓▓▓▓▓

Policy Strategy & Governance Division, Strategic Solutions

T: ▓▓▓▓▓▓▓▓

5.1.2.e

▓▓▓▓▓▓

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8

Leveraging emerging technology to transform societies, nations and humanity.

From: [REDACTED]

Sent: Wednesday, June 12, 2019 10:26 AM   5.1.2.e

To: [REDACTED] ibo.justid.nl>

Cc: [REDACTED] @nctv.minvenj.nl>; [REDACTED]
[REDACTED] un.org> [REDACTED] un.org>

Subject: [REDACTED] code coverage and TRIP version

5.1.2.i

Dear [REDACTED]

5.1.2.i

I hope you are doing well. I would like to double check with you if our [REDACTED] is properly setup: under coverage I see [REDACTED] for TRIP [REDACTED]. Could you please let me know if you get also some similar value?

The second thing, I would like to ask if it would be possible to share the current latest TRIP version with us?

Thanks a lot.

Best regards,

[REDACTED]

[REDACTED]

Policy Strategy & Governance Division, Strategic Solutions

T: [REDACTED]   5.1.2e

[REDACTED]

Office of Information and Communications Technology (OICT)

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Van: ████████████████ un.org>
Verzonden: maandag 11 november 2019 09:14
Aan: ████████ BD/IBO
Onderwerp: Re: ████ code coverage and TRIP version
Bijlagen: Carrier Connections - NL.xml 5.1.2.i

Hi ████████   5.1.2.e

Sure. Please find it attached.
This is a draw.io file.

Thank you!

Best,
████

From: ████████ BD/IBO
Sent: 11 November 2019 09:10
To: ████   5.1.2.e
Subject: RE: ████████ code coverage and TRIP version   5.1.2.i
Hi ████████
Can you send me the file? So I can change the picture?
Regards,
████

Van: ██████████
Verzonden: vrijdag 8 november 2019 16:35
Aan: ████████ BD/IBO ████████████ BD/DVCB/AI   5.1.2.e
CC: ████
Onderwerp: Re: ████████ code coverage and TRIP version   5.1.2.i
Dear ████████
Thanks again for the meeting the other day!
Here's a quick diagram of the connections as we understood it. Please feel free to use it or let me know if something seems wrong ☺
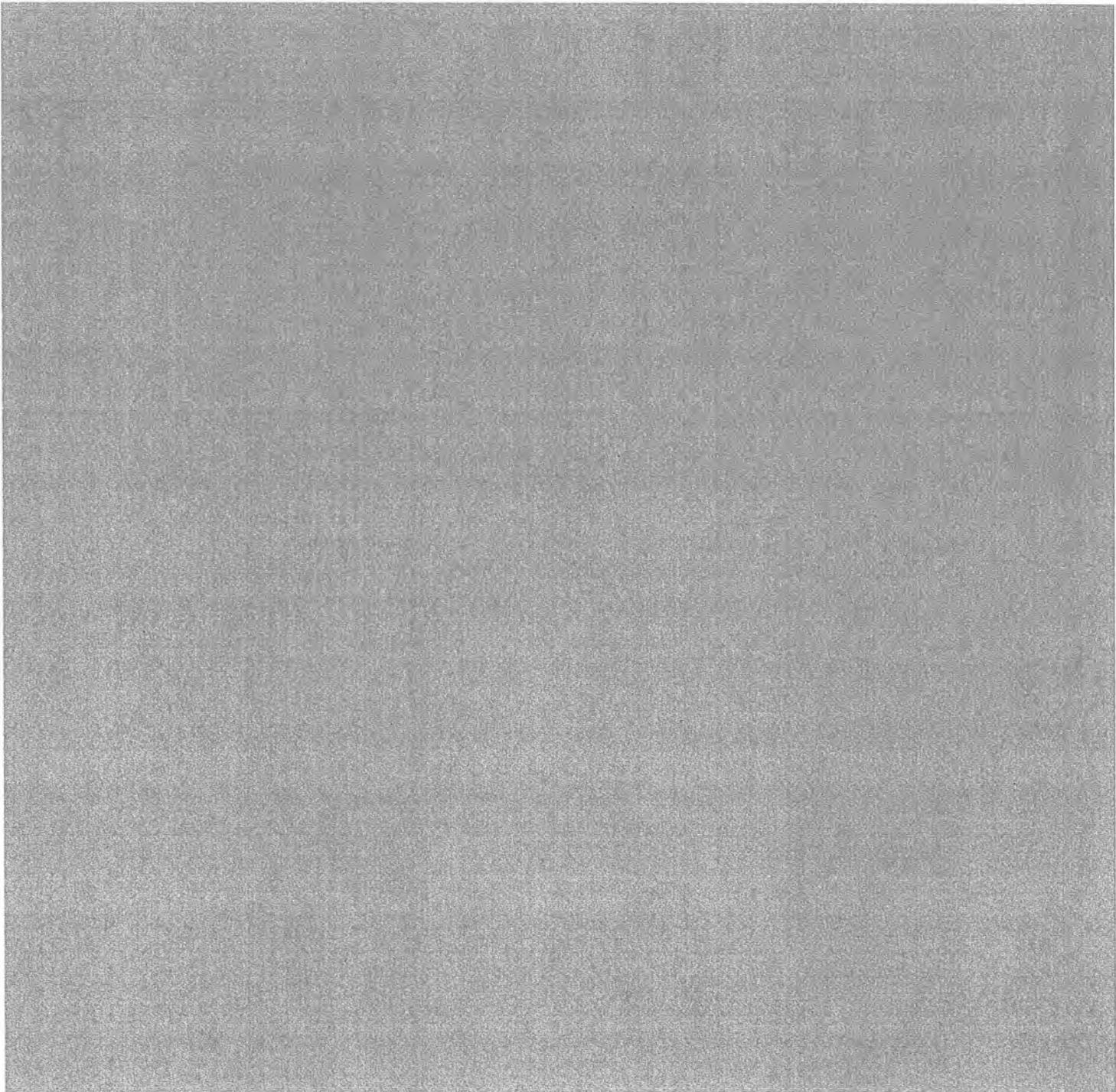
Best regards,

Policy Strategy & Governance Division, Strategic Solutions

T:
Office of Information and Communications Technology (OICT)
United Nations
un.org, unite.un.org, until.un.org
Twitter: @UNTILabs

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From: [redacted] ibo.justid.nl>
Date: Wednesday, 6. November 2019 at 11:53
To: [redacted] un.org>, [redacted]   5.1.2.e
[redacted] nctv.minjenv.nl> ,
Cc: [redacted] un.org>, [redacted] un.org>
Subject: RE: [redacted] code coverage and TRIP version   5.1.2.i

Hi [redacted]

No problem, after 13:00 (dutch time) I am available. You can call me on [redacted]   5.1.2.e

Regards,

[redacted]

Van:	▓▓▓▓▓▓▓▓ @un.org>
Verzonden:	maandag 11 november 2019 11:07
Aan:	▓▓▓▓ BD/IBO; ▓▓▓▓ BD/ACT
CC:	
Onderwerp:	Re: ▓▓ code coverage and TRIP version

5.1.2.i

5.1.2.e

Hi ▓▓▓▓

Thank you, much appreciated!

Best,

▓▓▓▓

From: ▓▓▓▓ BD/IBO
Sent: 11 November 2019 09:58
To: ▓▓▓▓ - BD/DVCB/AI
Cc: ▓▓▓▓
Subject: RE: ▓▓ code coverage and TRIP version

5.1.2.e

▓▓▓▓
Attached you will find the changed version.
If you have any questions please let me know.
Regards,

▓▓▓▓

Betreft quick diagram van
document 20191111

Van:	▓▓▓▓▓ un.org>
Verzonden:	vrijdag 28 juni 2019 12:43
Aan:	BD/IBO; F▓
CC:	BD/ACT;

5.1.2.e

Onderwerp: Re: ▓▓▓ code coverage and TRIP version

5.1.2.i

Dear ▓▓▓

Thanks a lot for the link, I have successfully downloaded the zip.

Have a nice weekend.

Best regards,

▓▓▓

5.1.2.e

▓▓▓▓▓

Policy Strategy & Governance Division, Strategic Solutions
T ▓▓▓▓▓

Office of Information and Communications Technology (OICT)
United Nations

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Leveraging emerging technology to transform societies, nations and humanity.

From: ▓▓▓ BD/IBO
Sent: Thursday, June 27, 2019 3:48 PM
To: ▓▓▓
Cc: ▓▓▓ BD/DVCB/ ▓▓▓
Subject: RE: ▓▓▓ code coverage and TRIP version

E-mail trail is verder het zelfde als een deel van
document 20192806-1

5.1.2.e

5.1.2.e

Van:		
Aan:	BD/ACT	5.1.2.e
Cc:		

Onderwerp:	RE: code coverage and TRIP version	5.1.2.i
Datum:	vrijdag 28 juni 2019 17:42:35	
Bijlagen:	image001.png	

Dear

Thanks for your email – I believe I saw we received the latest version of the software – thanks.

In future, if required, I will reach out directly to you with any requests. 5.1.2.i

I do not think we received comms from   on this, also I believe we are not to engage with support in the EU for the time being. In addition we are still struggling to get staff on board who will work on the software.

Thanks

Policy Strategy & Governance Division,
Office of Information and Communications Technology (OICT)   5.1.2.e
United Nations
Tel:
Time Zone: Vienna, CET
Websites: until.un.org / unite.un.org / www.un.org
     @UNTILabs

Anybody can lead with or without title

From: BD/DVCB/AI
Sent: Thursday, 27 June 2019 4:03 PM   5.1.2.e
To:
Cc:
BD/IBO
Subject: RE: code coverage and TRIP version   5.1.2.i
     5.1.2.e

Hope you are fine.

Please note that I received approval from NCTV management to provide this version upon your explicit request. Would you have a need for latest software version in the future, please sent me a request for provision. As follow up I will ask NCTV management for approval for that request.

Did   sent you a request to help   with with this version of the source code?   5.1.2.i

Van:	BD/IBO	5.1.2.e

Verzonden: donderdag 27 juni 2019 15:48
Aan:
CC: - BD/DVCB/AI;

Onderwerp: RE: code coverage and TRIP version   5.1.2.i

Hi

Here is the download link   you can use the same credentials as last time

Regards,

Van: un.org]
Verzonden: woensdag 26 juni 2019 14:48
     BD/IBO: r   5.1.2.e
     BD/DVCB/AI;

     5.1.2.i

Onderwerp: RE: code coverage and TRIP version

Dear   5.1.2.e

Thank you for the below. Would you be in a position to send us the link to download the latest

version?
Regards,

From: ibo.justid.nl>
Sent: Friday, 21 June 2019 11:26 AM
To: un.org>
Cc: nctv.minienv.nl>; un.org>; un.org>
Subject: RE: code coverage and TRIP version

Hi

It's a but busy at the moment because our PIU department is live now. How are you? I have looked at our but we have
We will prepare the latest version which went in production last Wednesday, I will email you when it's ready for download.
Regards,

Van: un.org]
Verzonden: woensdag 12 juni 2019 10:26
Aan:
CC: - BD/DVCB/AI; code coverage and TRIP version
Dear
I hope you are doing well. I would like to double check with you if our is properly setup: under coverage I see for TRIP Could you please let me know if you get also some similar value?
The second thing, I would like to ask if it would be possible to share the current latest TRIP version with us?
Thanks a lot.
Best regards,

5.1.2.e

5.1.2.e

5.1.2.i

5.1.2.e

5.1.2.i

5.1.2.e

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Van:		un.org>	5.1.2.e
Verzonden:	dinsdag 26 mei 2020 16:41		
Aan:	BD/IBO;	BD/ACT	
CC:			
Onderwerp:	Re: code coverage and TRIP version		

Thanks, ,

It worked this time!!!

Best Regards,

Strategic Solutions, Policy Strategy & Governance Division
Office of Information and Communications Technology (OICT)
United Nations

T:
Time Zone: Vienna, Austria CET

Websites: until.un.org / unite.un.org / www.un.org
Twitter: @UNTILabs

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From: " BD/IBO"
Date: Tuesday, 26. May 2020 at 16:26
To: BD/DVCB/AI"
Cc:
Subject: RE: code coverage and TRIP version

Hi

Can you try again?

Regards,

Van:		5.1.2.e
Verzonden: dinsdag 26 mei 2020 16:06		
Aan: BD/IBO ;	BD/DVCB/AI	
CC:		
Onderwerp: Re: code coverage and TRIP version		5.1.2.i

Hi ,

The connection does not seem to be open yet. Tried both http and https. 5.1.2.i
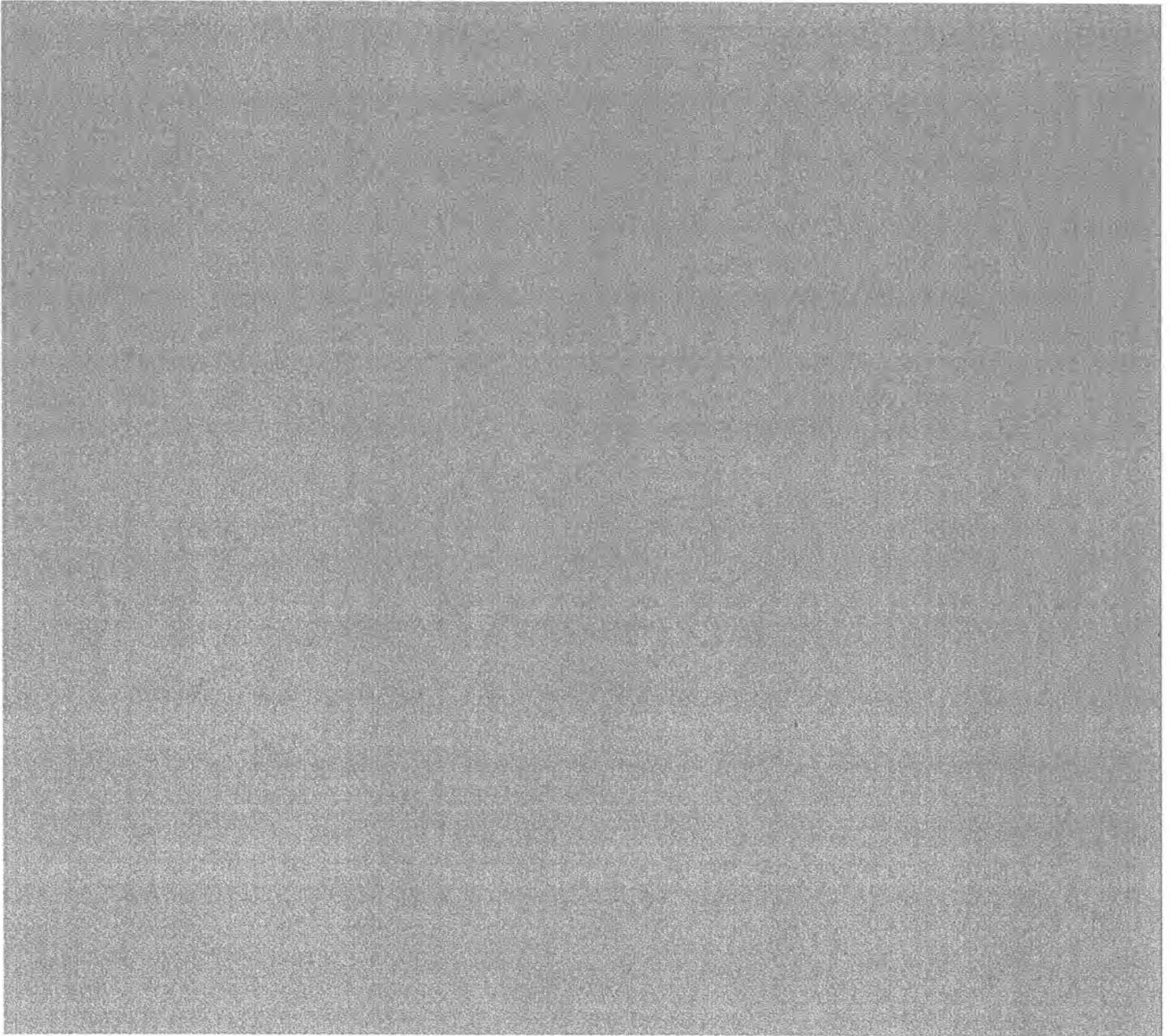
Best Regards,

5.1.2.e

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Office of Information and Communications Technology (OICT)
United Nations

Time Zone: Vienna, Austria CET

Websites: until.un.org / unite.un.org / www.un.org

2

Twitter: @UNTILabs
_____

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5.1.2.e

From: ███████████████████████ ibo.justid.nl>
Date: Tuesday, 26. May 2020 at 14:26
To: ███████ un.org>, ████████████████████
████████ @nctv.minjenv.nl>
Cc: ███████████████████ un.org>, ██████████ un.org>, ██████████
████ @un.org>
Subject: RE: ███████ code coverage and TRIP version

5.1.2.i

████████

It wasn't whitelisted yet but no it is. Can you try again?

Regards,

████████

Van: ████████████████ un.org>
Verzonden: dinsdag 26 mei 2020 14:12
Aan: ████████████████ ibo.justid.nl>; ████████████████
████████ @nctv.minjenv.nl>
CC: ████████████████ un.org>; ████████ un.org>;
████████ un.org>
Onderwerp: Re: ███████ code coverage and TRIP version

5.1.2.e

Hi ████████

Thanks a lot for your message. We does not seem to be able to access the ████████ from the UN Vienna internal network (it times out). Could you please double check that the ████████ ████████ IP address is whitelisted?

5.1.2.i

Thank you.

Best regards,

████

5.1.2.e

_____

Policy Strategy & Governance ████ ivision, Strategic Solutions
T: ████████

Office of Information and Communications Technology (OICT)
United Nations

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_____

Leveraging emerging technology to transform societies, nations and humanity.

From: [redacted] ibo.justid.nl>   5.1.2.e
Sent: Tuesday, May 26, 2020 1:06 PM
To: [redacted] un.org>; [redacted]
[redacted] @nctv.minjenv.nl>
Cc: [redacted] un.org>; [redacted] un.org>; [redacted]
[redacted] @un.org>
Subject: RE: [redacted] code coverage and TRIP version

Hi [redacted]   5.1.2.i

You can download it with the same credentials on [redacted]

Regards,

[redacted]

Van: [redacted] BD/IBO
Verzonden: vrijdag 8 mei 2020 15:15
Aan: [redacted] un.org>; [redacted]   5.1.2.e
[redacted] @nctv.minjenv.nl>
CC: [redacted] @un.org>: [redacted] @un.org>: [redacted]
[redacted] @un.org>
Onderwerp: RE: [redacted] code coverage and TRIP version
                                                                                      5.1.2.i
Hi [redacted]

We put it in the agenda for the 26th of May.

Have a great weekend too!

Regards,
                                                                                      5.1.2.e
[redacted]

Van: [redacted] un.org>
Verzonden: vrijdag 8 mei 2020 15:02
Aan: [redacted] ibo.justid.nl>: [redacted]
[redacted] @nctv.minjenv.nl>
CC: [redacted] un.org>: [redacted] @un.org>; [redacted]   5.1.2.e
[redacted] @un.org>
Onderwerp: Re: [redacted] code coverage and TRIP version   5.1.2.i

Dear [redacted]   5.1.2.e

Thanks a lot for providing the latest version to us. If possible, we would prefer to receive the sprint [redacted]
                                                                                      5.1.2.i
Thank you and have a great weekend.

Best regards,

[redacted]

[redacted]

4

Policy Strategy & Governance Division, Strategic Solutions
T: ▮

Office of Information and Communications Technology (OICT)
United Nations

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Leveraging emerging technology to transform societies, nations and humanity.

From: ▮ ibo.justid.nl>

Sent: Thursday, May 7, 2020 12:19 PM
To: ▮ un.org>; ▮
@nctv.minjenv.nl>
Cc: ▮ un.org>; ▮ un.org>; ▮
▮ un.org>
Subject: RE: ▮ code coverage and TRIP version

Hi ▮

We got approval for giving you the latest version. Because of the available staff we can do this Tuesday
May 12 (sprint ▮ or May 26 (sprint ▮ which do you prefer?

Regards,

▮

Van: ▮ BD/IBO
Verzonden: donderdag 30 april 2020 11:22
Aan: ▮ un.org>; ▮
@nctv.minjenv.nl>

CC: ▮ @un.org>; ▮ un.org>; ▮
▮ un.org>
Onderwerp: RE: ▮ code coverage and TRIP version

Hi ▮ ,

Luckily we are in good health and you? Regarding to the TRIP version we asked for approval but we didn't
get an answer yet (probably because of the corona) so we will check again.

See below for my answers in red.

Regards,

▮

Van: ▮ un.org>
Verzonden: donderdag 30 april 2020 11:13
Aan: ▮ ibo.justid.nl>; ▮
▮ nctv.minjenv.nl>

CC: ████████████████████ un.org>; ████████████████ un.org>; ████

████ @un.org>

Onderwerp: Re: ████████ code coverage and TRIP version

Dear ████████

I hope this email finds you healthy in these challenging times.

I would like to follow up on the below e-mail regarding if it would be possible to share the latest TRIP version (that contains the fixes) with us?

Could you please also share your experience and practices regarding how to manage master data such as airports, countries and airlines? In particular:

Thank you for your help.

Best regards,

████████

████████████████████

Policy Strategy & Governance Division, Strategic Solutions

████████████

Office of Information and Communications Technology (OICT)
United Nations

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From: ████████████████████ @un.org>
Sent: Wednesday, March 11, 2020 10:45 AM
To: ████████████████████ t@ibo.justid.nl>; ████████████████
████ @nctv.minjenv.nl>
Cc: ████████████████████ @un.org>; ████████████ un.org>; ████
████ @un.org>
Subject: Re: ████████ code coverage and TRIP version

Dear ████████

Thanks a lot for sharing this information with us. I would like to ask if it would be possible to share the current latest TRIP version (that contains the fixes) with us?

6

Thank you.

Best regards,

From: [redacted] @ibo.justid.nl>
Sent: Wednesday, February 26, 2020 10:29 AM
To: [redacted] un.org>; [redacted]
[redacted] @nctv.minjenv.nl>
Cc: [redacted] un.org>; [redacted] un.org>; [redacted]
[redacted] a@un.org>
Subject: RE: [redacted] code coverage and TRIP version   5.1.2.i

Hi [redacted]   5.1.2.e

Thanks for sharing the report. We just got a [redacted] our self and we already fixed a lot of items. They found almost the same items:

[redacted]   5.1.2.i

If you want more clarification on items please let me know. We can't share the full report because of the classification on the document (and it's in Dutch).
[redacted] so that's no problem at our side.

Regards,   5.1.2.i

[redacted]

5.1.2.e

Van: [redacted] @un.org>
Verzonden: dinsdag 11 februari 2020 11:41

Aan: ▮▮▮▮ @ibo.justid.nl>; ▮▮▮▮ 5.1.2.e
▮▮▮▮ nctv.minjenv.nl>

CC: ▮▮▮▮ @un.org>: ▮▮▮▮ @un.org>:
▮▮▮▮ @un.org>

Onderwerp: Re: ▮▮▮▮ code coverage and TRIP version 5.1.2.i

Dear ▮▮▮▮ 5.1.2.e

I hope you are doing well. Thank you again for sharing TRIP ▮▮ with us. For your information please 5.1.2.i
find enclosed the confidential report about the security assessment performed by OICT security team on
version ▮▮

5.1.2.i

Thank you.

Best regards,

▮▮▮▮

Policy Strategy & Governance Division, Strategic Solutions 5.1.2.e

▮▮▮▮

Office of Information and Communications Technology (OICT)
United Nations

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Leveraging emerging technology to transform societies, nations and humanity.

From: ▮▮▮▮ @un.org>
Sent: Thursday, October 3, 2019 3:50 PM 5.1.2.e
To: ▮▮▮▮ - BD/IBO ▮▮▮▮ :
▮▮▮▮ @nctv.minjenv.nl>
Cc: ▮▮▮▮ @un.org>: ▮▮▮▮ o@un.org>

▮▮▮▮

E-mailtrail verder gelijk aan deel
document 20190611

8

Ministry of Security and Justice

Travel Information Portal (TRIP)

As from 2016, air carriers will automatically provide their passenger information via a secure connection to a single central travel information portal. The information concerns reservation information (PNR) and departure control information (API). This applies to all Dutch airports and only for non-EU and non-Schengen flights.

1 Booking → **2 Checking in** → **3 Departing** → **4 Flying** → **5 Disembarking and continuing your journey**

Checks

72 hours PNR | 24 hours | | | | 30 min | | Within 15 minutes after 'off blocks'
24 hours | | 75 min | 1 hour | 45 min | | | Within 15 minutes after 'off blocks'

Travel data portal | Customs | Marechaussee | Public Prosecution

Inspection of goods

Border control

Trace and arrest criminals
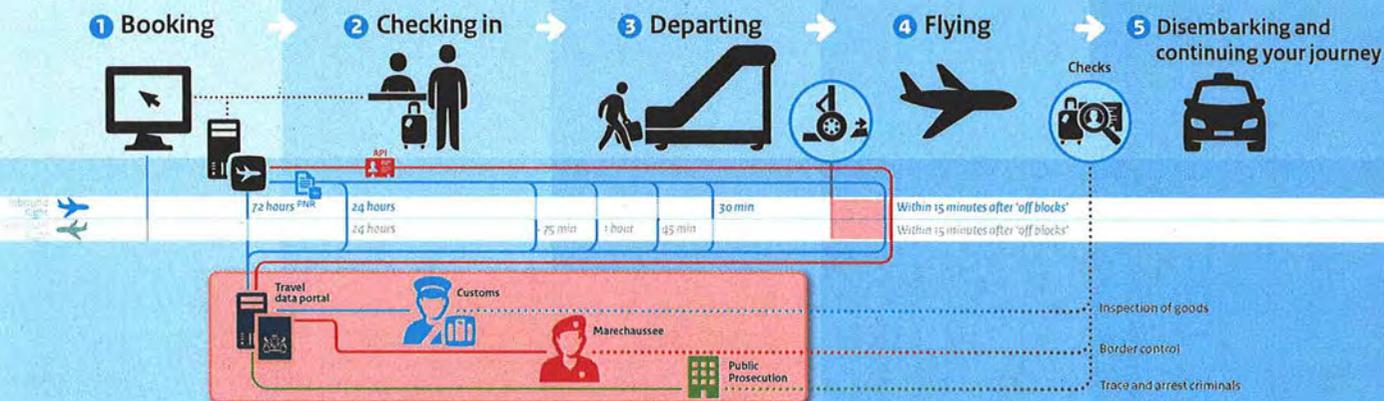
What will change?
Many air carriers already provide the Royal Netherlands Marechaussee with API for inbound flights. A new aspect is that PNR for both inbound and outbound traffic must also be submitted to a single central point. This working method is in line with international developments for data exchange between the aviation sector and government authorities.

The data transfer is subject to the international standards as formulated by the International Civil Aviation Organisation (ICAO), the World Customs Organisation (WCO) and the International Air Transport Association (IATA):
- UN/EDIFACT PAXLST for API
- UN/EDIFACT PNRGOV for PNR

Retention period
For Customs, PNR is stored in TRIP for two days. In specific cases, this period will be 30 days. After this period, the personal data are destroyed and the other data are forwarded to the Customs systems. This anonymous information is used for trend analyses, for example.
API is forwarded to the Marechaussee's API centre and does not remain stored in TRIP.

Privacy
Air carriers inform their passengers of the fact that they provide travel information to the authorities. The websites of Customs and the Marechaussee show which information is collected for which purpose.

The data exchange is governed by the Personal Data Protection Act (PNR) and the Police Data Act (API). The TRIP system is subject to strict security measures in order to safeguard the privacy of passengers.

Advantages
The number of direct requests for information to air carriers that automatically provide data is expected to decrease, which saves time and money. Moreover, improved information allows organisations such as Customs to work more specifically, thereby reducing delays in the departure and arrival process as much as possible. After all, we all benefit from a safe and smooth flow of passengers and goods.

Ministry of Security and Justice

Travel Information Portal

Information for airlines and interest groups

Travel Information Portal
Information for airlines and interest groups

General

What is the Travel Information Portal?

The Travel Information Portal (TRIP) is a technical facility for the collection of travel data which the Customs Administration of The Netherlands and the Royal Netherlands Marechaussee must have at their disposal on the basis of their statutory powers. TRIP also makes it possible to consult travel data by automated means to execute a request from a public prosecutor.

The travel data consist of reservation and departure control data, also respectively referred to as *Passenger Name Records* (PNR) and *Advance Passenger Information* (API). PNR are recorded by the airline for every passenger who books a flight and include such items as the date the reservation was made, contact details, luggage information and any check-in or boarding information available. API are data from the travel document (such as name and nationality), about the flight (such as the flight number and time of departure) and about the travel route. The exact set of API data is laid down in Section 2.2a subsection 3 of the Aliens Decree 2000.

What is the purpose of TRIP?

The first purpose of TRIP is to create a *Single Window* function for the supply of travel data by civil aviation, in order to support :
- the statutory control and supervision tasks of Customs with regard to the cross-border movement of goods;
- the statutory tasks of the Royal Netherlands Marechaussee with regard to border control and combatting illegal migration;
- reducing the administrative burden on airlines.

The second purpose is to create an *application* which:
- allows Customs to scan flights for risk indicators in preparation for targeted inspections;

- supports the automated execution of a request from the public prosecutor to obtain information about a passenger in connection with a criminal investigation.

What has changed?

TRIP provides a *Single Window* (a single, centralised information portal) to which airlines send the travel data required by Customs, the Royal Netherlands Marechaussee and the public prosecutor in the exercise of their statutory powers.

A number of airlines already supply API data to the Royal Netherlands Marechaussee. In future these data will be delivered to the API centre of the Royal Netherlands Marechaussee by means of TRIP. Airlines will now also supply the PNR data to Customs via TRIP.

TRIP has adopted the *'push'* method: airlines transmit ("push") the required data to TRIP. This is in line with international developments in passenger data exchange between the aviation sector and governments *(Guideline on PNR Data ICAO 2010, doc 9944)*.

Thanks to the automated supply of data by airlines, the number of 'manual' requests addressed directly to airlines by authorised bodies will decline. Because data are only retained in TRIP for a short period of time, it will still be necessary to request historical information directly from the airline (always based on a request from the public prosecutor).

For which countries of departure and arrival are the travel data required?

The airlines from which Customs requires data must supply these for all flights departing outside the European Union landing at a Dutch airport and for all flights departing from a Dutch airport to destinations outside the European Union.

API data must be supplied for flights to the Netherlands from the airports listed in Appendix 1a of article 2.1a of the Aliens Regulations 2000.
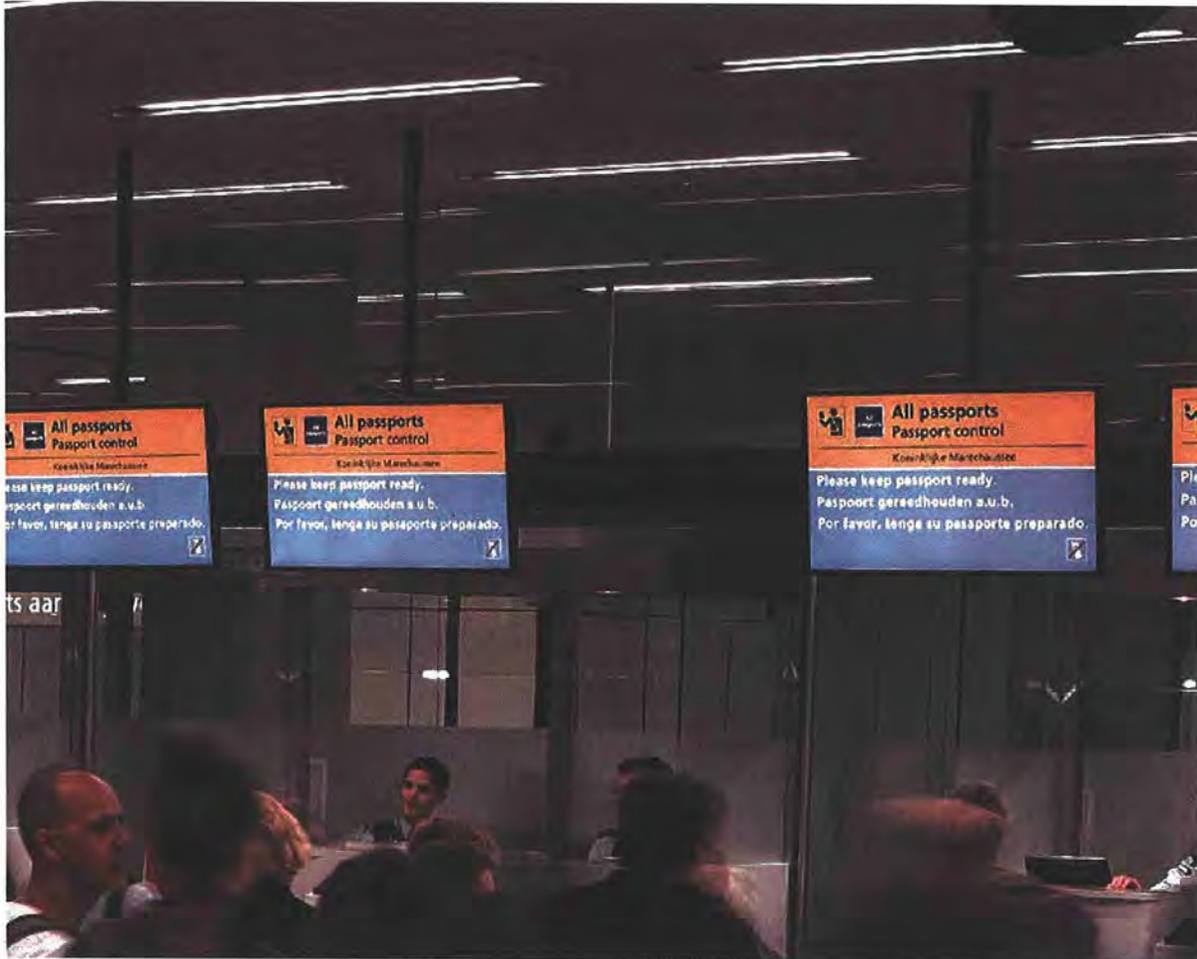
Legal aspects

*What is the legal context of the introduction of TRIP?*

Customs is authorised to request and use PNR data pursuant to Sections 13, 14 and 15 of the Community Customs Code (CCC) and Section 1:32 of the General Customs Act.

Airlines are obliged to collect and provide API data pursuant to the Aliens Act 2000 (Section 4 third subsection), the Aliens Decree 2000 (Sections 2.2a, 2.2b and 2.2c) and the Aliens Regulations 2000 (Section 2.1a).

In executing a request from the public prosecutor, authorities may request passenger data from Customs and the Royal Netherlands Marechaussee in the Travel Information Portal (on the basis of Sections 126nd and 126ne of

the Code of Criminal Procedure for example). At present authorities turn to the airlines directly in execution of those requests, or to the API centre of the Royal Netherlands Marechaussee.

TRIP also takes, as far as possible, the forthcoming European Directive regarding the use of PNR data into account. *('Proposal for a Directive of the European Parliament and the Council regarding the use of the personal data of passengers for the prevention, detection, investigation and prosecution of terrorist offences and serious crime.')*
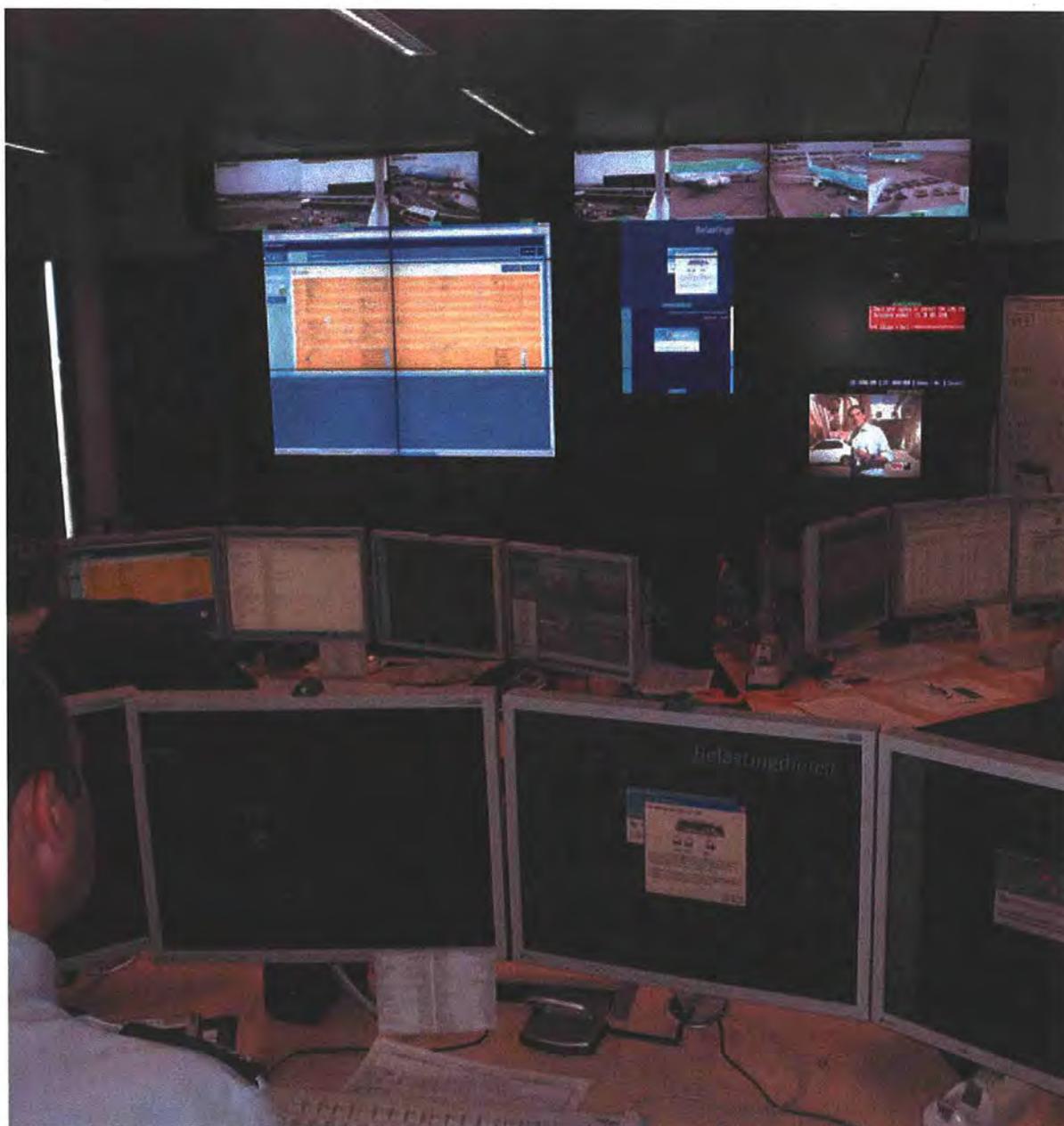
Privacy

How is the privacy of travellers guaranteed?

The processing of travel data by Customs takes place in accordance with the Personal Data Protection Act. The processing of API data by the Royal Netherlands Marechaussee takes place in accordance with the Police Data Act and the Aliens Act 2000. *'Privacy Impact Assessments'* are carried out in the context of the implementation of TRIP to ensure that the statutory obligations associated with those Acts are complied with.

Passengers may submit a request to the airline to inspect their personal data and correct it if necessary. They may submit a similar request to the Royal Netherlands Marechaussee or to Customs.

How long are personal data retained?

The PNR data are retained by Customs in TRIP for 48 hours, or for 28 days in the case of targeted investigations. After this period the *personal* data are deleted. The remaining data is sent on to the systems operated by Customs, who then use it for trend analysis.

The API data sent to TRIP for the Royal Netherlands Marechaussee are sent on to the API centre within one minute. These data are not retained in TRIP.

How are travellers informed of the fact that travel data are passed on?

Airlines must inform their passengers of the fact that travel data are passed on to the authorities. Customs and the Royal Netherlands Marechaussee also give a full account of the nature and purpose of the collected data on their websites.

Technology and processes

How do airlines send data to TRIP?

Airlines supply the requested PNR and API data to TRIP using a secure connection (possibly by way of a third party). The connection runs through *ebMS (ebXML Messaging Service)*, a protocol for secure and reliable messaging between two parties. ebMS is the protocol recorded in the central government standard for data linkage known as *DigiKoppeling.*

For the purposes of data transfer the standards formulated by the ICAO (International Civil Aviation Organisation), the WCO (World Customs Organisation) and the international interest group for airlines IATA (International Air Transport Association) are applied.

For API data the applied standard is *UN/EDIFACT PAXLST* and for PNR data the applied standard is *UN/EDIFACT PNRGOV*.

How is the connection set up between an airline and TRIP?

At the start of the connecting process an intake interview takes place between the specialists of TRIP and the airline concerned. During this interview the (technical) implications of supplying the data are clearly explained, as well as the legal basis. A joint plan of action for the technical connection is then drawn up. It is subsequently verified, by means of a number of test deliveries, that the correct data are being supplied and received securely, and in the right format. Only then does the connection go 'live'. From that moment on the airline's travel data are sent to TRIP in an automated fashion.

An agreement is drawn up between the airline and the requesting party (Customs for example), describing how parties will deal with each other. The Ministry of Security and Justice is responsible for the technical and functional management of TRIP.

Can airlines use a broker to send data?

Airlines may decide for themselves whether they will supply data to TRIP directly from their own systems, via a *Global Distribution System* (GDS) such as

5.1.2.i

. In all cases the airline remains responsible for supplying the requested data.

Consequences for airlines

What are advantages to the airlines of implementing TRIP?

Connected airlines will supply the required travel data to a single portal (TRIP *Single Window*). It is also expected that the number of information requests sent directly to the airline will decline. This will save time and

money. The privacy of the passengers of the airlines is well protected since the airlines do not know the identity of the persons for whom data is requested on behalf of the public prosecutor.

Are the airlines obliged to supply new data?

No PNR data is requested other than what is already present in the reservation and departure control systems of the airline concerned. Airlines are not obliged to collect PNR data.

API is a fixed set of data which must be collected by the airline and delivered in full.

Are the airlines held responsible if the information sent turns out to be incorrect or incomplete?

Airlines have a statutory obligation to supply, on request, *all* the PNR data at their disposal to a legally authorised party such as Customs. Airlines are not held responsible for the correctness of that data.

API data on the other hand can be verified. Pursuant to Section 4 of EU Directive 2004/82, necessary measures and sanctions are imposed on carriers who provide incomplete or incorrect data through attributable negligence.

How often and at what moments should airlines pass on ('push') the requested data?

The following applies for the supply of travel data:

API: One-off transmission within 15 minutes of '*off blocks*' (the moment at which the aircraft leaves the gate). If it is easier for the airline to send the information twice (once after check-in and once after departure of the aircraft from the gate) this is also permitted.

PNR: for the proper exercise of its tasks Customs has defined the following *push* moments for PNR data ('T' being time of departure):
- Inbound flights: T-72 hours, T-24 hours, T-30 minutes and 15 minutes after departure;
- Outbound flights: T-24 hours, T-75 minutes, T-1 hour, T-45 minutes and 15 minutes after departure.

Are there costs for the airlines associated with supplying the travel data?

Costs may be incurred by the airline in question when supplying API and PNR data if, for example, a third party is deployed to pass on the messages on behalf of the airline. The level of these costs will depend on such things as the number of flights operated by the airline to and from the Netherlands (and therefore the number of messages). The airline must bear the costs of supplying the travel data. It is however anticipated that airlines will also save costs because fewer requests for data will be coming in directly. This will reduce the amount of (manual) work involved, thereby saving time and money.

Will an interactive API (iAPI) system be introduced?

Interactive API, whereby the airline can ascertain in advance of departure whether or not it can take a passenger on board, is not a component of TRIP at the present time. It may well become part of the functionality provided in the future however.

Is the airline responsible for returning passengers who have been refused at the border and/or is there a fine to be paid in this regard?

The airline remains responsible for its passengers. If a passenger is refused at the border (whether or not on the basis of the travel data supplied by the airline) it remains the responsibility of the airline to take that passenger back to the country of origin, and to accept the associated expense for its own account.

International developments

How does TRIP tie in with international developments?

Cross-border crime, terrorism, illegal immigration and smuggling continue to be a major, worldwide cause of concern. More and more governments are seeking to improve their access to information to help them to detect and combat these crimes. Supply of travel data by airlines is an important tool in this regard.

Within the context of the European Union this development is evinced by the API Directive (2004/82/EC), the *Union Customs Code* and the forthcoming PNR Directive.

More information

Where can I find more information?
If you have any questions about TRIP you may contact the TRIP *Single Window* coordinator at the following email address: ▨@minvenj.nl.
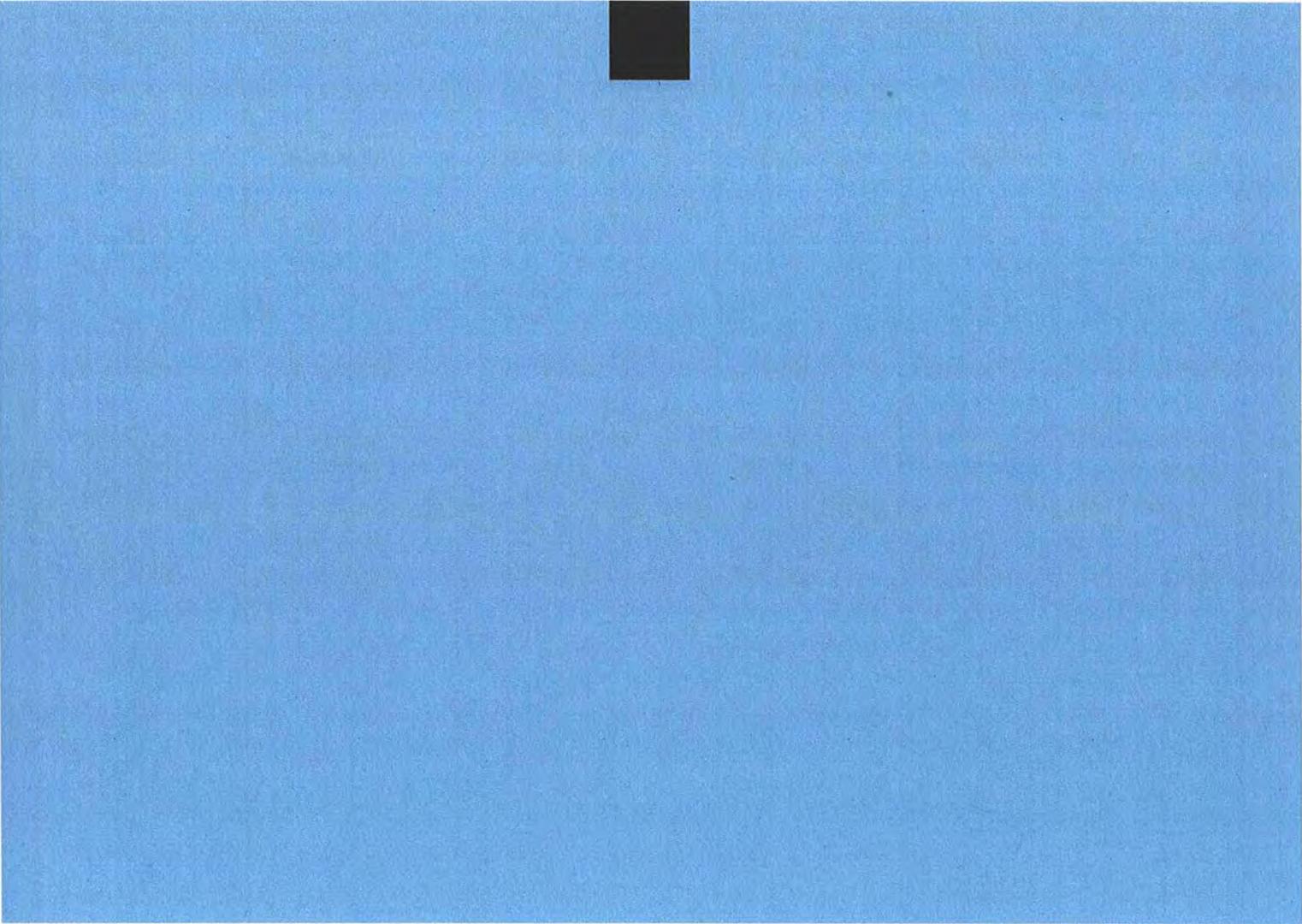
5.1.2.i

Nationaal Coördinator
Terrorismebestrijding en Veiligheid
Ministerie van Veiligheid en Justitie

Carrier connection
- ebMS2.0
- ebMS3.0 (AS4)

By: 5.1.2.e

Version 1.0 en, March 15 2018

Nationaal Coördinator
Terrorismebestrijding en Veiligheid
Ministerie van Veiligheid en Justitie

Contents

Why ebMS protocol?

- Reliable messaging

- Standard within the Dutch government

- PNR directive (ebMS3.0 – AS4)

What is ebMS?

- ebMS, or ebXML Messaging Service, is the messaging layer of the ebXML framework. ebMS specifies how messages are sent and received over the Internet, including features for security, digital signatures, non-repudiation and reliability.

What is a CPA?

- CPA (Collaboration Protocol Agreement) document is the intersection of two Collaboration Protocol Profile documents, and describes the formal relationship between two parties. Collaborative Partner Profile Agreements are XML based documents specifying a trading agreement between trading partners. Each trading partner will have their own CPP document that describes their abilities in an XML format. For instance, this can include the messaging protocols they support, or the security capabilities they support. A

- CPA is called Pmode for ebMS3.0 (AS4)

From Carrier – to - TRIP
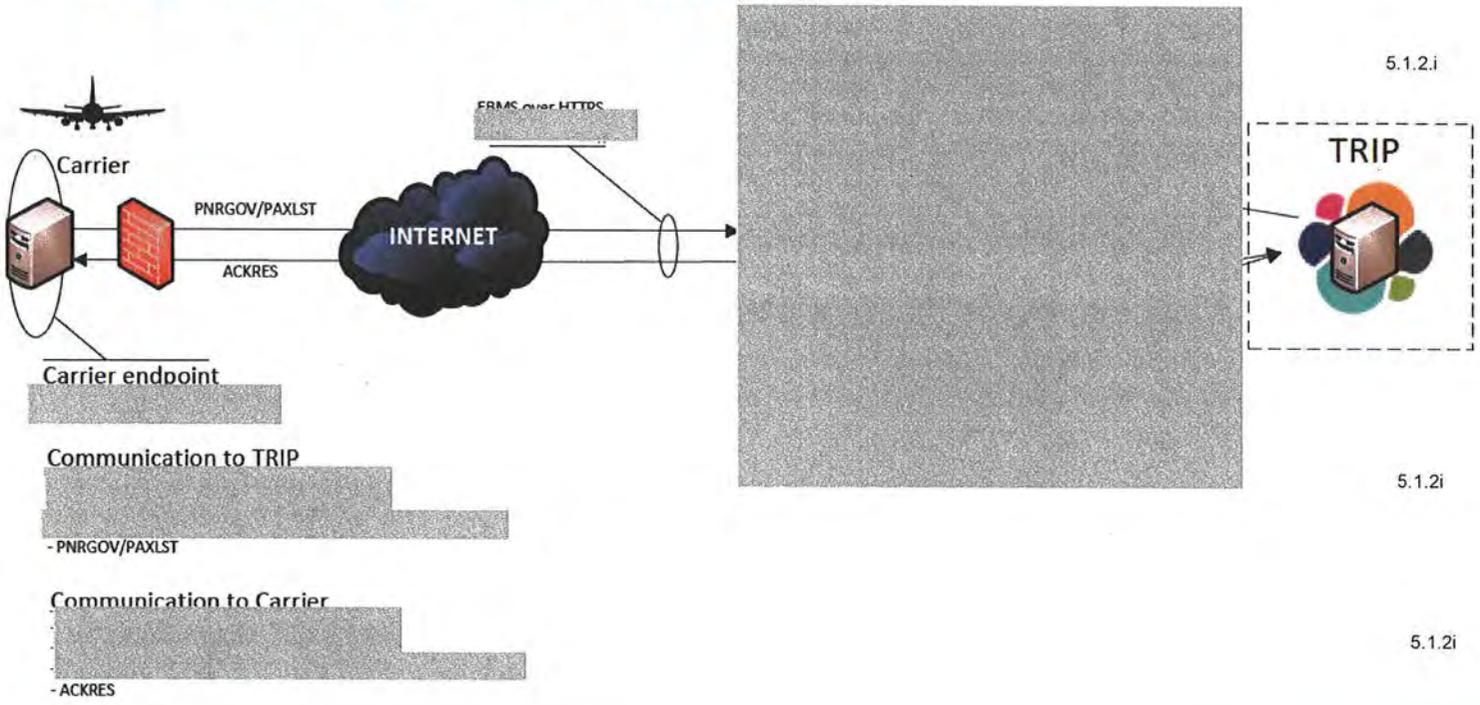
5.1.2.i

EBMS over HTTPS

TRIP

Carrier

PNRGOV/PAXLST

INTERNET

ACKRES

Carrier endpoint

Communication to TRIP

- PNRGOV/PAXLST

Communication to Carrier

- ACKRES

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5.1.2i

# End-to-end encryption
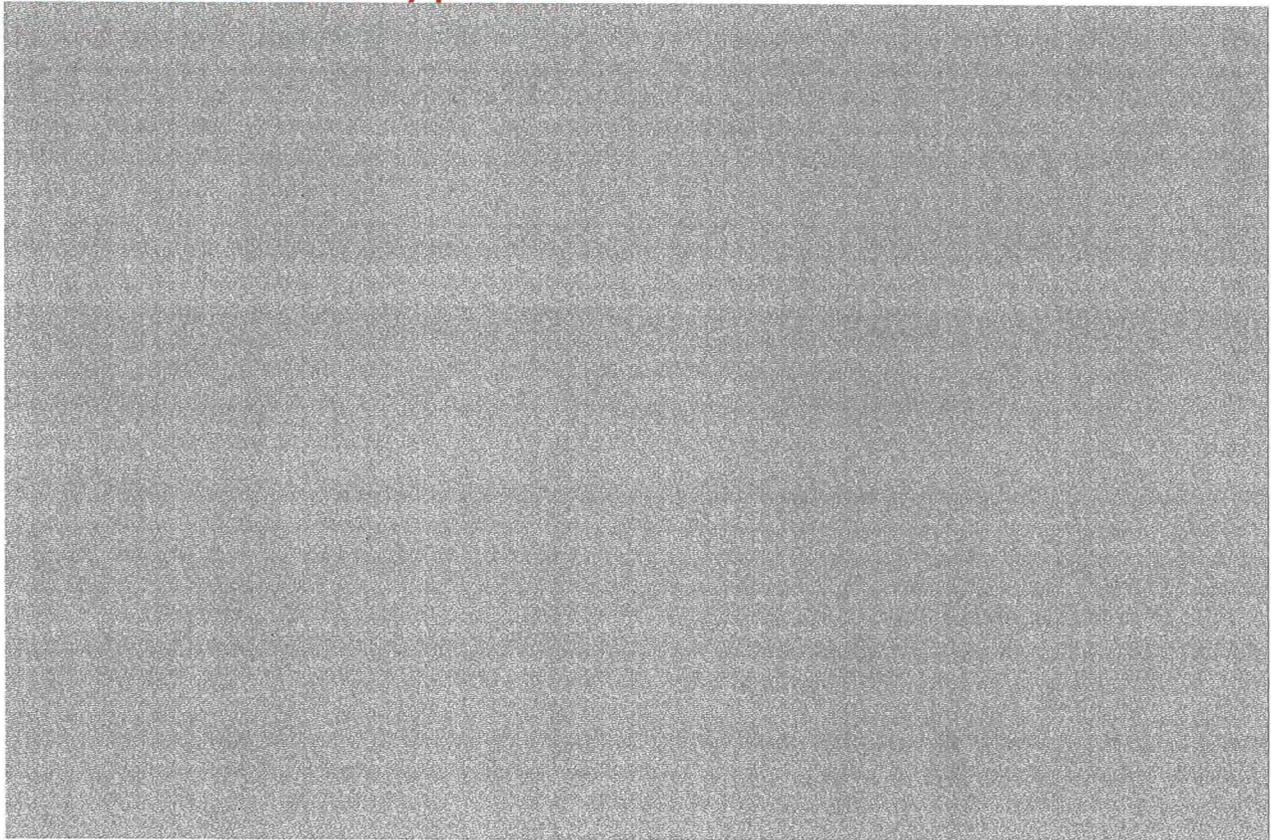
Software (Gateways)
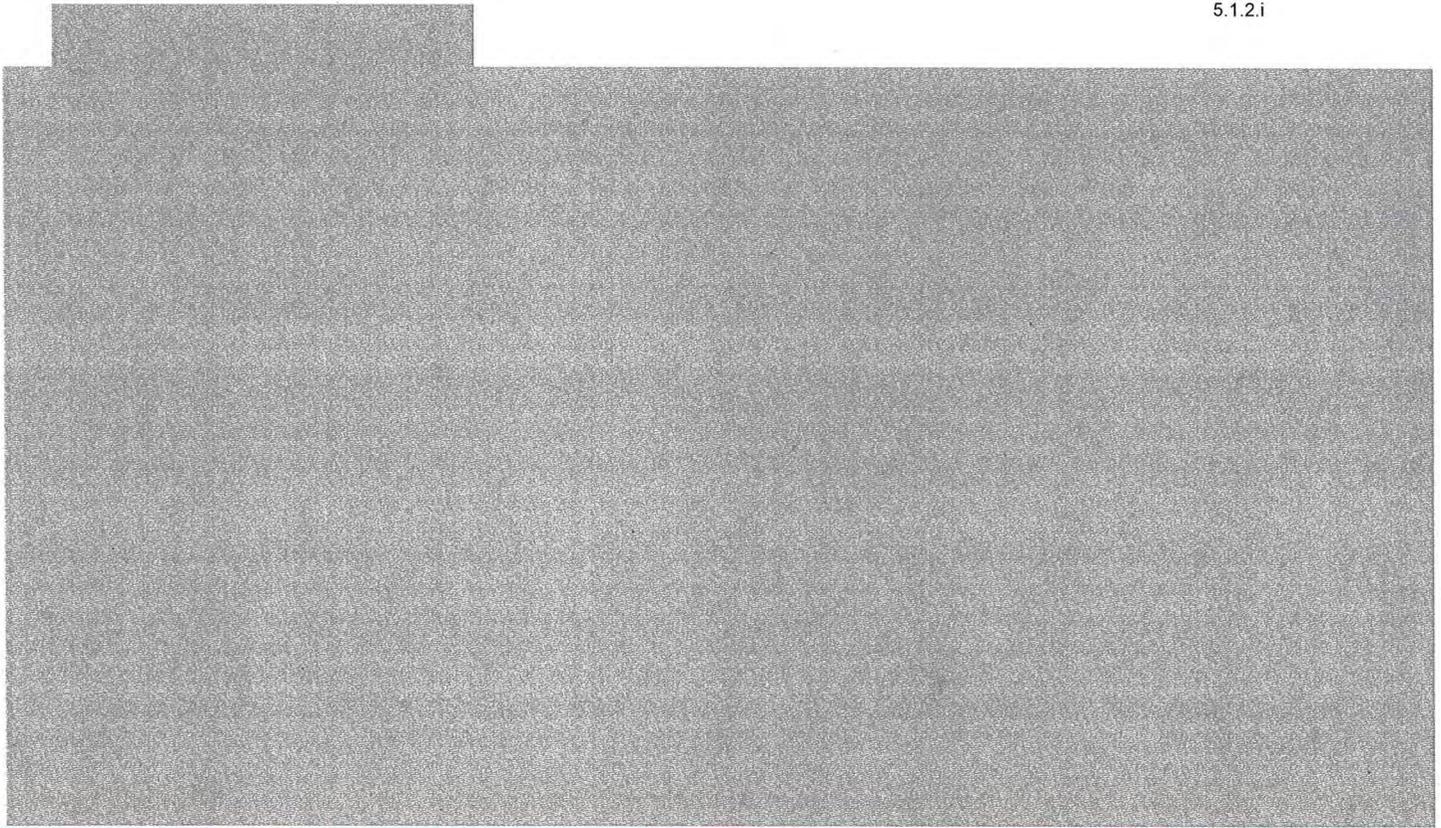
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Attentions

- AS4 knowlegde is poor with the carriers!

- Pmode specification
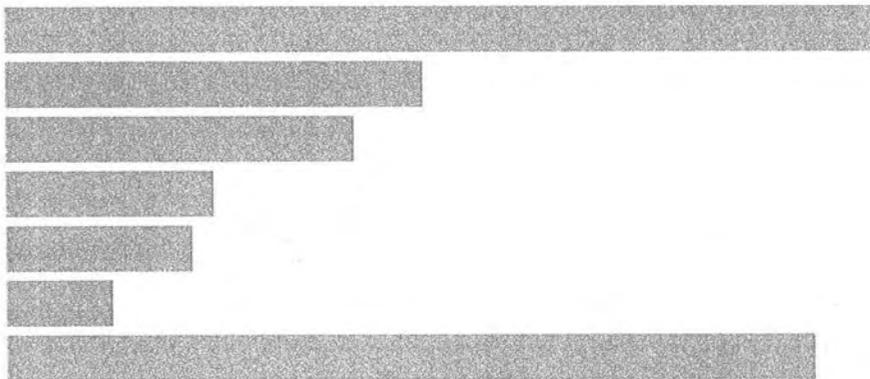
5.1.2.i

Questions
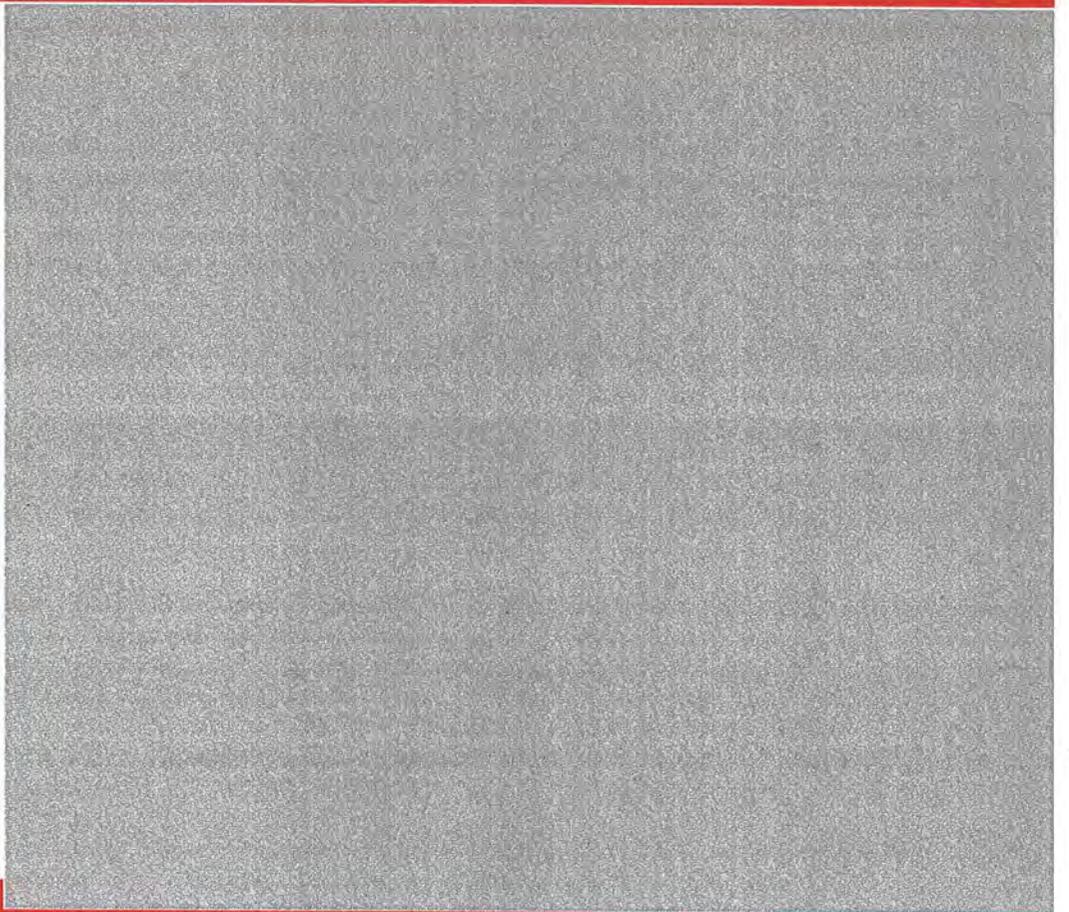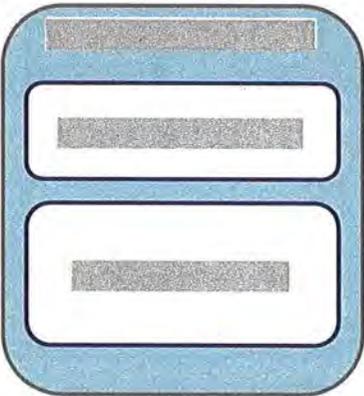
Example CPA
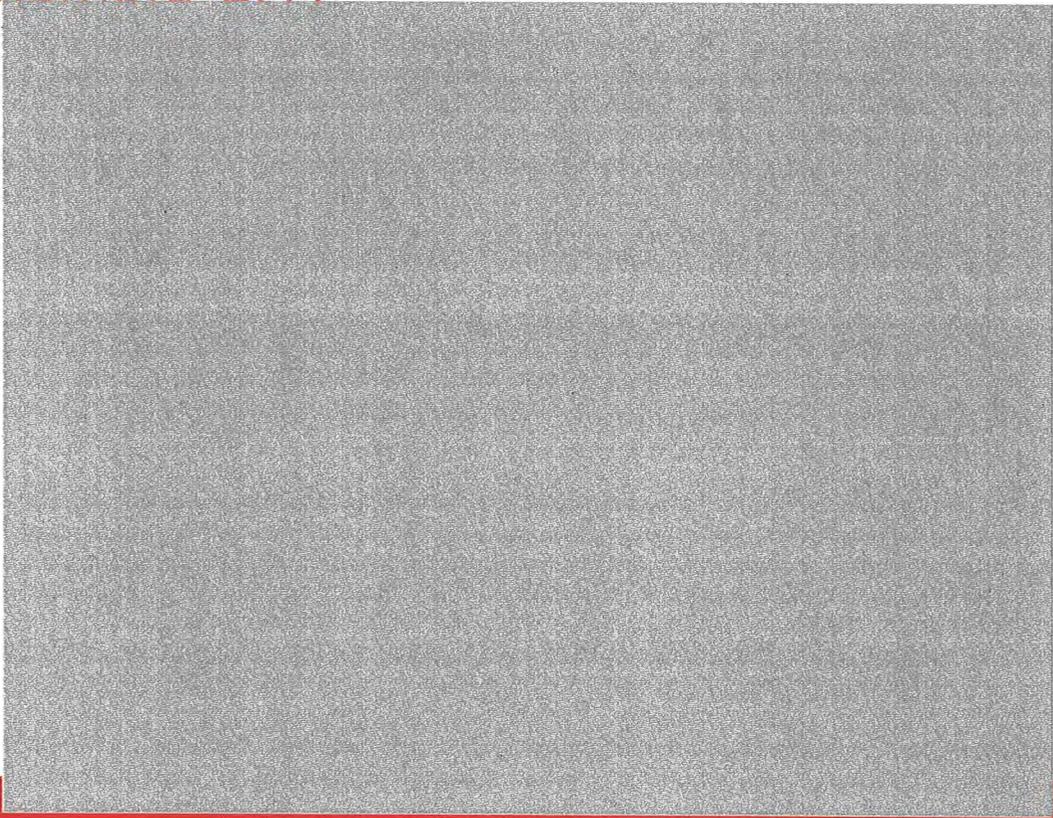
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Example Pmode
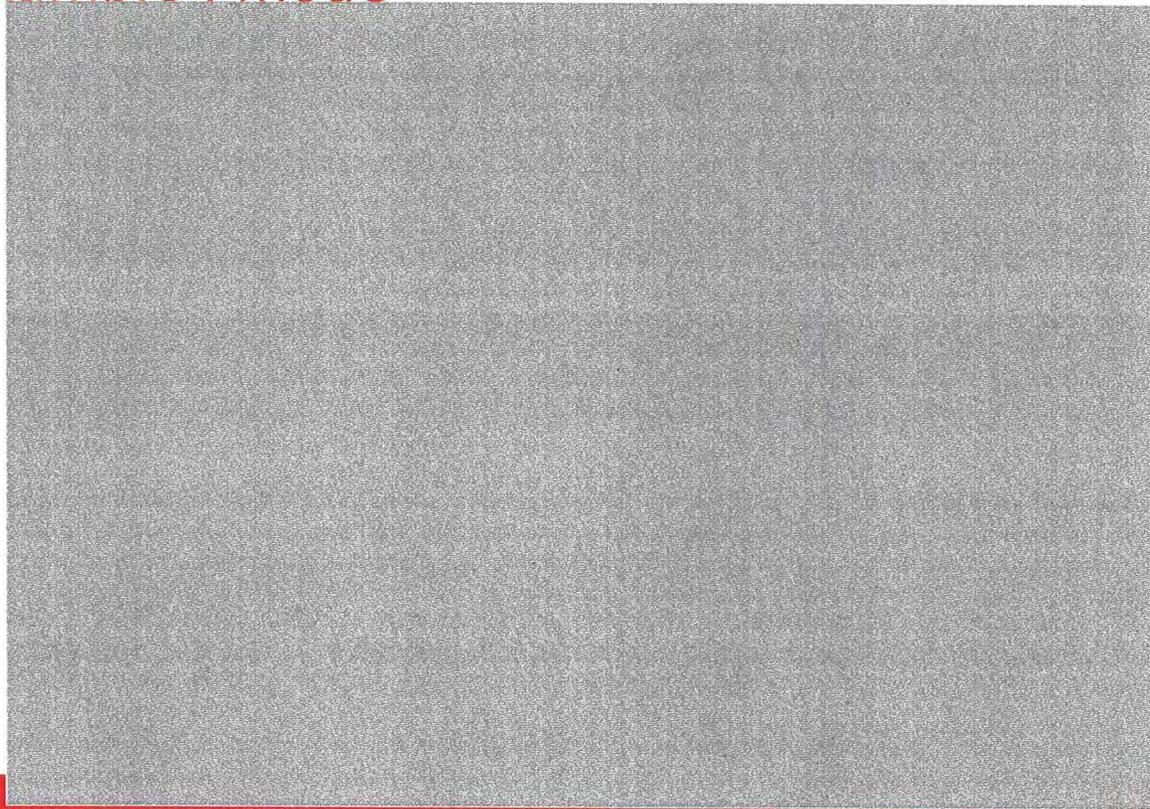
National Coordinator for Security and
Counterterrorism
Ministry of Security and Justice

Netherlands PNR
Implementation Guide

Version 1.4
May 2018

Document details

Subject : Netherlands PNR Implementation Guide 1.0
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	Version	Date
Implementation Guide released	1.0	October 2016
Added multipart filename convention and new TRIP client and server certificate	1.1	November 2016
Updated version; including Implementation Decision and Push moments	1.2	July 2017
Data format, pre-connection phase, test process and PAXLST message	1.3	May 2018
Sanction regime	1.4	May 2018

Table of Contents

1. Introduction

The purpose of this PNR Implementation Guide is to provide the necessary information to carriers and their (data transmission) service providers for complying with the Dutch government's PNR requirements.

Carriers are required to provide reservation (PNR) and check-in and boarding (API) data of all passengers for all flights to and from airports in the Netherlands.

This Guide sets out to explain the legal basis for this, the principles of operation of the Dutch Passenger Information Unit, which information is specifically being requested and which implementation steps carriers need to follow in order to be in compliance.

Please direct any questions you may have to ▮▮▮▮▮▮▮▮@minvenj.nl.   5.1.2.i

2. Provision of PNR data in the Netherlands

2.1 Legal basis

EU PNR directive

The legal basis for requesting PNR data from the carriers can be found in Directive (EU) 2016/681 of the European Parliament and of the Council of 27 April 2016 on the use of passenger name record (PNR) data for the prevention, detection, investigation and prosecution of terrorist offences and serious crime.

The full text of the Directive (in multiple languages) may be found here: http://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX:32016L0681

The Directive is foreseen to be transposed into Dutch national law in the first quarter of 2018. From that date onwards the legislation is applicable to all carriers flying to and from the Netherlands.

Relation with existing legislation

The transposition of the PNR Directive does not prejudice the existing legal obligations regarding the provision of passenger data by air carriers.

The Customs Administration of the Netherlands is authorized to request, consult and use PNR data pursuant to Articles 15 and 46 of the Union Customs Code and Article 1:32, paragraph 2, of the Netherlands General Customs Act.

Air carriers are obliged to collect and provide API data pursuant to the Aliens Act 2000 (Article 4, paragraph 3), the Aliens Decree 2000 (Article 2.2a, 2.2b and 2.2c) and the Aliens Regulations 2000 (Article 2.1a).

In executing a request from the public prosecutor (based on the Netherlands Code of Criminal Procedure), competent authorities such as the National Police may also directly request passenger data from an air carrier.

Single Window

In order to minimize the administrative burden on carriers a *Single Window* has been created by the Dutch government to which the carriers may send the requested data. This means that in case the same data (at the same 'push moment') is requested from an air carrier by different governmental organizations, carriers can send these data *only once*.

For example: both Dutch Customs and the PIU-NL request PNR data to be sent immediately after flight closure (see paragraph 3.2 for Push moments). The carrier sends this data to the Single Window *once*; the Single Window then distributes the data to Customs and PIU-NL in accordance with their respective legal mandates.

2.2 Passenger Information Unit Netherlands (PIU-NL)

The Passenger Information Unit Netherlands (PIU-NL) is responsible for:

- Collecting PNR data from air carriers, storing and processing those data and transferring those data or the result of processing them to the competent authorities
- Exchanging both PNR data and the result of processing those data with the PIUs of other Member States and with Europol.

The PIU-NL processes PNR data for the following purposes:

1. Carrying out an assessment of passengers prior to their scheduled arrival in or departure from the Netherlands to identify persons who require further examination by the competent authorities, and, where relevant, by Europol, in view of the fact that such persons may be involved in a terrorist offence or serious crime;
2. Responding, on a case-by-case basis, to a duly reasoned request based on sufficient grounds from the competent authorities to provide and process PNR data in specific cases for the purposes of preventing, detecting, investigating and prosecuting terrorist offences or serious crime, and to provide the competent authorities or, where appropriate, Europol with the results of such processing; and
3. Analyzing PNR data for the purpose of updating or creating new criteria to be used in the assessments in order to identify any persons who may be involved in a terrorist offence or serious crime.

When carrying out the assessment referred to under point 1), the PIU-NL may:

- Compare PNR data against databases relevant for the purposes of preventing, detecting, investigating and prosecuting terrorist offences and serious crime, including databases on persons or objects sought or under alert, in accordance with Union, international and national rules applicable to such databases; or
- Process PNR data against pre-determined criteria.

Any assessment of passengers prior to their scheduled arrival in or departure from the Netherlands carried out against pre-determined criteria is carried out in a non-discriminatory manner. The pre-determined criteria are targeted, proportionate and specific.

2.3 Data protection

The PIU-NL appoints a data protection officer responsible for monitoring the processing of PNR data and the implementation of relevant safeguards. A data subject has the right to contact the data protection officer, as a single point of contact, on all issues relating to the processing of that data subject's PNR data.

The PNR data provided by the carriers to the PIU-NL are retained in a database at the PIU-NL for a period of five years after their transfer. The PNR data are deleted permanently upon expiry of this period. Upon expiry of a period of six months after the transfer of the data, all PNR data shall be *depersonalized* through masking out the data elements which could serve to identify directly the passenger to whom the PNR data relate. Disclosure of the full PNR data shall then only be permitted where it is reasonably believed that it is necessary for the preventing, detecting, investigating and prosecuting of terrorist offences or serious crime and the request is approved by a judicial authority.

The processing of PNR data revealing a person's race or ethnic origin, political opinions, religion or philosophical beliefs, trade union membership, health, sexual life or sexual orientation is prohibited. It is requested to *not* send this type of PNR data to the PIU-NL. In the event that PNR data revealing such information are received by the PIU-NL, they shall be deleted immediately.

Every passenger has the right to protection of their personal data, rights of access, rectification, erasure and restriction and rights to compensation and judicial redress. Carriers involved should ensure that passengers are clearly and precisely informed about the collection of PNR data and their rights.

2.4 Sanctions

Failure to comply with this notification of requirements may lead to sanctions, as specified under Dutch law.

Air carriers are obliged to transfer the PNR data that they already collect in their normal course of business. This therefore concerns a delivery obligation and not an obligation to collect. In case an air carrier does not meet her obligations under or pursuant to the PNR law, violation thereof can be punished with a custody of a maximum of six months or a penalty of the fourth category (article 24 in the PNR law)[1].

In case an air carrier does not fulfill or incompletely fulfills her delivery obligation, she will be addressed by the Pi-NL. In case this occurs more often or structurally, the air carrier will receive an official warning from the Pi-NL. After this first warming an air carrier has seven days to send the complete information. From the moment of the first warning, a trial period of 90 days will start. In case in these 90 days all data is being received correctly, the trial period will end. However, in case in this period the data is still incomplete or not received, a new seven-day period will start to fulfill the obligation and the airline will receive a second warning. If the Pi-NL establishes that during the trial period an air carrier does not fulfill her obligations for a third time, an official report is drawn up. This official report will be forwarded to the Public Prosecution service, together with the earlier warnings, who may decide on sanctioning.

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[1] This is published in the Staatscourant. The Staatscourant includes all of which a law, royal decree or ministerial order prescribes publication or communication in the Staatscourant and publications originating from the central government.

3. Transmission of PNR

3.1 Scope of data to be transmitted

'PNR' means a record of each passenger's travel requirements which contains information necessary to enable reservations to be processed and controlled by the booking and participating air carriers for each journey booked by or on behalf of any person, whether it is contained in reservation systems, departure control systems used to check passengers onto flights, or equivalent systems providing the same functionalities.

Specifically, the following data is requested by the PIU-NL, as far as collected by the carrier:

1. PNR record locator
2. Date of reservation/issue of ticket
3. Date(s) of intended travel
4. Name(s)
5. Address and contact information (telephone number, e-mail address)
6. All forms of payment information, including billing address
7. Complete travel itinerary for specific PNR
8. Frequent flyer information
9. Travel agency/travel agent
10. Travel status of passenger, including confirmations, check-in status, no-show or go-show information
11. Split/divided PNR information
12. General remarks (including all available information on unaccompanied minors under 18 years, such as name and gender of the minor, age, language(s) spoken, name and contact details of guardian on departure and relationship to the minor, name and contact details of guardian on arrival and relationship to the minor, departure and arrival agent)
13. Ticketing field information, including ticket number, date of ticket issuance and one-way tickets, automated ticket fare quote fields
14. Seat number and other seat information
15. Code share information
16. All baggage information
17. Number and other names of travelers on the PNR
18. Any advance passenger information (API) data collected (including the type, number, country of issuance and expiry date of any identity document, nationality, family name, given name, gender, date of birth, carrier, flight number, departure date, arrival date, departure port, arrival port, departure time and arrival time)
19. All historical changes to the PNR listed in numbers 1 to 18.

The data described above should be sent for <u>all flights</u> to and from the Netherlands (including stop-overs / transfers). Exempted from this obligation are full cargo flights, military flights, evacuation flights and General Aviation (including business flights).

Where a flight is code shared between one or more air carriers the obligation to transfer the PNR data of all passengers on the flight is on the air carrier that operates the flight.

In the event that the carrier collects any advance passenger information (API) data listed under item 18 but does not retain those data by the same technical means as for other PNR data, the carrier shall transfer those API data to the PIU-NL in a separate PAXLST message.

This separate PAXLST message shall contain all data elements that are gathered by the air carrier in their normal course of business. If this indicates an air carrier collects baggage and seat information at check-in, the PAXLST shall be send in 05B format to the PIU-NL. From our experience, most air carriers collect baggage and seat information at check-in, therefore consequently sending PAXLST 05B will fall under their delivery obligation. If an air carrier does not collect baggage and seat information at check-in, sending a PAXLST to the PIU-NL in 02B format is sufficient.

3.2 Data push moments

The PNR directive states that carriers shall transfer PNR data:

1. 24 to 48 hours before the scheduled flight departure time; and
2. immediately after flight closure, that is once the passengers have boarded the aircraft in preparation for departure and it is no longer possible for passengers to board or leave.

The Dutch government has established a Single Window in order to serve carriers as convenient as possible by alignment of push moments and reducing the number of push moments for the carriers to the Dutch government. Therefore, the push-moments for the Dutch Customs (extra EU-flights only) and for the PIU-NL will be aligned. The PNR push moments to Dutch Customs and PIU-NL are:

- Inbound and outbound : For extra-EU flights: pushes at T-48, T-24, T-1*, and at T=0 (immediately after flight closure)
- Inbound and outbound: For intra-EU flights: pushes at T-48, T-24, and at T=0 (immediately after flight closure)

5.1.2.i

Where access to PNR data is necessary to respond to a specific and actual threat related to terrorist offences or serious crime, air carriers shall, on a case by case basis, transfer PNR data at other points in time than those mentioned above, upon request from a PIU in accordance with national law.

3.3 Data format

For receiving the carrier's Passenger Name Records, the PIU-NL uses the message format **PNRGOV**, thus complying with the international standards as set out and agreed upon by ICAO, IATA and WCO (see also *Guidelines on Passenger Name Record (PNR) Data (Doc 9944)*. The PIU-NL accepts UN/EDIFACT PNRGOV version 11.1 to 13.1 and XML PNRGOV version 13.2.

In order to enable air carriers who collect check-in data, including API data, via a separate process or system the PIU-NL also supports the UN/EDIFACT PAXLST format.

Should you or your service provider not be familiar with these message formats, please refer to the *PNRGOV message implementation guide* and/or the *PAXLST Message Implementation Guide (05B)* available via https://www.iata.org/iata/passenger-data-toolkit/library.html

3.4 Transmission protocol

Carriers supply the requested data to the PIU-NL via one of the following transmission protocols (see Commission Implementing Decision (EU) 2017/759):

— IBM MQ;

— IATA Type B;

— AS4 Profile of ebMS 3.0 Version 1.0, OASIS Standard, published on 23 January 2013. Implementation of AS4 according to the e-SENS AS4 Profile developed by the e-SENS Large Scale Pilot, current identifier and version: 'PR - AS4 - 1.10'. As from 2017, the Connecting Europe Facility will continue to maintain and improve these implementation ▒▒▒▒▒▒

Communications service provider (most widely used option)

The carrier may route the data through a communications service provider such as ▒▒▒▒▒▒   5.1.2.i
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Install third party ebMS adapter

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For both your test and your production environment you have to provide the filled out Connectivity Form as provided in Annex I. We will use this information for the creation of the Collaborative Protocol Agreement and for configuring our firewalls.

In Annex I you will also find further important technical details which you will need to establish a connection with the PIU-NL, such as the public key client and server certificates.

4. Implementation steps

The implementation steps for successfully sending the requested data to the PIU-NL are outlined below.

PIU – Carrier connection proces

1. Notification
2. Pre-connection
3. Set up connectivity
4. Testing
5. Approval & certification
6. Relationship management

Depending on the technical solution or service provider a carrier chooses to deploy in order to establish the connection with the PIU, the carrier's previous experience with sending passenger information to government authorities and its familiarity with the data format, the full connection process takes circa six weeks up to three months.

4.1 Notification

The carrier's Board of Directors receives a formal notification from the Ministry of Security and Justice, outlining the carrier's legal obligations and the specific information it is requested to provide.

Once the notification has been sent, the PIU-NL Carrier Engagement & Connection team sends this Implementation Guide as well as a succinct info deck to the carrier's station manager for the Netherlands and establishes contact with him/her in order to initiate the connection process.

4.2 Pre-connection

In the pre-connection phase the carrier and the PIU team discuss the connection timeline and next steps to be taken. The carrier is requested to provide the following information:

- Contact details of carrier experts to be involved in the connection process
- Service provider(s) used (GDS and/or communication service provider)

- Availability of data (PNR and API)
- Technical characteristics of RES/DCS system(s) of carrier and/or service provider:
  - PNRGOV messaging already in place?
  - If yes, which PNRGOV version used for PNR?
  - Are RES and DCS integrated?
  - If not, how will API be transmitted? In which PAXLST version?
  - Full pushes or updated messages?
  - Multipart or single files?

After the requested contact details information have been received, the pre-connection phase ends with the kick-off meeting for the next steps: setting up connectivity and testing. In the kick-off meeting the carrier and the PIU-NL team discuss:

1. The information as provided by the carrier
2. Joint planning
3. Test scenarios
4. (Attendees and timing of bi-monthly conference call)

4.3 Set up connectivity[2]

In this phase all necessary preparations are made to connect the carrier or its service provider to the Single Window / PIU-NL. This may entail the collection of the required data from the carrier's database(s) and setting up the ebMS protocol for the data transfer. **Key information that the PIU-NL requires from the carriers for setting up the connection includes:**
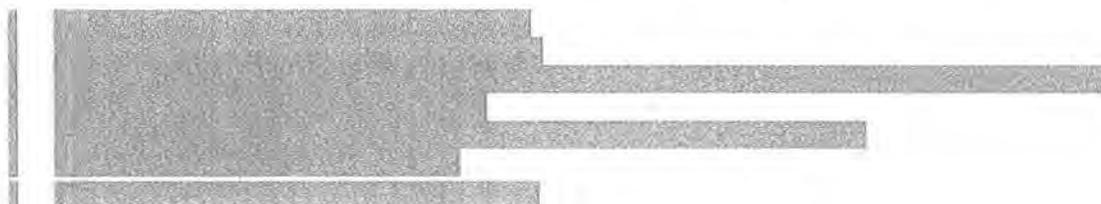
5.1.2.i

More detailed information regarding establishing the data connection between the carrier and the Single Window may be found in Annex I: ebMS Connectivity Kit.

Please note that in case a communication service provider (such as ▓▓▓▓▓▓ or a GDS is used to transfer the data to the PIU-NL, the carrier itself only has to establish the data connection (via any means of choice) to this service provider. In other words, when using a 3rd party, the carrier does not have to set up an ebMS connection. The carrier remains responsible however for the data transmission!

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4.4 Testing

In the phase of testing, the mechanism of (re)sending data to the PIU-NL via the Single Window as well as the data itself is being tested. Key elements in this process are:

5.1.2.i

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[2] **This is not applicable when a carrier connects** ▓▓▓▓▓▓▓▓▓▓
This is only applicable when a carrier would like to establish an own connection to TRIP.

- Establishing a two-way connection (in test environment), using the agreed upon transfer protocol, where the PIU-NL receives a message and the carrier (or its service provider) receives a receipt acknowledgement
- Delivering messages for a week, based on the flight schedule
- Retry mechanism: During an agreed upon timeframe the carrier sends messages to the PIU-NL whilst the PIU-NL ebMS adapter has been shut down. The carrier's retry mechanism should then ensure that messages are resent a specific number of times and after specific intervals.
- Run test scenarios based on PNR data (various test scenarios for the different PNR data categories)
- Run test scenarios based on specific flight situations (eg. delayed flights).

More specifically:

Preparation of test process

1. Before the start of the testing phase the PIU-NL provides an overview of the test scenario's to the carrier
2. Carrier reviews all test scenario's and sends it back to the PIU-NL within the time span of 1 week
3. If the carrier cannot provide PNR data for a specific test scenario's, or the test scenario is not applicable to the carrier, the status of these test scenario's will be set to "not applicable" (NA) and a comment is added to the test scenario
4. During a conference call, if necessary, the test scenario's are discussed

Test process

5. The carrier creates a booking for a specific test scenario on a representative flight. Please note: a carrier may use the same booking (PNR-locator) for multiple test scenario's.
6. PIU-NL checks the PNR data against the information in the e-mail with the updated test scenario's and fills in column 'status PIU-NL'. In case of status 'NOK', the carrier will be informed and given feedback.
7. Carrier and PIU-NL discuss the test scenario's with status NOK and new test scenario's are created by carrier (step 5 – 7 are then repeated).

4.5 Approval and certification

Once the testing has been concluded successfully and the data integrity, the timing of push moments, the technical connection and security have been validated, the PIU-NL will supply the carrier with the Collaborative Protocol Agreement (CPA) for its Production environment, including endpoints and public keys. This is only applicable for carriers with AS4/ebMS protocol. The carrier will also receive a formal notification via email that testing has been successfully concluded and the carrier is certified to send production data.

Monitoring of the data (delivery) will continue in the production environment; to this end, contact details of the PIU-NL support organization and the relevant carrier contacts will be exchanged.

4.6 Account management

The carrier's and PIU's representatives will stay in touch in order to ensure continued complete and reliable data delivery.

The carrier should ensure that the PIU-NL is advised in a timely manner of any planned maintenance that could potentially interfere with data transmissions. This includes systems changes/upgrades, planned outages, etc.

In the event of an occurrence (eg. a flight lands in the Netherlands at an unscheduled airport or under unexpected circumstances) or a system outage (failure of a software/hardware network used for PNR data transmission), the operating carrier must notify the PIU-NL immediately.

5. Glossary

API	Advance Passenger Information
DCS	Departure Control System
ebMS	electronic business Messaging Services
GDS	Global Distribution System (eg. ▮▮▮▮▮▮▮▮▮▮)
HTTP	HyperText Transfer Protocol
HTTP(s)	HyperText Transfer Protocol (Secure)
IATA	International Air Transport Association
ICAO	International Civil Aviation Organization
IPSEC	Internet Protocol Security
PADIS	Passenger and Airport Data Interchange Standards
PIU	Passenger Information Unit
PNR	Passenger Name Record
TLS	Transport Layer Security
TRIP	Travel Information Portal
XML	eXtensible Markup Language
WCO	World Customs Organization

5.1.2.i

APPENDIX I: Carrier - PIU-NL Connectivity Kit

1. About ebMS

ebMS is an OASIS Open Standard based on XML. It is used by the Dutch government for system-to-system information exchange. The protocol implements key aspects for information exchange between organizations:

- Reliable messaging (guaranteed delivery, once and only once).
- Default support for end-to-end security (both non-repudiation and encryption).
- Multi-hop across transparent intermediaries. Connecting via intermediaries eliminates the need for point-to-point connections.
- Exchange based on contract (Collaborative Protocol Agreement).
- Supported by many vendors (e.g. ▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓ 5.1.2.i
- ebMS 2.0 specification: ▓▓▓▓▓▓▓▓▓▓▓▓

5.1.2.i

5.1.2.i

5.1.2i

5.1.2i

6. TRIP Information Sheet

5.1.2.i

20181707

National Coordinator for Security and
Counterterrorism
Ministry of Security and Justice

# Carrier Connection process

PNR data exchange

5.1.2.e

NCTV

Carrier Connection process

PIU – Carrier Connection Process

1. Notification
2. Pre-connection
3. Set up connectivi
4. Testing
5. Approval & certification
6. Account management
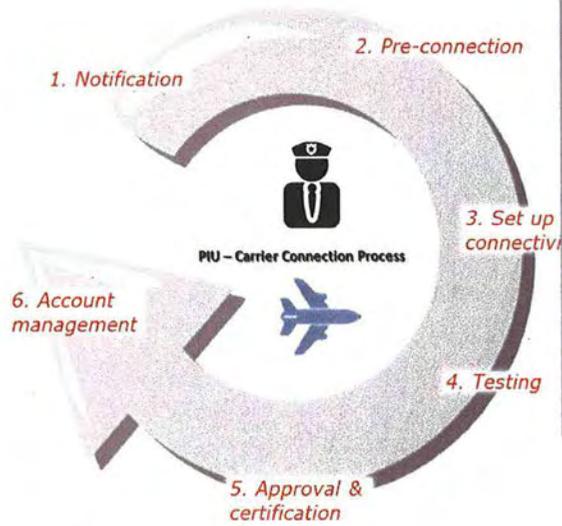
Carrier Connection process

- Notification letter to all carriers flying to/from NL

PIU – Carrier Connection Process

1. Notification
2. Pre-connection
3. Set up connectivi[ty]
4. Testing
5. Approval & certification
6. Account management
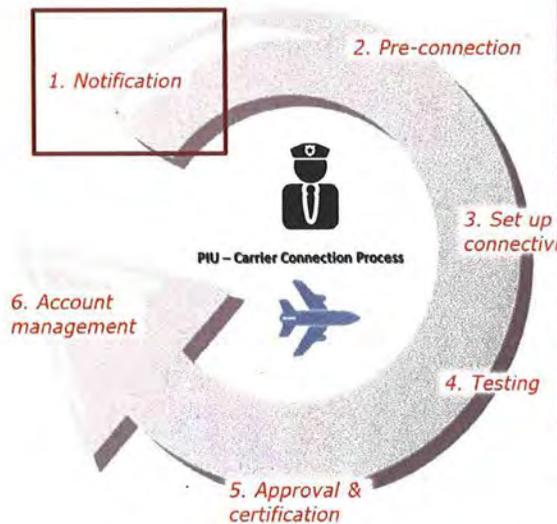
Dear Sir / Madam,

In May 2016 the European Parliament and Council have adopted Directive (EU) 2016/681 (full text available via http://eur-lex.europa.eu). The objectives of this Directive are, inter alia, to ensure security, to protect the life and safety of persons, and to create a legal framework for the protection of PNR data with regard to their processing by competent authorities. Member States are obliged to bring into force the laws, regulations and administrative provisions necessary to comply with this Directive by 24 May 2018.

The Netherlands aims at an earlier transposition date in the second half of 2017. It is therefore also the objective to have a national Passenger Information Unit (the "PIU-NL") operational at that date. Air carriers will then, pursuant to the Act transposing the PNR Directive, be legally required to transmit PNR data (including API data, as far as collected) to the PIU-NL.

About the PIU-NL
With the entry into force of the aforementioned Act, the PIU-NL will collect PNR data from the air carriers and will store, process and transfer said data or the result of processing PNR data to a specified list of competent authorities. The PIU-NL will also exchange both PNR data and the results of processing PNR data with the PIUs of other Member States and with Europol as demanded by the Directive.

The PNR data provided by the air carriers to the PIU-NL shall be depersonalized six months after the transfer through masking out the data elements which could serve to identify directly the passenger to whom the PNR data relate. The data will be deleted permanently after a period of five years.

The processing of sensitive data revealing a person's race or ethnic origin, political opinions, religion or philosophical beliefs, trade union membership, health, sexual life or sexual orientation is prohibited. In the event that PNR data revealing such information are received by the PIU-NL, they shall be deleted immediately.

Carrier Connection process

- Techical intake
- Data formats and transmission protocols
- Connectivity preference
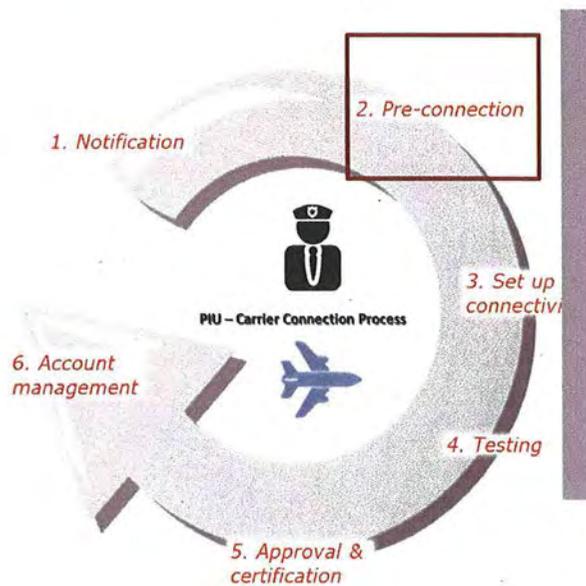
Carrier Connection process

- Connectivity kits
- Brokers, Service providers
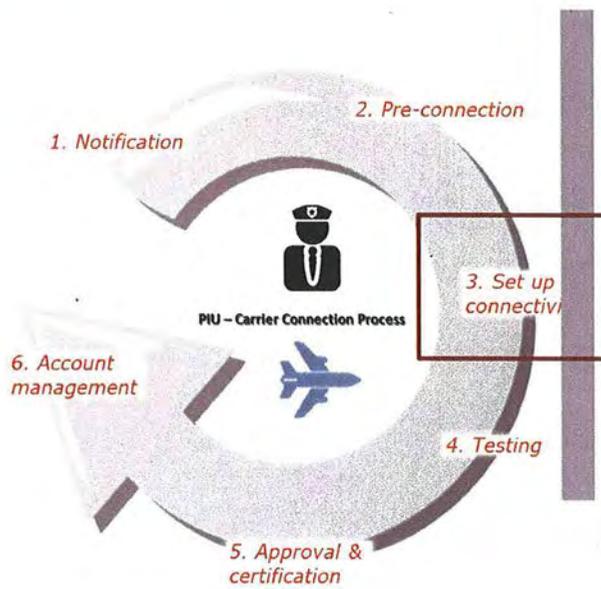
Carrier Connection process

- Testing of dummy data
- Based on test cases
- Test instructions

1. Notification
2. Pre-connection
3. Set up connectivi
4. Testing
5. Approval & certification
6. Account management

PIU – Carrier Connection Process
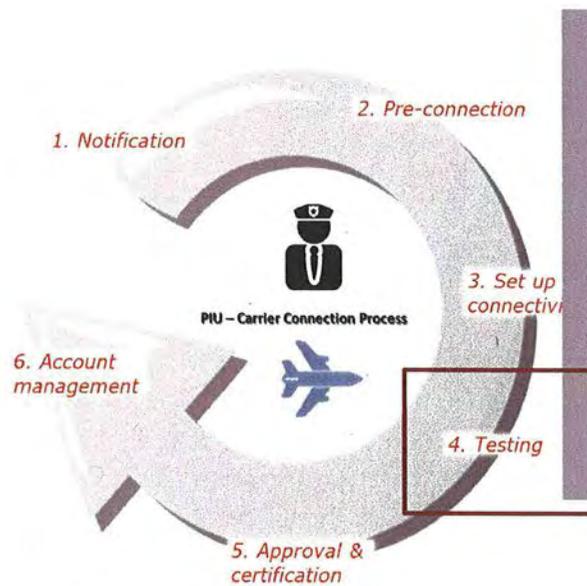
TRIP	Carrier Connection team
Service provider:	Inbound: RES & DCS / Outbound: RES & DCS
Airline:	

5.1.2.i

Carrier Connection process –Slide 7
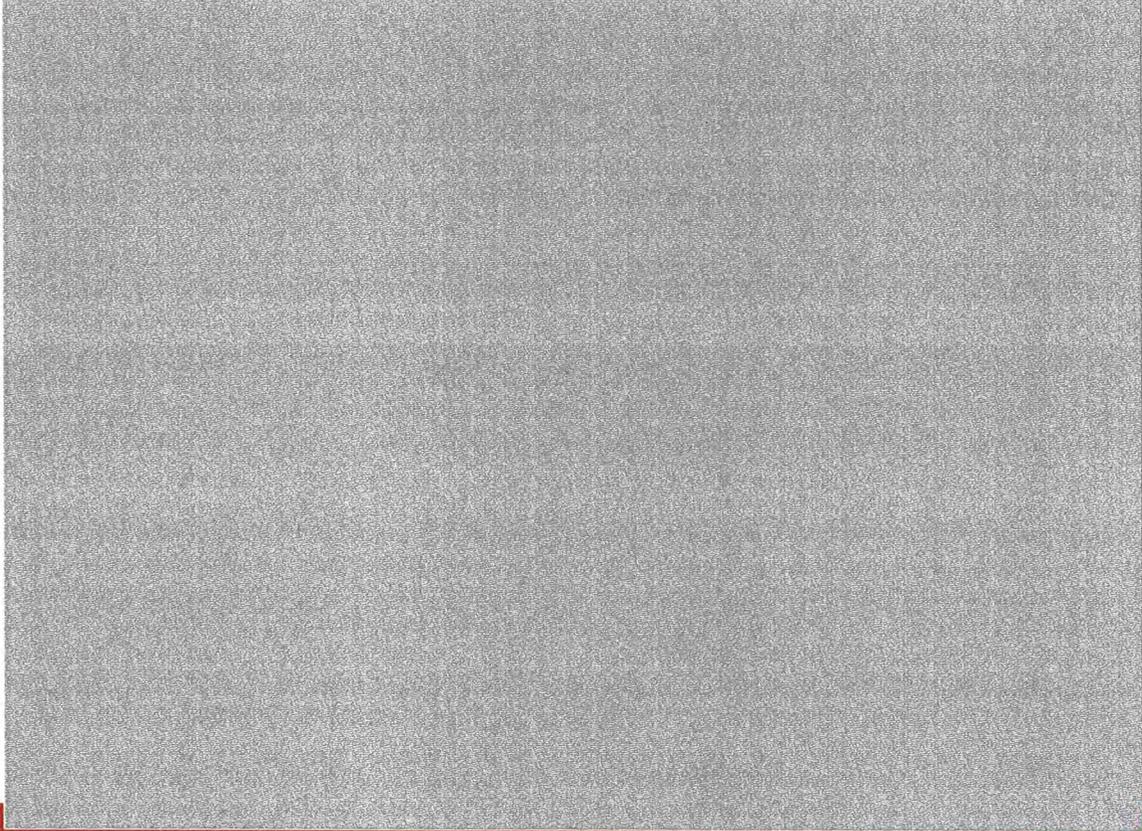
Carrier Connection process

- Switch from Test to Production
- Approval form incl. contactdetails

Approval 'Go Live'

1. Notification
2. Pre-connection
3. Set up connectivi
4. Testing
5. Approval & certification
6. Account management

PIU – Carrier Connection Process
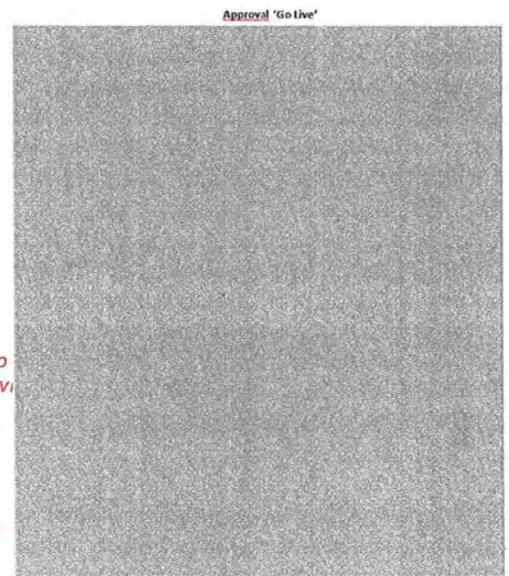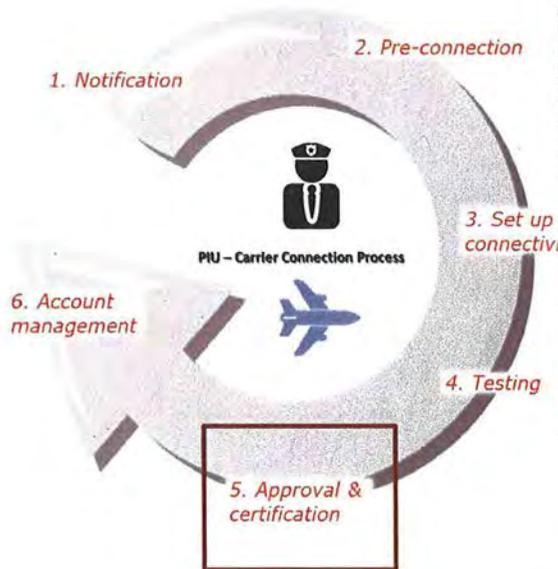
Agreed push moments:

|		PNR-data pushes
Extra-EU flights	Inbound and outbound	T-48h, T-24h, T-1h*, and at T=0
Intra-EU flights**	Inbound and outbound	T-48h, T-24h, and at T=0

** The PNR-data for intra-EU flights will only be used by the Dutch PIU

5.1.2.i

Carrier Connection process

- PIU-NL / Pi-NL
- Production data
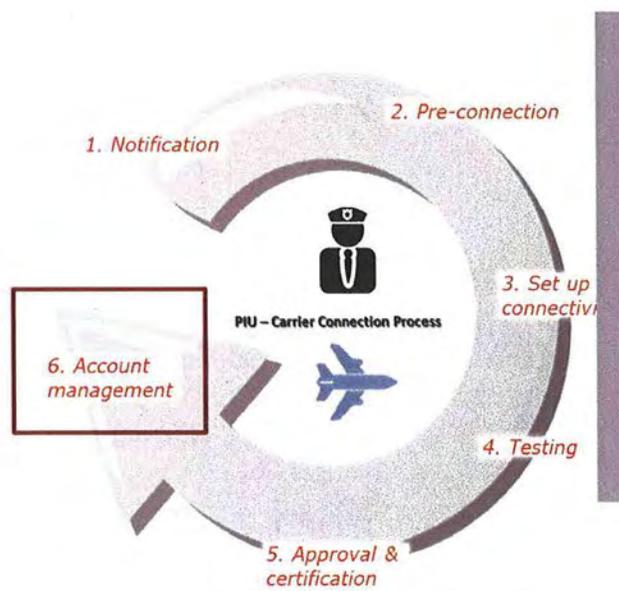
Carrier Connection process

- Techical intake
- Data formats and transmission protocols
- Connectivity preference

1. Notification

2. Pre-connection

3. Set up connectivi

4. Testing

5. Approval & certification

6. Account management

PIU – Carrier Connection Process
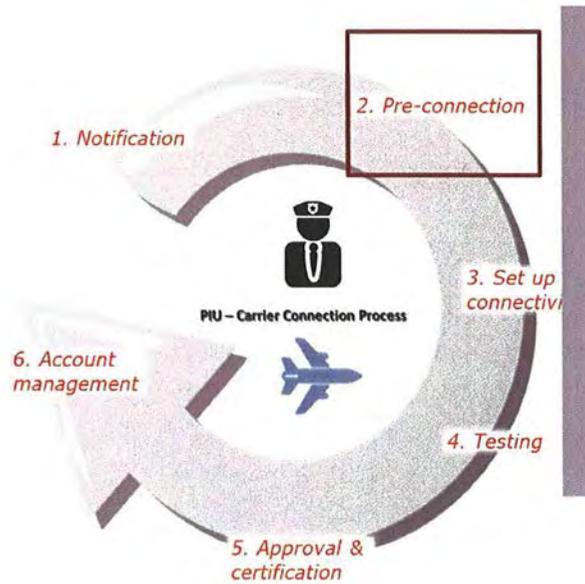
National Coordinator for Security and
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Ministry of Security and Justice

Technical Intake

PIU-NL Passenger data exchange

NCTV

Agenda

Welcome & introduction

Legal basis

Obligations of air carriers

Transmission of PNR

Next steps

Please feel free to interrupt for questions or remarks!

Legal basis

The legal basis for requesting PNR data from the air carriers by the PIU-NL is the EU PNR directive 2016/681 and Dutch national law.

The full text of the Directive (in multiple languages) may be found here: http://eur-lex.europa.eu/legal content/EN/TXT/?uri=CELEX:32016L0681.

Pursuant to their respective legal mandates, the Customs Administration of The Netherlands and the Royal Netherlands Marechaussee may also request PNR or API data from air carriers. In executing a request from the public prosecutor, competent authorities such as the National Police may also directly request passenger data from air carriers.

Obligations of air carriers

Air carriers shall send PNR (including API as far as collected) to the PIU-NL for <u>all</u> flights to and from the Netherlands (including stop-overs and/or transfers).

Where a flight is code shared the obligation to transfer the PNR data of all passengers on the flight is on the air carrier that operates the flight.

Air carriers shall transmit the required data both before the scheduled flight departure time as well as immediately after flight closure. Failure to comply with these requirements may lead to sanctions.

PNRGOV content: see appendix 1

Transmission of PNR (Scenario 1)

Scenario 1 – Integrated RES & DCS
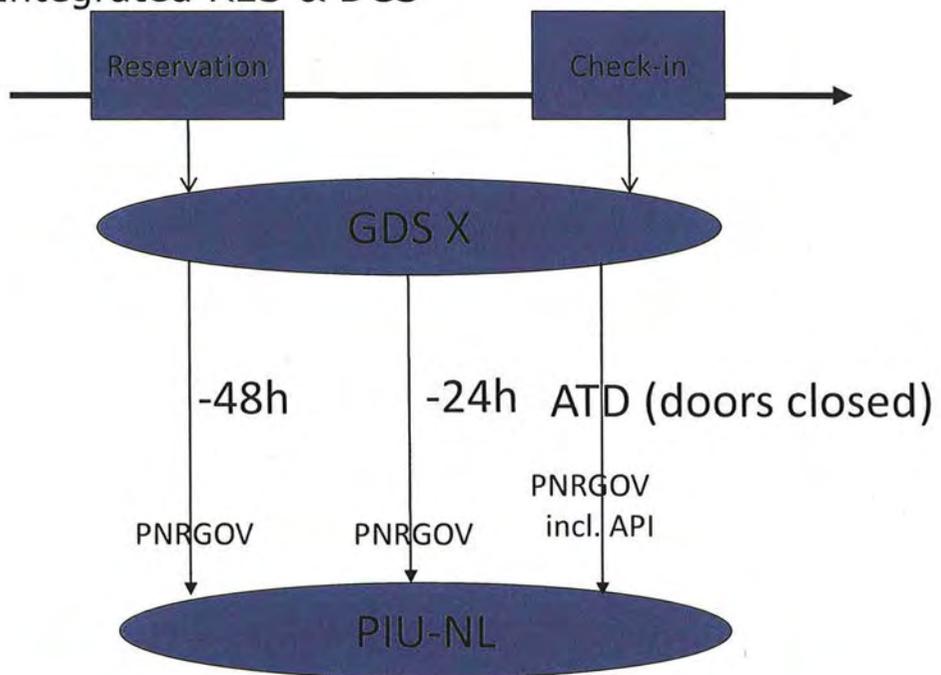
# Transmission of PNR (Scenario 2)

## Scenario 2 – Separate RES & DCS
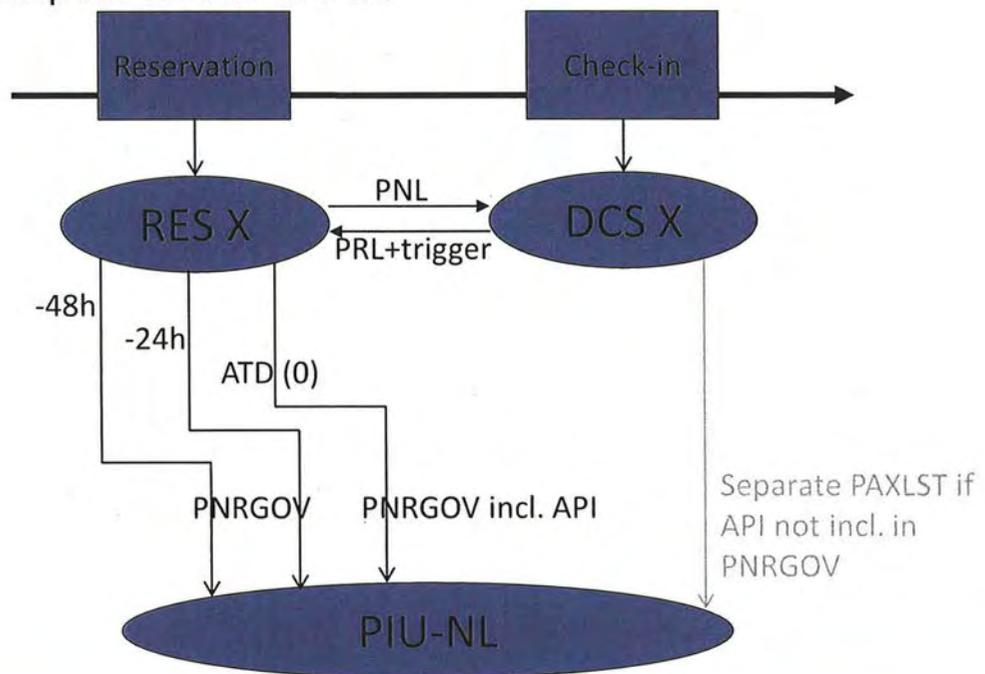
Transmission of PNR (Scenario 3)

Scenario 3 – Separate RES & Multiple DCS
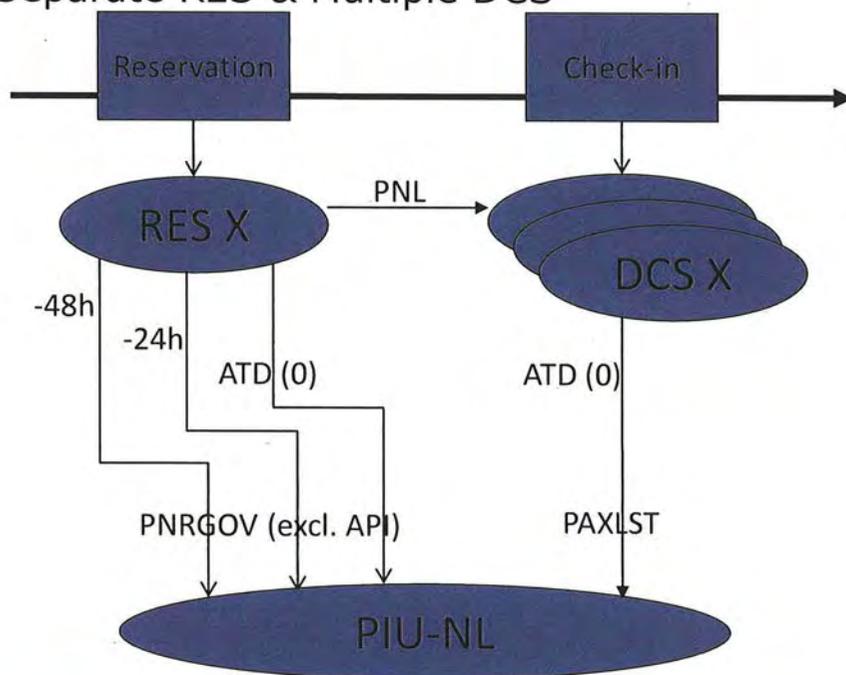
Transmission of PNR (Scenario 4)

Scenario 4 – Service provider sends PNRGOV
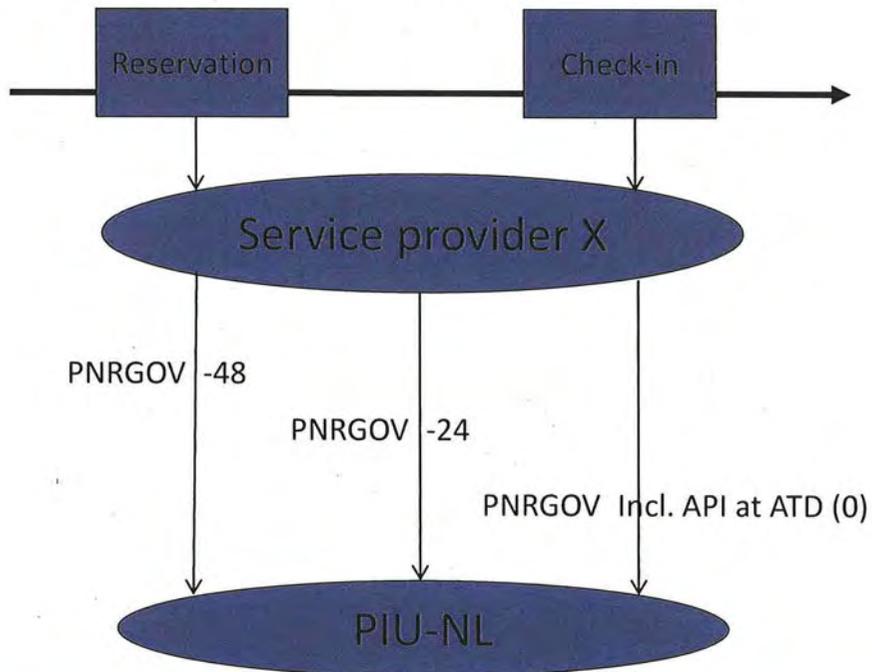
Transmission of PNR

Recap:

Time	Integrated		Separate	
	RES&DCS		RES	DCS
-48	PNRGOV		PNRGOV	-
-24	PNRGOV		PNRGOV	-
0	PNRGOV incl. API		PNRGOV	PAXLST

- NL accepts UN/EDIFACT PNRGOV version 11.1 to 13.1 and XML PNRGOV version 13.2.
- In order to enable air carriers who collect API data via a separate process or system the PIU-NL also supports the UN/EDIFACT PAXLST format version 05b.

Next steps

Before discussing the next steps, any questions?
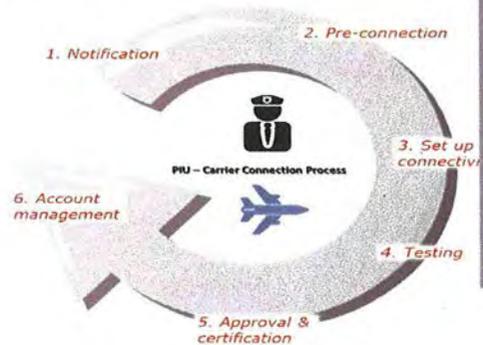
Next steps:

1. Airline chooses transmission scenario and sends confimation to PIU-NL
2. Airline and PIU-NL draft joint planning
3. Airline fills out test scenarios
4. Airline sends connectivity Form ▓▓▓▓▓▓▓▓▓▓▓▓▓▓ to PIU-NL   5.1.2.i
5. Airline sends attendees and timing of bi-monthly conference call to PIU-NL
6. ?

Appendix 1

PNRGOV content

ref ICAO doc 9944, Appendix 1 and IATA Principles, Functional and Business Requirements PNRGOV

(1) PNR record locator

(2) Date of reservation/issue of ticket

(3) Date(s) of intended travel

(4) Name(s)

(5) Address and contact information (telephone number, e-mail address)

(6) All forms of payment information, including billing address

(7) Complete travel itinerary for specific PNR

(8) Frequent flyer information

(9) Travel agency/travel agent

(10) Travel status of passenger, including confirmations, check-in status, no show or go show information

(11) Split/divided PNR information

(12) General remarks (including all available information on unaccompanied minors under18 years, such as name and gender of the minor, age, language(s) spoken, name and contact details of guardian on departure and relationship to the minor, name and contact details of guardian on arrival and relationship to the minor, departure and arrival agent)

(13) Ticketing field information, including ticket number, date of ticket issuance and oneway tickets, Automated Ticket Fare Quote fields

(14) Seat number and other seat information

(15) Code share information

(16) All baggage information

(17) Number and other names of travellers on PNR

(18) Any Advance Passenger Information (API) data collected

(19) All historical changes to the PNR listed in numbers 1 to 18

Appendix 2

API content

According to the Aliens Act 2000 (Section 2.2a of the Aliens Decree 2000), the Netherlands API-program requires the following data:

1. travel document type
2. travel document number
3. nationality
4. name (family and given names)
5. date of birth
6. gender
7. issuing State of the travel document
8. expiry date of the travel document
9. flight number
10. departure time of transportation
11. arrival time of transportation
12. total number of passengers carried on that transport
13. border crossing point of entry into the territory
14. initial point of embarkation
15. place/port of onward foreign destination (Routing Information)
16. Passenger Name Record (PNR) locator number